KZN DEPARTMENT OF HEALTH CLAIRWOOD HOSPITAL

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health Department: Health

-ZIYASHA NEWS

PROVINCE OF KWAZULU-NATAL

CLAIRWOOD HOSPITAL LAUNCH CCMDD



Medipost and Clairwood Hospital staff during CCMDD launch

Special Points of interest:

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According to the Department of health's Centralised Chronic Medicines Dispensing and Distribution (CCMDD) communication strategy, over the past decade, South Africa has experienced an unprecedented growth in patients requiring access to long term therapies. The changing epidemiology profiles has led to an over-extension of public sector healthcare facilities and caused substantial inconvenience to clients receiving chronic medications.

The launch of CCMDD at Clairwood Hospital will resolve many challenges that the Hospital and clients have been dealing with over the years. Clients will no longer need to wake up at 2am in order to be first in the queue. This will also reduce waiting times and improve quality of care.

Every month over 7000 people are receiving chronic medicine at Clairwood Hospital. Out of this number quite a large number of people will be able to receive their medicine at their nearest pharmacies or designated dispensing centres at their own convenience.

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CLAIRWOOD HOSPITAL WINS THE CENTRE FOR PUBLIC SERVICE INNOVATION AWARD

Clairwood Hospital became an ambassador for the KZN province when they entered the Centre for Public Service Innovation Awards and earned a second place prize for innovative solutions category. This award is credited to the Physiotherapy Dept. which initiated a quality improvement project in October 2014 to reduce the length of stay of amputee patients. A shortwave therapy machine was used to reduce the healing time of amputee patients, this machine is usually used to treat musculoskeletal pain. The machine was applied regularly to the patients and the patients wounds were monitored and photographed once per week. The healing was clear to see and a second machine was obtained from Addington Hospital for use in a second ward.

On the 27th and 28th October 2016, Physiotherapy staff members Lee-Anne Barker-Cobb and Asha Brijmohan attended an innovation workshop and the award ceremony in Emperors Palace. Lee-Anne reported that "The training was excellent and extremely motivating. It helped us to get ideas on how to further innovate and improve service and how to be creative in problem solving." They also got an opportunity to network with other finalists and share best practices.

Clairwood Hospital Physiotherapy dept. was placed 2nd under the *Innovative Solutions reducing the Cost of Delivery of Services.* They received a plaque and a certificate. The auditors calculated that since the projects inception; the department had saved the government R12 million.

All public servants should be aware of the CPSI and be motivated to improve service delivery through innovation.

CLAIRWOOD HOSPITAL SPEECH THERAPY AND AUDIOLOGY OBSERVE DEAF AWARENESS WEEK



In commemoration of Deaf awareness month, the Speech Therapy and Audiology department hosted a Deaf awareness week/programme on the 14th of September 2016. The aim of the programme was to educate staff about Deaf culture and the communication methods used by Deaf community. This was done to assist hospital employees in understanding a Deaf person and to limit communication barriers. During the program, employees were taught about Deaf community and their culture as well as communication options available for Deaf people. The presentation was titled "Who is a Deaf Person".

Deputy Manager Nursing, Mrs. N. Linda opened with a prayer . Dental clinic Manager Dr Naidoo introduced the Audiology department and the KZN Disability and Rehabilitation programme coordinator Mr. Daniel Simbeye. Mr Simbeye spoke about the importance of Deaf awareness and what deaf people should expect when they visit health facilities. He told the employees about the programme that is currently being run by the KZN Dept. of Health, to assist all hospitals to enable employees in communicating with a Deaf or hard of hearing individual. He also requested the assistance of hospital management in running rehab departments and the type of support that is required for departments to function fully and within available resources.

The presentation by Ms. G. Ndlovu (Audiologist) touched on the different types of hearing loss, the difference between Deaf and Hard of hearing and the available schools for Deaf or hard of hearing children as well as the communication options used by Deaf or hard of hearing people. It also touched on who belongs to the Deaf community or culture and why. Most staff members who attended the workshop reported that they had gained a lot of new information and were appreciative of the presented topic and related it to their own experiences.

FIGUTING DISEASE, FIGUTING POVERTY, GIVING HOPE

Clairwood Hospital commemorates world aids day

Word aids day was commemorated under the theme **"it is in our hands to end HIV and TB"** Clairwood Hospital commemorated this health calendar event by taking services to the people.

A team from Hospital Primary Health Care, members of management including Clairwood Hospital partners MaTch also joined in. Clairwood area was visited by the team. Health education was given to all passers by and pamphlets with HIV,TB and circumcision information were handed out. Voluntary testing and counselling was offered and condoms were distributed.

It was so encouraging to see lots of people voluntarily taking HCT and taking condoms.







FIGHTING DISEASE, FIGHTING POVERTY, GIVING HOPE

Feedback from clients about services at Clairwood Hospital

COMPLAINTS & COMPLIMENTS FORM/ IFOMU LEZIKHALAZO NEZINCOMO FOR ANY COMPLAINTS, PLEASE VISIT THE PUBLIC RELATIONS OFFICE FROM 07h30-16000. UMA UNESIKHALAZO VAKASHELA IFHOVISI LOMXHUMANISI WESIBHEDLELA NOMPHAKATHI (P.R.O) KUSUKET A LIGAMENXE IHORA LESIKHOMBISA KUVA KWELESINE. Igamalakho: PRIZER MAJOLA Your name: Idilesi yakho : all certa ver ter Your address : tan aletan PERELO, 00 Inombolo yocingo : 2000000000 Tel number: Usuku Iweeikhalazo: 14 1 0 6 12016 Date of complaint : Senzeke kuphi isikhalazo :. 1 /20 Where the dissatisfaction happened : ISMCOMO :- Clairwood Hop K.M.C "Ward" Bhala konke okungakwenelisi /Summary of complaint COMP Jumin 13 Mainahingelele the mphathi herkho Nesibhedle la okeibi Horske uhle Ne asker Alulise Heithanda Whenberga Keibagebe Dase Kimic. ward abaseberrze chusu RESENTALI Kanye 40 Ar. MSON baseberra 190.40 62.49 210 ma. the and p 2 Ser unse æ NKO banomog 10 baz the bile bayezible merry ENTE Ali 28 60 Bayes 21 Med he kola Hardlele WRY0 efa Giathalise ukuberge ming Ka نع به قدر 1ed fade 1. Cor ~11 gendlese. 250 11 phalla 2.40 MERIXA Me dector 20 He he 1.17 112 10feardo ereka 2660 100 art 812122 Musekha ya A Ngo gigele 40/2 Lantesa 440 twe -02B 181khath horske Kerry hek -560 yaga 10 4 de Kedwa ENXG M sta pointe uvele ÷ 100 Maky belsepole Pannu Kele Ya FRME Kompole mjelo 514260MR Kubobonke e khedri the good Work you are doing Keap it up Fighting Disease, Pighting Powerty, Giving Hope

Mikuenne rakuebange enikwerne huming

FIGHTING DISEASE, FIGHTING POVERTY, GIVING HOPE

CLAIRWOOD HOSPITAL CELEBRATE CASUAL DAY

Clairwood Hospital celebrated casual day on the 2nd of September 2016. This event was organised by Ms. Nhlanhlo Buthelezi (Employee Assistant Practitioner) the theme for this year was "UP YOUR GAME".

The aim for the event was to educate staff members about Mental Wellness, Substance Abuse and its psychological and financial effect .Staff were requested to dress up in their sport gear/ outfits. Ms. Zama believes that Mental and Physical stability is vital for effective production, hence this event was also focusing on the health aspect of the employees.

The presentation was done by Mr. L Mthiyane from Durban Coastal Mental Health. Learners from Umlazi Physically Challenged School were amongst the guest that were invited who also provided entertainment. The programme included Yoga session as it is known to improve mental well-being, helps with anxiety and depression, boosts memory and improves concentration.

The fundraising through the selling of casual day stickers was successful and the proceed went to Durban Coastal Mental Health





NEW APPOINTMENTS

The CEO Mr. NBL Gwala and the Management of Clairwood Hospital would like to welcome the ff: employees who recently joined hospital.

- Dr. B. Mabaso Medical Manager
- Dr. N. Msimango Medical Officer

RETIREMENTS

The CEO Mr. NBL Gwala and the Management of Clairwood Hospital would like to bid farewell to the ff: employees who left the service through retirement and resignation.

- Ms. T. P. Dladla ANM
- Ms. B.S. Zondo Operational Manager
- Ms. B.A. Nyandi prof. Nurse
 - Mr. T.S Mkhwanazi Laundry Manager
 - Mr. M.A Gogela Security Officer

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FIGHTING DISEASE, FIGHTING POVERTY, GIVING HOPE

PICTURES FROM VARIOUS EVENTS



CEO and his Management and Finance component had an MTEC presentation



PHC team during HPV Campaign at Ningizimu special School



Pharmacy staff during Pharmacy week At Issy Geshen



CEO, Deputy Manager Nursing and Hospital Soccer and Netball Players receiving track suit sponsor .





Management with Pharmacy Manager during Heritage Day



Ms. Tikilili during heritage Day



Ms. Tlaila during heritage Day



Staff members attending heritage Day



Staff members showcasing outfits during heritage Day



Ms. Mtaka during heritage Day