

CLAIRWOOD DIGEST



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Clairwood Hospital Appoints a P.R.O.

In a bid to improve Internal and External Communication, Clairwood Hospital Management has appointed a Public Relations Officer. Human Resource Manager, Mr Mholi Gumede said the appointment of Ms N. Buthelezi was in line with the principles of Batho Pele. "Government expects us to consult with our stakeholders at all times," Mr Gumede said.

"Let us all work together as a team in order to improve Service Delivery and to make Batho Pele a reality" said the newly appointed P.R.O.

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CLAIRWOOD ON A SHOPPING - SPREE

The Hospital Manager, Dr J. Moodley has described the latest recruitment as a first step towards ensuring effective service delivery in the next ten years.

"Clairwood Hospital has a good legacy. It is up to Management to maintain that legacy. That is why we received more than one hundred applications for seven Nursing Manager Posts. These new posts have been filled with effect from 01 July 2005.

"Congratulations to our three internal staff who also got the Nursing Service Manager Posts. They are Matron Dladla - Assistant Service Manager in Pediatrics', Matron Manyoni - Assistant Nursing Service Manager - Night Duty and Matron Gumede - Assistant Nursing Service Manager - PHC and In-service"

Were are looking forward to meeting the other five Matrons coming from other in-

THE HOSPITAL MANAGER-DR J. MOODLEY

I have pleasure in writing an article in our first official newsletter from the office of the newly appointed P.R.O. Clairwood Hospital continues to serve community as best as possible allowed with the available resources. Our change in designation of the OPD services from a District Level to Primary Health Care Level is now complete. We will soon be offering dental services, and commissioning an anti-retroviral clinic.

I thank all the dedicated workers for their service and loyalty to the Institution and hopefully as a team we can improve our services to the community and also improve the environment in which we work.

I earnestly appeal to all staff to do their best at all times so that our Institution can be regarded as second to none.

On behalf of Hospital Management I would like to extend a warm welcome to all new staff members and also to thank all staff members for their committed work and co-operation.



Pictures of the Hospital premises



HEALTH - PROMOTION AT ITS BEST!

VUKA AFRIKA—WALK FOR YOUR HEALTH

To commemorate the Vuka Africa—Walk for your health initiative, Clairwood held a fun walk. All Staff were urged to participate during the 5 km walk which was held in hospital premises. Everybody was encouraged to take 10 000 steps that day and also maintain that norm as part of daily exercising. They were enforced about the importance of exercising as part of maintaining a healthy lifestyle Thanks to every



Staff who participated during the Walk

body who participated during the walk and we promise that we will organize more fun walks in future.

HEALTH AWARENESS DAY TO BE CELEBRATED IN AUGUST

- National Woman's Day - 10 August 2005 at the Nurses Dining Hall. All Women are encouraged to attend.
- 1-7 August Breastfeeding Week, health talks to be given during the week to border mothers and the OPD Area.

AN EDU-TAINMENT DAY FOR THE CHILDREN AT CLAIRWOOD



Our organizers giving a present to one of the kids

CHILD PROTECTION WEEK

“Charity begins at home”, that is why our Batho Pele Team, teamed to organize a party for all the kids in the peads Ward. The day was celebrated very successfully. A big “Thank - you” to all who donated so generously. It was heart warming to note that our staff valued the importance of such awareness, said Ms J. Iyappa (physiotherapist) one of the main organizers of the event. A kid-dies party was held on 03 June in

“It was heart warming to note that our staff valued the importance of such awareness”.

Ward C3 for all the children admitted at CWH. The children enjoyed an afternoon of snacks, games and gifts. Much appreciation goes out to the organizers for their efforts. Different speakers, including our Medical Manager , Dr Dorasamy and Matron Dladla gave educational speeches to teach the children about vital topics such as “Child Abuse”. Hope to see more celebrations of this nature in future.

CLAIRWOOD HOSPITAL IS UNDERGOING TRANSFORMATION

Clairwood Hospital is undergoing transformation and people are aware of that. As a result, a hospital Newsletter has be launched and is aimed at Internal Employees. It is there to

strengthen relationships within the hospital and to create the filling of unity. It is a source of disseminating information about our hospital to staff. Therefore, we encourage all

staff members to give inputs to make this publication a huge success. So if you have any news that you wish to share with everybody, please do not hesitate to contact the P.R.O.

WELCOME FUNCTION FOR NEW STAFF MEMBERS AT CLAIRWOOD

A welcome function was held, and twenty five new staff members we welcome. Dr Dorasamy spoke on behalf of the Management Team and extended a very warm welcome to all the new recruits. Matron Dladla, gave a brief presentation about Batho Pele Principles and encouraged the new recruits to practice it. The new staff were from different departments within the hospital. We would like to wish them well in their new working environments.



New Staff Members during the Welcome function

HOSPITAL MANAGEMENT PAYS TRIBUTE TO FALLEN HEROES

Our condolences to the families of the following staff members

- Sr S.B. Nzuzwa
- Matron Nomsa. G. Sosibo
- Mr D. Cele
- Ms Dorothy Mazubane

“As long as we keep you all in our loving memories you will never be truly gone”

WHAT MAKES CLAIRWOOD TICK?

To answer the above question, we present to you a very profound lady Mrs Peggy Naidoo our Assistant Director, Physiotherapy Department.

On the 18th-20th May 2005, Peggy Naidoo left for Cape Town as a representative for the Provincial Physiotherapists to give a presentation on their behalf. She was chosen by the Quality Improvement Programme Committee to represent the KZN Province in Cape Town. She also

went to there to attend the Annual National Public Physiotherapy meeting as a member of the executive committee.

I guess I was nominated because I have vast experience in the field, drive and am a very motivated person, she said. The trip was sponsored by the S.A. Society of physiotherapy as she represented the Public Sector on that committee. And

she was proud to say that her presentation was just smooth sailing.



STROKE AWARENESS MONTH - A Big Thank You to Our Physiotherapy Staff

A Stroke Awareness demonstration was conducted by our Physiotherapy department, the whole idea behind the demonstration was to educate everybody about the dangers of stroke and how they should care for stroke-affected people around them. Our physiotherapists were each given a

platform to educate us about stroke through demonstrations. The demonstration was worth attending because I have gained physiotherapy skills, said one of our nurses.



Ms D. Govender (physio) demonstrating to the audience

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If you have any queries or inputs regarding “Clairwood Digest”, Please contact the P.R.O.– Nqobile Buthelezi Ext 5126

We encourage everybody to join us for “Batho Pele Meetings” taking place during the last Thursday of every month at the Nurses Dining Hall

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ROLES OF THE PUBLIC RELATIONS OFFICER

- To promote the image of the hospital
- To act as a co-ordinator for all enquiries relating to the hospital
- To co-ordinate special events relating to the hospital
- Dealing with the media
- Acting as a mediator in handling client complaints
- Facilitating interaction between staff and Management
- Working hand-in-hand with the FIO to conduct client surveys
- Publicizing In-house publications
- Providing information about the Hospital to the public

SIYANIHALALISELA BAFUNDI BAKA-ABET!



Siyababongela
Abasebenzi bethu e-Clairwood Hospital abathola iziqu zika Level 1-3- ku-Abet. Siyanikuthaza ukuthi niqhubekele phambili ngoba “IMFUNDO AYIKHULELWA”.