



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

ZIYASHA NEWS

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Special Points of interest:

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Clairwood Hospital celebrates International Nurses Day



Nursing personnel during the International Nurses day event

In the time of Florence Nightingale, being a nurse was a calling. This sentiment was emphasized and repeated by speakers during the International Nurses day event held at Clairwood Hospital. Whether this profession is still a calling or not is a question which still needs to be answered.

The day was mostly a celebration of the Nursing profession but the speakers expressed their disappointment with the negative perceptions of nurses attitude. The play from the nurses was also critical of how Nurses conduct themselves in the workplace.

Mr. NBL Gwala the CEO, welcomed guests and nurses. Under the theme: *Voice to lead, health is human*, he reminded the nurses of their responsibility to care for the sick.

The Deputy Manager Nursing Mrs. N. Linda told a profound story on why the Nursing profession has a pledge. She went through every line of the pledge with the purpose of reminding and giving a clear meaning of it. (Cont. to page 2).

The guest speaker Ms. N. Mzolo gave an incredible speech on the importance of the Nurses day and its profession.

She told Nurses that quality of care can only improve if nurses were to take their profession seriously and always advocate for patient care.

The audience was entertained by the music group formed by nurses themselves. The melodies could be heard across the length and breath of the hospital.

The head organiser of the event Ms. RL Tikilili and her team thanked all nurses who saw the importance of being part of this event. She promised that it was going to be a standard annual event for Clairwood hospital.



Ms. RN Tikilili and Ms. B.J. Ngubane

EAP ORGANISES EMPLOYEE WELLNESS EVENT

Thanks to the Employee Assistance Practitioner Ms. Zama Buthelezi staff at Clairwood hospital are able to realise their dream of getting a free full massage at work. She always co-ordinates employee wellness events on annual basis.

This event was perfectly organised and was accessible to all employees who came in droves to make use of the services from different service providers.

Employees took advantage of the opportunity to check their HIV status, BP, and Sugar levels from GEMS staff who were offering these services with friendly faces.

The line to the massage cubicle was always full, employees could not miss out on getting a free massage which was offered in a set up that is similar to a spa.

Employees were offered free eye testing which proved to be valuable service.



Staff members accessing services during wellness day event



Clairwood Hospital Finance Indaba 2018

The finance indaba is now an annual event for Clairwood Hospital, thanks to the Assistant Director: Finance Ms. SG Mkhize.

This event has been hosted for the past three years.

Any organisation, private or public, has a responsibility to manage its finances and discuss its departmental financial needs and continuously consult with all stakeholders.

The finance indaba gives a platform to all supervisors to have an input on the allocation of budget and how each component can reprioritise their financial needs.

The event was well attended by the management, the Hospital board and supervisors.

Mrs. Mkhize presented the 2017/2018 financial annual report. The current financial budget was also presented with much feedback from the supervisors.

It was clear to everyone who attended this event that as the finances of the department are limited, responsible spending and making use of available resources will be the order of the day.



Ass. director: Finance Mrs. SG Mkhize presenting a finance report



From left: Ms. Z. Bekwa, Ms. D. Ramsamy and Ms. V. Soodyall attending finance Indaba.



Human Resource Matters

The Management and staff would like to welcome the employees who have joined Clairwood hospital from the beginning of the year

NEW APPOINTMENTS

Ndlovu N-Medical Officer
 Khanye M-Medical Officer
 Ncobeni C.W-Assistant Nursing Manager
 Rhughoonandan A. Assistant Nursing Manager
 Mngadi WF-Audiologist
 Moodley S-Speech Therapist
 Thwala SM-Radiographer-Comm. Serve
 Lamalia N-Pharmacy Intern
 Cele WP Prof. Nurse –Comm. Serve
 Buthelezi SE Prof. Nurse-Comm. Serve
 Mantame SC Prof. Nurse
 Phiri SS-Prof. Nurse
 Govender J-Prof. Nurse
 Govender C-Prof. Nurse
 Chetty N-Prof. Nurse
 Molefe NN-Prof. Nurse- (OHN)
 Msomi B.G-Prof. Nurse
 Cele V-Food Service Orderly

Once again the Management and staff wish to bid farewell to all employees who left Clairwood Hospital through retirement and resignation a blessed life ahead.

EXITS

Mohamed N-CPN
 Mbatha L.C-Prof Nurse
 Ramluckan K-Pharmacist
 Mdladla E.B-Food Service
 Ngubane N.R-CNP
 Mabaso G.L-FIO
 Mkhize T.G-General Orderly
 Ndwande M.M-General Orderly

Clairwood Hospital receives Gold during MASEA award



Dr. B. Mabaso & Mr. NBL Gwala presenting award to staff Clairwood hospital management was amazed and ecstatic when they were announced as the award recipient during the recent 2018 MASEA award ceremony.

The hospital was awarded the award on most improved specialized chronic hospital for National Core Standards.

Credit goes to all employees of the hospital who despite the look of the hospital, have worked tirelessly to provide healthcare and do their best to keep the hospital operating.

There is a lot of work that still needs to be done to improve on what has been achieved.

Management and employees acknowledge this award as a historical achievement but also acknowledge it as a responsibility to work even harder.

(An athlete spend less time celebrating a win and more time embarking on a self assessment or introspection to find what could have been done better or differently and looks ahead to attain even greater achievements).

CLIENT'S FEEDBACK

These are some of the compliments received from health care users:

A negative evaluation of service should not be seen as a failure but rather as a way to open up a platform where quality improvement plans can be formulated and implemented.

Any compliments to a healthcare provider should be celebrated as a sign that confirms that it is possible to provide an incredible service regardless of current challenges.

Ward kangaroo mother care compliment

This letter is to give credit to both the night shift and day shift staff at Clairwood Hospital the KMC unit. My baby and I was at the hospital and my baby who is a prem baby had 3 apnoe attacks. On all 3 occasions the staff reacted promptly and were incredible on how fast they got my baby breathing again. I not once was dismissed by them. They always listened to my concerns. On the 27 May 2018 at about 6:30 pm baby had an attack and sis Any was amazing. She and the other sis on duty got her breathing again and that night sis Any constantly checked on my baby. It really meant a lot as she also kept on encouraging me. On the 28 May 2018 baby had another attack. The sis on duty this morning were so fast and they not only excelled medically but they were such a support system to me. My stay here may have been short but the encouragement and love received by both doctors and staff was really amazing.

It comforts me to know that they do this not because it's their job but because they truly care and love every child and mother. Thank you to all and God bless for your love and compassion.

Gateway Clinic compliment

Hi
 I have never been in a public hospital at 7am and at 9am I am out.
 This Clairwood hospital should be set up as a model for all other hospitals in KZN.
 I am a chronic patient but the order with which this hospital executes its duties is very fantastic.
 I say so because I have been to other public hospitals.
 Recently I took my daughter to hospital around 8pm.
 Despite having paid the R70 demanded of me I ended up taking my daughter to Durdoc because she could have died any time.
 There was nobody attending to anybody the 5 hours plus I stayed in the stagnant queue.
 I come to Clairwood in spite of the fact that I stay in town - North beach, because of the services and the dedication and the friendliness exhibited by the entire crew of that hospital.
 Please don't expose my name to them but I really appreciate their dedication to their call for duty. God bless them.
 Enjoy Sir.

PHOTO GALLERY



International Nurses day event



International Nurses day event



Nurses performing during International Nurses day event



Finance staff members waiting to serve lunch during Finance Indaba



Managers attending Finance Indaba event



Chairperson of the board Mr. T Ndllovu during Finance Indaba