

TB HLOLA MANJE CAMPAIGN HIT KOKSTAD

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The rise of TB in SA has made the government to devise strategies to tame than spending a lot to cure it. The government sent a call that health institutions should educate community about TB.

EG & Usher Memorial Hospital launched a **TB Hlola Manje Campaign** in Kokstad and its surroundings areas. The One Week TB Campaign begun on the 28th July 2008 aimed at educating the community about this disease. The campaign started by visiting three local areas that under the Great Kokstad Municipality, Makhoba Tribal Authority, Kraansdraaie Farm and

Wansberg Farm. The community and TB teams shared views on TB issues. Other areas visited were Pakkies, Bambayi, Twinsvalley, Horseshoe, Franklin, Zolani, Elandskop Farm, Upper and Lower Shayamoya.

During the campaign people were educated about the effect of TB germ on a patient that is HIV positive. There were also community members who volunteered to be tested for TB. Samples were taken right from the spot and taken to lab for screening. Miss Maduna (VCT practitioner) also assisted those who wanted to be tested for HIV status by counsel-

ing them and taking blood samples for those who were willing to be tested. Sr Mofokeng thanked all who made the campaign to a success.



STAFF TRAINING ON BATHO PELE PRINCIPLES

The office of the Public Relations Officer embarked on the Departmental training on Batho Pele. Faces of the hospital like Switchboard, Security Department, X-ray, General Orderlies, Human Resources and Admitting were firstly identified. PRO and PR Intern were conducting training and responding to questions from the staff on Batho Pele. General questions like patients attitude towards the staff was the main concern. The PRO took some of the questions to the report that was submitted to the management. The PRO is busy negotiating with the District PRO Mr Zwide Ndwandwe to give an intensified training to the nursing department and top management.

SNOW HIT KOKSTAD

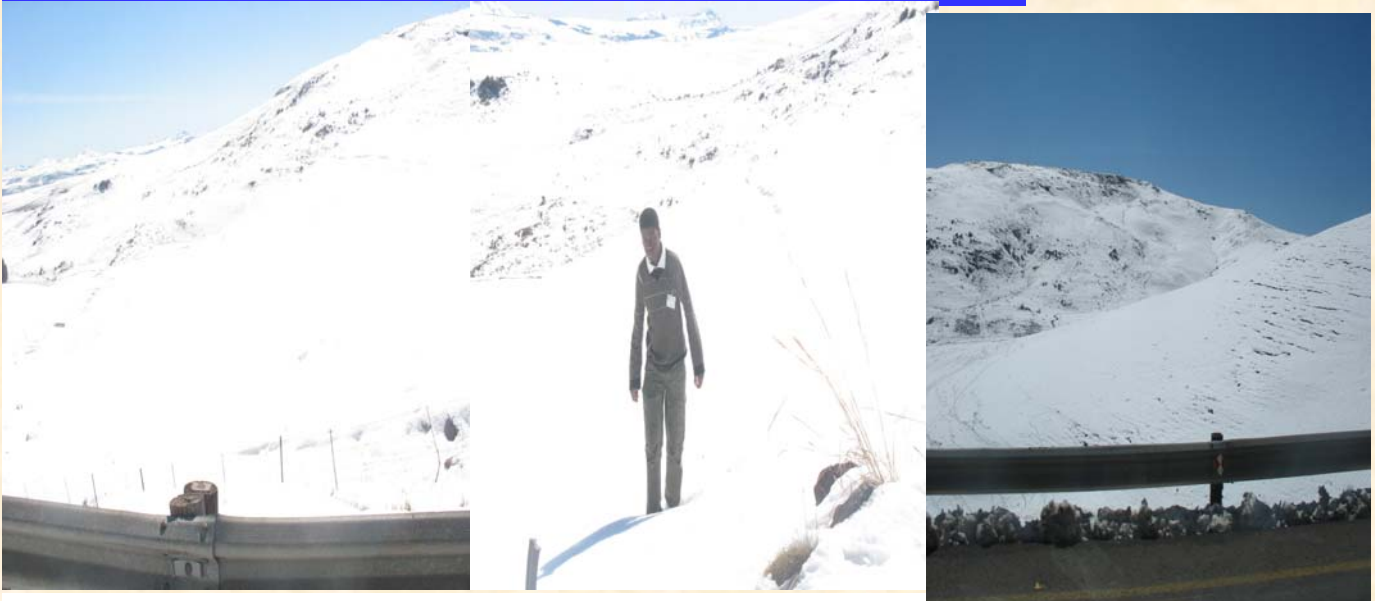


PHOTO GALLERY(TB HLOLA MANJE)

COMMUNITY SUBMITTING SPECIMENS FOR TESTING



SR MOFOKENG ENJOYING THE MOMENT.



COMMUNITY LISTENING TO THE TIPS OF AVOING TB



TB TEAM READY TO SERVE THE COMMUNITY



MORE SNOW PICTURES



WHAT MAKES A GOOD MANAGER?

What makes for a good manager?

The dictionary defines management as "the act or art of managing: the conducting or supervising of something (as a business)."

There is both the "ART" and "SCIENCE" involved in management. Aspects like charisma, respect and character fall partly in the "Arts" and partly in the "Science". You can do things that earn peoples respect, and work on improving character and charisma, but in some ways you either have it or not.

Managers are the people who conduct the processes involved in the employment of human, physical, and financial resources to achieve organizational goals.

Managers are accountable for the work of others and hence should focus primarily on the results of teamwork without putting down individual efforts.

The five main jobs of managers are planning, organizing and staffing, leading and motivating the organization, coordination through communication of objectives and plans, and assessing and measuring the work of employees.

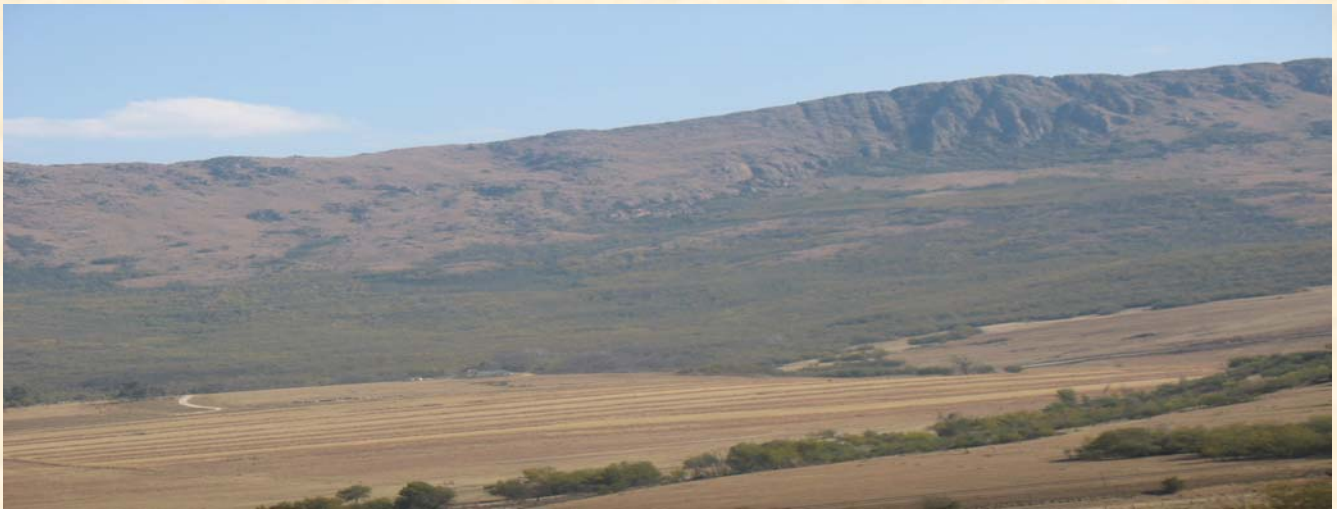
A good manager does not have to be an expert in all of the above, but must have a reasonable grasp of what is required in each area, and know how and when to delegate, and also to whom they should delegate.

Critical analysis, assessment, ability to use technological and other tools, the ability to implement the organizations goals and strategies or redirect towards implementation, along with a good ability to communicate and strong people skill are part and parcel of good managers. They need the ability to listen without interrupting the other person either by mentally formulating answers and replies while the person is speaking or by verbal interruption. In the words of the author of "7 habits of highly successful people"... "Seek first to understand, before being understood". Ask pertinent questions until both you and the speaker are of the opinion that you have grasped what is being said.

A grasp of what is happening is obtained more through "walking about", than by staying cooped up in your office or attending unending meetings. Additionally it enables the employers to develop confidence and boost moral because they see you take an interest in what they do.

We are not going to cover skills needed in producing various reports such as business and operational plans, HR Plans, Strategic plans, Financial reports, risks assessment and management, disaster management plans, quality assurance plans and various other reports and memos. A manager in short is a person who not only gets the job done, but consistently improves on past performance through the best and most cost effective use of all resources, and continuous assessment and adjustment of performances towards meeting the goals and objectives of the organization in the fulfillment of its vision and mission. **(By Shawn Bull)**

AREAL VIEW OF HOSPITAL SURROUNDINGS



SOME OF THE PLACES YOU'LL LOVE TO SEE WHEN WORKING FOR THE HOSPITAL

GREATER KOKSTAD MUNICIPALITY HOLD COMMUNITY IMBIZO.

Thursday the 2nd of October 2008 was a milestone day for Franklin residents when GKM took community Imbizo to them. Despite windy conditions people attended in numbers to listen to the Mayor Cllr Sithole reporting on the council progress. Good news concerning health depart-

ment was the announcement by the mayor that Friends of Ireland have agreed to build the clinic for the Franklin residents. Speaking to some of the residents after the mayoral address most of them were happy and bestowed by the news. One resident went further and urge the Municipality to drive the process

faster. As the hospital we can't wait for the construction of the clinic because it will address the overwhelming numbers the hospital receive on the daily basis. This will also assist the Franklin, Swartberg and Makhoba Tribal Authority residents in case of emergency. The community of GKM were happy on the day.



Cllr J Mhlongo(Hospital Board Chair) enjoyed the GKM Imbizo



Thulubheke Scathamiya behlanyisa izihlele ngenqcwenga yomculo.



From L-R Ms N. Thuntlwana(Admitting), Mayor Sithole(GKM Mayor, Mrs T Madlala (HR Manager), Sr D Swartbooi(Crisis Centre), Mrs D Miya (Nursing Manger), Mrs N Zikolo(Social Worker) during GKM Imbizo.

EG & USHER MEMORIAL

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Usher Memorial



APPRECIATION LETTERS

I WISH TO THANK THE STAFF OF USHER MEMORIAL HOSPITAL FOR THEIR DEDICATION AND CARE THEY GAVE TO ME WHILE SLEEPING AT D-WARD. ALL THE NURSES THERE WERE VERY CARING, DEDICATED. KEEP THE GOOD WORK.

PL GIBSON KOKSTAD.

DEAR ALL

I WOULD LIKE TO THANK THE ANTE NATAL CLINIC STAFF, F WARD STAFF & DOCTORS WHO HELPED ME WHILE I WAS AT USHER MEMORIAL FOR MARTENITY.

ALL THE MATRONS, DOCTORS AND WHOLE HOSPITAL. I WAS TREATED AS A NEWBORN BABY. I WAS THERE FROM MARCH UNTIL 2 JULY 2008.

THANKS TO EVERYONE

YOURS FAITHFULLY

NTOMBIKHONA SANKQELO JOZELA.

TO ALL PHARMACY MANAGER/ STAFF.

IT IS ALWAYS REFRESHING AND PLEASING TO BE ATTENDED TO BY YOUR-FRIENDLY, COURTESY, CONSCIENTIOUS AND PHAR-

HOSPITAL VISION

We strive to deliver Accessible, Optimal and Holistic Health Care to all who Access our services.

Mission

To work together as an integrated health service to provide comprehensive care to all by adhering to Batho Pele Principles.

MACY TEAM. DESPITE THEIR BUSY ROUTINE THEY ALWAYS SHOWED HUMOUR AND WARM MANNER..

YOUR SINCERELY

VERNON O OGLE.

DEAR MRS V NTSHOBENI

SR NTSHOBENI FROM STOMA HAS A WONERFUL NATURE, AND CARING. I THANK GOD FOR HER AND SHE IS A WOMAN IN A MILLION. **FROM ROSIE**

I APPRECIATE THE LOVE AND CARE SHOWN BY CRISIS CENTRE STAFF. YOUR LOVE AND CARE TOOK ALL THE PAIN AWAY FROM ME. SR MARAIS, GWEN SIMONS I APPRECIATE YOUR LOVE AND CARE.

MADODA JAMA