



# GAM.INDABA - NEWS

**YAZI KANGCONO NGESIKHUNGO SAKHO**

**JUNE 2024**



**ISIBHEDELA KUBANTU**  
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**EZASEMITHOLAMPILO**  
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**HEELS & CLUTCH EVENT**  
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# CLIENTS LETTERS

National Guideline to Manage Complaints, Compliments and Suggestions  
Annexure A: Form to lodge a complaint or record a compliment or suggestion

**FORM TO LODGE A COMPLAINT OR RECORD A COMPLIMENT OR SUGGESTION**

Date completed: 16/06/2024

Do you want to: Complain  Give a compliment  Make a suggestion

Ref no: [office use]

SAUNDERS  
PAULINE  
081 289 3474 MARGATE 4295  
PO BOX 1248 MARGATE  
LOT 1248, VAN NIEKERK ST, MARGATE  
paulinesaunders@gmail.com

MATERNITY WARD  
GAMALAKHE

SAUNDERS  
SANDRA  
063 812 8487 MARGATE, 4295  
PO BOX 1248 MARGATE  
LOT 127, RALLY ROAD, MARGATE  
sandra903105@gmail.com

MATERNITY WARD

Please describe the complaint or give a compliment or make a suggestion.  
Where possible also record the staff involved and department where the incident took place.

16/06/2024  
MY DAUGHTER GAVE BIRTH TO A HEALTHY BABY BOY WITH THE HELP OF VERY FRIENDLY AND EFFICIENT NURSE EN. GANSA AND EVERYTHING THEY WERE DOING AND WHAT TO EXPECT, ESPECIALLY JULIA. THEY KEPT US INFORMED, ESPECIALLY ME WHO WAS CLUELESS OF WHAT TO BE EXPECTED. WE WERE WELCOMED BY FRIENDLY SECURITY GUARDS AS WELL WHO GAVE US DIRECTIONS AND HELPED US IN ALL THE SERVICE WAS EXCELLENT VERY MUCH APPRECIATED

Signature of patient: [Signature]

Signature of person lodging the complaint: [Signature]

National Guideline to Manage Complaints, Compliments and Suggestions  
Annexure A: Form to lodge a complaint or record a compliment or suggestion

**FORM TO LODGE A COMPLAINT OR RECORD A COMPLIMENT OR SUGGESTION**

Date completed: 24-05-2024

Do you want to: Complain  Give a compliment  Make a suggestion

Ref no: [office use]

OWELU  
XAO  
082 215 6888  
Mankuntshane location ward 201

Please describe the complaint or give a compliment or make a suggestion.  
Where possible also record the staff involved and department where the incident took place.

They have special treatment and everything goes well. They have time for their patient. My service is good.

FAKA ISIBONGO  
Ukusuk' inkqubo yalwa: 21-06-2024

Inombolo yereferensi: [office use]

Ngabe ufuna: Ukukhalaza  Ukuncoma  Ukwenza isiphakamiso

Iminingwane yomuntu ofaka isikhhalazo noma obhala / orekhoda isincomo noma isiphakamiso

Igama: IMININGWANE YOKUXHUMANA

Inombolo yeselula: 071 0711924  
Ikheli Leposi: Louis botha Margate exia  
Ikheli Lendawo: [blank]  
Kunye ne-mail address: [blank]

Uma wawulalawise esibhedlela, inombolo yewodi lasemtholampilo: [blank]

Uma ufaka isikhhalazo egameni lomunye umuntu, sicela ugqwalise otulandelayo:

Ubudlelwane nesiguli, isb. umama, njl.: [blank]

Igama Lesiguli: MONIC Mkhayeni

Iminingwane yokuxhumana yesiguli: [blank]

Uma isiguli esalalawise esibhedlela, inombolo yewodi lasemtholampilo: [blank]

Sicela uchaze isehlakalo noma unikeze isincomo noma wenze isiphakamiso.  
\* Lapho kunokwenzeka khona bhalisarekhoda nabasebenzi ababandakanyekayo kanye nomnyango lapho isehlakalo senzeka khona.

Usuku okwenzeka ngalo isehlakalo: 24 JUNE 2024

NDITHI MANDIBULISE EGAMALAKHE NDIINGUMAMA OMTHANDAYO  
UTHIXO NDITHI MANDIPHAKAMISE UMBULELE OMKHULU KUSIS-  
EWATHI UWUNONHLANHLE NDANDIHEMBO NONYANA WAMI ELKHAPHE  
MINA ECASUALY NDILHEZI KU WHEEL CHAIR NDANDILINYACWE  
IMOTO ENYAWONI ADATHI SAFILCA NGO 10 EKSENI ELILU EDLULA  
EYA KWENYE YEYINDLU NDILIKHU NDILHEZI KULE WHEEL CHAIR  
NGISALINDE IFILE LINGATHOLAKALI NABODOKOTELA BEFUNA  
LELI FILE ELIDLALA BENJALIPUPI ELISHA LAWAZE KWASHAYA  
ODATHI U ISHU WAGAMULEA FUTHI WAKHULUMA  
NODR OWAYE MPOFU UKUTHI UCELA NGENZELWE ELISHA  
PT.D

FAKA ISIBONGO  
Ukusuk' inkqubo yalwa: 24 JUNE 2024

Inombolo yereferensi: [office use]

Ngabe ufuna: Ukukhalaza  Ukuncoma  Ukwenza isiphakamiso

Iminingwane yomuntu ofaka isikhhalazo noma obhala / orekhoda isincomo noma isiphakamiso

Igama: IMININGWANE YOKUXHUMANA

Inombolo yeselula: MAGALANE  
Ikheli Leposi: PINKY  
Ikheli Lendawo: 0710091982  
Kunye ne-mail address: SGBLEN LOCATION  
pmagalane@kcp.gov.za

Uma wawulalawise esibhedlela, inombolo yewodi lasemtholampilo: [blank]

Uma ufaka isikhhalazo egameni lomunye umuntu, sicela ugqwalise otulandelayo:

Ubudlelwane nesiguli, isb. umama, njl.: [blank]

Igama Lesiguli: [blank]

Iminingwane yokuxhumana yesiguli: [blank]

Uma isiguli esalalawise esibhedlela, inombolo yewodi lasemtholampilo: [blank]

Sicela uchaze isehlakalo noma unikeze isincomo noma wenze isiphakamiso.  
\* Lapho kunokwenzeka khona bhalisarekhoda nabasebenzi ababandakanyekayo kanye nomnyango lapho isehlakalo senzeka khona.

Usuku okwenzeka ngalo isehlakalo: 24 JUNE 2024

NGICELA UKUWULISA ISINCOMO #8 N60 SISTER  
NHLANGULU OBE KWIZO KAKHULU EMPILWENI  
TENGANE YAMI U-AMILE MAGALANE. USISTER  
NHLANGULU UNGSINEKE FUTHI UTAQINISELISA  
NGABO SONKE ISIPHATHI UKUTHI UMNTWANA  
UTASITAKALA.





# ISIBHEDLELA KUBANTU

## Okhalweni residents receive free healthcare services doorstep ..



Team from Gamalakhe Community Health Centre visited residents of Okhalweni.



Residents were screened for various types of diseases

**G**amalakhe Community Health Centre supported the Health MEC initiative by visiting communities that are far from the facilities. While KZN has clinics and hospitals, one of the issues addressed by Isibhedlela kubantu is the pressing challenge of access.

On the 26th January 2024 Isibhedlela kubantu went to Okhalweni Community just outside Gamalakhe. Isibhedlela kubantu is a one-stop-shop health promotion approach, with KZN DOH personnel teaming up with NGOs to offer free health screening for tuberculosis (TB), HIV, non-communicable diseases (NCDs) and more.

Nombulelo Mzobe, a resident from Okhalweni, was happy that the Isibhedlela kubantu initiative came to her community. “Many residents visit the Community Health Centre in Gamalakhe. The issue is that because so many people visit the CHC, the lines are long cause other clinics also refer people from Shelly Beach, Gcilima and KwaNzimakwe etc. there. It was nice to have access to free healthcare services. I was very pleased with how efficient the staff were, and I hope that they will return soon,” she said.

At the community outreach programme in Okhalweni, local residents had free access to an array of health services, including mobile X-rays and screening and testing for hypertension, TB, HIV/AIDS, and cervical cancer. Women were encouraged the women in attendance to be tested for cervical and breast cancer, both of which are curable if detected early.

The Isibhedlela kubantu campaign, led by the Department of Health, aims to provide essential services to the people of KwaZulu-Natal.





# ISIBHEDLELA KUBANTU IN PICTURES



Headcount in progress. From Left Ms. Lutho Qankqiso and Ms. Nonzaliseko Skhondo.



Residents queuing for health services



Team from Rehab Department and Eye Clinic



TB screening was taking place in the mobile



Ms. Bawinile Jiyane and Ms. Thembisa Nxokweni assisting residents with registration.



Family planning was amongst the services that were offered.





# WOMEN'S DAY EVENT



**Female staff members from Gamalakhe Sub-district**

**G**amalakhe CHC commemorated women's health month on the 26th May 2024 by hosting heels and clutch event which was held in ZG Community Hall.

It serves as a reminder of the tough and tenacious, gracious and passionate, formidable and above all courageous women who have continued to shape our future.

This day draws attention to many of the important issues that women still face such as domestic violence, discrimination and harassment in the workplace, equal pay, education for girls and more.

Mrs. Makhanya from KZN Department of Transport equipped women with words of wisdom on how to be independent. While May is Women's Health, it's important to prioritize women's health every month of the year.

This annual celebration inspires women all across the globe by providing a platform and an opportunity for them to speak up, be empowered and to be heard louder than ever. During Women's month, we celebrate women as active agents of change and social transformation.

The commemoration also allows women to take stock of achievements and the challenge that remain while mobilizing support for the further development of women. This year's event marks an important juncture for collective reflection on how South Africa has empowered and advance the rights of women over the past three decades.





# COMMEMORATION OF YOUTH MONTH



**CEO, Dr. P.F Shongwe addressing the leaners.**

**J**une 16 1976 up rising that began in Soweto and spread countrywide profoundly changed the socio-political landscape in South Africa.

The CHC under Adolescent Youth Friendly Services joined other departments to commemorate this day.

The event was attended by learners from different schools from Gamalakhe township.

CEO, Dr. P.F Shongwe said “ The youth is the future of this country and one day amongst them they is a future CEO”. He further encouraged youth to focus on their studies and work hard if they want to reach their goals.

The youth of 1976 fought the apartheid government because they wanted a better future.

Ms. Naledi Ngejane (AYFS nurse) stated that the aim of the event was to compare the challenges faced by the youth of 1976 and the youth of today.

The Department of Health came up with so many strategies in ensuring that the youth access services that suits their need.

The department is issuing free condoms so that they are protected from sexual transmitted diseases and prevent them from early pregnancy.



**From left : Ms Nandipha Ngejane and Ms Reanetsi Masha-ba engaging the youth on how overcome challenges of peer pressure.**





# EZASEMITHOLAMPILO IN PICTURES



Isibhedlela Kubantu at Mvutshini Clinic



Commemorating June 16 at Braemer Clinic



Commemorating June 16 at Ntabeni Clinic





# ACKNOWLEDGEMENTS



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### TALK TO US

Got something to get off your chest? We'd love to hear from you, drop us a complaint, compliment or suggestion in one of our complaints boxes

inside the premises

Email: [lifa.radebe@kznhealth.gov.za](mailto:lifa.radebe@kznhealth.gov.za) or

Call us on 039 318 2354/064 338 0995



064 338 0995 - Gamalakhe CHC



Gamalakhe CHC WhatsApp Channel– (Link - <https://whatsapp.com/0029ValMX23JuyA3bir71U1M>)



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TOGETHER**