


**health**

 Department:  
 Health  
 PROVINCE OF KWAZULU-NATAL

# ZIYASHA NEWS

## Our Quality is Our Success

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*1st pic From right: Ms. L. Barker-Cobb receiving an award for the best Quality Improvement project. 2nd pic from left CEO Mr. NBL Gwala with Quality Coordinator Ms. N. Mthembu*

Eric Friedman said “having fun at work and improving quality of life has long been tied to improved employee engagement and productivity as well as employee retention”.

Clairwood Hospital staff could attest to Friedman’s statement when they were rewarded with awards during Quality day event which was held In February. This is an annual event which is aimed at awarding innovation and quality.

The level of quality work which was presented on the day spoke volumes about the commitment and effort that Clairwood Hospital employees in various components put up to raise the bar on quality of service. The Chief Executive Officer Mr. Gwala congratulated all departments who did their Quality Improvement Plans. When speaking to the employees he told them that the function of quality is to protect and enhance the positive image of the Hospital and drive change.

The Chairperson of the Board Mr. T. Ndlovu thanked all supervisors and staff members for the effort they had put in improving lives of the people through quality. **Cont. P2**

### Special Points of interest:

- ◆ Clairwood Hospital
- ◆ Tel: 031 451 5082
- ◆ [www.kznhealth.gov.za/Clairwood Hospital](http://www.kznhealth.gov.za/ClairwoodHospital)
- ◆ **Editor:**
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- ◆ Ms. Mncube
- ◆ Mr. Mcineka

Cont. from page 1

Quality improvement plans were presented by the FF: departments

The results were as follows:

Department	QIP	Team leader
Thusong clinic	Filling system	Mr. P.Zondi
Physiotherapy	Revolution of amputee pt care	Ms. L. Backer-Cobb
Waste management dept.	Improving disposal of food	Ms H. Shabane
Occ. therapy	Joining hands against no budg-	Ms. S Naidoo
Surgical Dept.	Wound care management	Ms. N. Naidoo

3rd place Occupational Therapy  
2nd place Thusong Clinic  
1st Place Physiotherapy Dept.

## Public Relations is about excellence



Mr. Mbuso Khuboni interacting with EMRS Staff during PR Day

**A** lot of people do not really understand What is Public Relations (P.R) and what does the Public Relations Officer (PRO) do in an organisation. Some always think the function of the P.R is to organise events and receive visitors.

On the 19th February 2016 , Public Relations Office hosted a Public Relations Open Day to reach out to its stake holders which are internal and external customers of Clairwood Hospital.

The functions of the PR is more than what is afore mentioned, it is a lifeblood of the organisation. PRO is regarded as the chief advocate of the organisation, the organization's image rely on the measures that the management and the PRO put in place to safeguard or to promote good governance. Therefore a PRO must be able to wear many different hats in the organisation

Public Relations day started with PR officer's visit to Thusong Clinic to interact with staff members . The PRO Mr. Khuboni addressed the staff about what P.R can offer to the clinic and how the clinic can work with the office of the PRO to improve the service.

Lots of questions were posed to P.R by staff members which were more about getting clarity on how the office of the PR works. The interaction was beneficial to both parties. The day continued in other areas of service where PR officers were handing over flyers and pamphlets to patients and staff informing them about services available at PR office.

This day was complemented by Old Mutual and Debonairs Pizza with a sponsor of refreshments.

## Pregnancy Awareness day



PHC Professional Nurses with customers during Pregnancy awareness day

The Department of Health uses pregnancy awareness week to strengthen pregnancy education and stress important issues that promote healthy pregnancy and safe motherhood.

Pregnant women should start attending antenatal care as soon as they suspect that they are pregnant and certainly within their first trimester.

Early antenatal care attendance provides:

- The opportunity to exclude and manage existing medical conditions which can be aggravated by the pregnancy, such as hypertension, diabetes, infections and anemia
- Free HIV testing and voluntary counselling (VCT)
- Early recognition of danger signs in pregnancy and post delivery
- Birth preparedness and complication readiness
- Self care including nutrition and high standard of hygiene
- Information on the role of the father, the male partner and the family.

Pregnant women need to know their rights, including:

- The right of a woman to choose her companion who will provide her with support during pregnancy and childbirth, and who will accompany her to the antenatal care clinic as well as she goes into labour.
- The right of the woman to be treated with respect, dignity and confidentiality
- The right of the woman to ask questions and also to get explanation about her condition.

*This article was extracted from*  
[www.gov.za/pregnancy-awareness-week-2015](http://www.gov.za/pregnancy-awareness-week-2015)

## T.B Anywhere is T.B Everywhere

The 2016 TB theme is **“TB anywhere is TB everywhere”**. This theme confirms that one can contract TB anywhere she or he goes.

Clairwood Hospital embarked on a T.B screening and Health education. Everyone who visited Clairwood Hospital on the day including patients in all wards were also given health education and were screened for TB. About 600 clients were screened for TB and 231 were done VCT.

### MEDICAL MALE CIRCUMCISION

Clairwood Hospital is actively intensifying Medical Male circumcision campaign within its catchment areas.

A dedicated team of doctors and nurses are working tirelessly to meet the set target.

Clairwood Hospital wish to thank the MMC team especially the marketing team for their effort they put even when it seems impossible to meet the target.

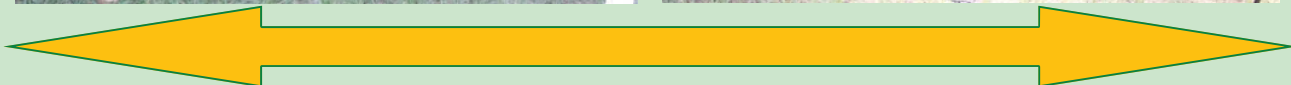


*From Left Ms. Zimu, Ms. Linda, Dr. Zulu and Ms. Cele during T.B awareness day.*



FIGHTING DISEASE, FIGHTING POVERTY, GIVING HOPE

### T.B Campaign pictures



From Left. Mr. Moodley, Ms. Linda, Mr. Gwala, Ms. Mkhize and Dr. Zulu.



FIGHTING DISEASE, FIGHTING POVERTY, GIVING HOPE

### Imicimbi eyahlukene ixoxwa ngezithombe



Mr. NBL Gwala and Quality manager handing over an award to Pharmacy Manager.



Hospital Management with O.T Staff receiving an award.



Hospital Choir entertaining during quality day.



Guest speaker Ms. Mabaso during quality day.



Hospital Staff members during P.R Open day.



Debonairs team during Public Relations Day..



Debonairs handing over the gifts to Children at ward.



Refreshments from debonairs during P.R Open day



Ms. Cele awarded client with Bio oil hamper after answering question.



Judges and audience listening presentations during quality day.



Prof. Nurse. Nassima receiving an award.



Waste manager doing presentation about the quality they did in their job.