



# ZIYASHA

# NEWS

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## STAY INFORMED

April–June 2021

### CLAIRWOOD HOSPITAL COVID-19 VACCINATION ROLL OUT



Clairwood hospital staff with Actress Thembi Mtshali

South Africa has so far vaccinated over 7 million people and Clairwood hospital is among the facilities which are contributing to these figures and continues to ramp up its vaccination programme against COVID-19 virus. The hospital health care workers are working tirelessly to ensure that vaccination becomes a good experience for everyone. It is a common knowledge that there are less number of people who have

since been vaccinated than those that are yet to vaccinate hence everyone who is eligible to register and vaccinate are urged to do so.

It is going to take some time for south Africa to reach herd immunity, and that means while the vaccination is still being rolled out and COVID-19 cases increases, government and people of South Africa must navigate some complicated decision making to minimize risks associated with COVID-19 infections.

When one of the most celebrated artist in South Africa actress Thembi Mtshali known as Thoko in Sgudi Snaysi sitcom, who also act in other popular television series like Stokvel, silent Witness and Imbewu visited Clairwood vaccination site staff members could not hold their excitement when they saw her. When asked about the importance of getting vaccinated this is what she had to say, “It is important that people grab the opportunity to vaccinate as the virus has no colour, age or status. “ lesifo siyingozi mina ngyasazi singbambile ngo December sangalalisa phansi kwasala kancane ngidlule emhlabeni, ngakhoke kubalulekile ukuth thina esibenenhlanhla silisebenzise ithuba lokugoma kuze kunqontshwe lesisifo”

# COMMEMORATION OF CHILD PROTECTION WEEK-2021

Clairwood hospital Department of Social Work commemorated Child Protection Week which started from 30 May to 5 June 2021. The main aim of the commemoration was to raise awareness on the rights of children. Child protection awareness focusses on preventing and responding to any form of abuse directed to children. Social Work department had planned programme of action which was to reach to all out-patient areas such as: Gateway clinic, Thusong clinic, Dental clinic.



Presentations by Social Workers covered different forms of abuse such as sexual and physical abuse, child neglect, children's rights, children's grants, Human trafficking, child labour, bullying etc. They also shared new information on how to protect children against COVID-19.

When asked about the importance of this campaign, this is what Ms Gugu Ngcobo had to say, "the effects of child abuse goes a long way if not addressed at an early stage. It may affect a child for the rest of his/her life. A person who may have been subjected to abuse as a child may end up subjecting his/her children or other persons to the very same treatment. It is therefore very important that societies raise children well and protect them from all sorts of abuse".

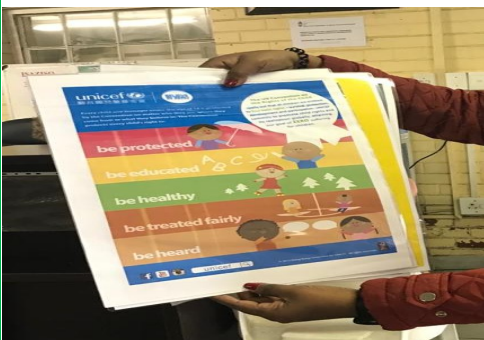
**Social Worker giving health education**

All questions raised were addressed and consultation with social workers on one on one basis were effected. Referral to external stake holders were done accordingly. Pamphlets on the same topic were issued to the public.

Social workers and participating departments agreed that child protection awareness campaigns will be an ongoing exercise beyond child protection week.



**Social Workers and Gateway Clinic Operational Manager during commemoration of the Child protection week**



## CLAIRWOOD HOSPITAL ACTING CEO COMMENDS THE STAFF WHO ARE VACCINATING THE ELDERLY



**Left picture: Acting CEO Dr. O. Francis addressing employees in the vaccination site Right pic: Acting CEO with Medical manager Dr. B. Mabaso and district Paediatrician Specialist Dr. S. Gumede**

**W**hen the government announced the launch date for the vaccination of the senior citizens no one anticipated that on the day of the launch as early as 6.30 am the elderly people would be queuing at Clairwood Hospital vaccination site to get their first jab.

For Clairwood Hospital staff this meant that they had to spring into action and provide efficient and effective service so that senior citizens could have a good experience on their first day. Before one is vaccinated there is a lot of planning which has to take place e.g. from the screening of flu, registration, capturing details of a client and checking the eligibility up to last point of service. Each and every area has a lot of accuracy that has to be considered.

The Acting Chief executive officer Dr. O Francis felt that he needed to personally thank each and every staff members who are working tirelessly and sometimes even after hours to ensure that Clairwood hospital vaccination drive runs smooth.

Dr. Francis also informed staff about many positive reviews that the hospital had received since day one of vaccination. “ your commitment to serve the community is highly appreciated, I just want to thank you all, from the security officers at the gate up to the last person who without fail always show the professionalism that is required throughout the service provision”.

Commendations from the CEO were well received by all staff who were happy to share their experiences since the beginning of vaccination.



**Vaccinators receiving refresher training**



**Dr. Hendricks Giving health education**

## CLAIRWOOD HOSPITAL BIDS FAREWELL TO THE DEPUTY MANAGER NURSING



### Senior management team during Mrs Mfeka's farewell lunch

Everyone had the same thing to say about Mrs. Nelisiwe Mfeka's personality despite the fact that she was only with the hospital for 7 months having joined Clairwood hospital In December 2020. This was echoed by few Managers who arranged her little send off which could have been huge had the country not been on COVID-19 alert level 4.

Her short stint did not only made an impact in the nursing fraternity and in management of hospital in general but it brought warmth to almost everyone who came across her.

The Acting Chief executive officer Dr. Olorunsola Francis described her as one of the most humble official he has ever worked with. He described her as someone who knew and understood her responsibilities of saving lives.

Describing her career that spanned for decades with the department of health, this is what the Acting CEO had to say, " Mrs. Mfeka has always been meticulous on her work and she would not mind going beyond her working hours as long as she would leave after having been satisfied that her work was done and patient is not compromised".

He also thanked her husband Mr. Mfeka for supporting her throughout all the years and wished her well in her retirement.

All managers who were in attendance praised Mrs. Mfeka for her wonderful attitude to anyone whom she came across.

In her response Mrs. Mfeka told the management how grateful she was to have retired in Clairwood hospital. She said that despite her short stint at the Hospital, she described the reception as one of the best she ever felt throughout her career . " when Charles James Hospital was said to be closing and we were given option to choose the facilities to which we were going to be placed, I randomly chose Clairwood hospital because of its close proximity to my home but little did I anticipate that I would be accepted with such warm hands and I found out that there was such an incredible unity among the management team which made me to add more months before I could tender the notice to retire" said Mrs. Mfeka.

The entire Clairwood Hospital staff would like to congratulate her and thank her for her dedication and hard work through all the years with the department of health.

## CLIENT SERVICE REVIEWS

----- Forwarded message -----

From: **Caryn Turk** <[turktribe@gmail.com](mailto:turktribe@gmail.com)>

Date: Thu, May 27, 2021 at 3:46 PM

Subject: Vaccine experience at Clairwood Hosp

To: <[mbuso.khuboni@kzn.health.gov.za](mailto:mbuso.khuboni@kzn.health.gov.za)>

Good day Mr Khuboni,

We would like to say what a pleasant experience we had to day at the hospital, from the gentleman at the 1st gate right through to all the staff.

We arr about 7.30 and were finished by 9.15. The rooms were spotlessly clean ,staff so pleasant friendly and helpful. The nurse that gave us the injection explained everything.

People are very quick to complain but not to commend on excellent service. We were going to go to Toti Civic Centre am so pleased to came to Clairwood, have had friends who went to other govt hospitals and were there for hours. As pensioners it is so nice to feel safe from this horrid covid.

Please thank everyone of the staff who we dealt with they are all super stars.

I am not even sure if you are the correct person I should be talking to as had to ask a few people who i could contact, Once again a big thank you to everyone.

1/7/2021

Greetings to the entire staff of the covid  
Thank you! Thank you! so much for  
treating us so well. Mventa was  
there all the time. I am over 60 yrs  
all my family members came there  
they were also very happy with your  
treatment. I must thank the gentleman  
who also helped - he seemed to be a  
senior in charge and also the  
sister senior - with the cream outfit  
and all the nurses staff. You all  
treated us with extreme care  
especially the wheel chair board and the  
very old people. Thank you from the  
bottom of our hearts I hope the other  
hospitals follow you. God bless  
all the staff and god must  
take care of you. Thank You.  
Mrs Naidoo

# IXOXWA NGEZITHOMBE



Paramedic assisting client at the Vaccination site



OM Vadivelu re-orientating nurses ahead of the vaccination drive



PRO during vaccination social mobilization



Councillor Mthembu @ the Vaccination briefing.



Acting CEO Dr. Francis giving health education at the vaccination site



Mrs Mthembu handing a gift to Mrs Mfeka at her farewell lunch.



Staff members preparing vaccines ahead of the vaccination drive

# ACKNOWLEDGEMENTS



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