

## Happenings On The Hill

March 2025

### A NEW ERA OF EXCELLENCE FOR HILLCREST PHYSICAL REHABILITATION HOSPITAL: FIRST MEETING WITH HOSPITAL BOARD A SUCCESS

We are thrilled to share with you the exciting news that our first meeting with the hospital board was a resounding success! The meeting, which took place on 20.03.2025, marked a significant milestone in our journey towards excellence in healthcare delivery.

The board was impressed with our hospital's achievements and progress and expressed their enthusiasm for our vision for the future. We presented our hospital profile, operational plan, and component reports to mention but a few. In these presentations our goals and objectives for improving patient care, expanding our services, and enhancing our facilities were outlined.

The board's positive response has given us a tremendous boost of confidence and motivation. We are eager to work collaboratively with the board to achieve our goals and take our hospital to new heights.

The future looks bright for our hospital, and we are excited to share some of the initiatives and projects that we have in the pipeline. These include:

- Streamlining our services to focus mainly on Physical Rehabilitation services as designated, to be able to meet the growing needs of our community
- Increasing our bed utilization rate
- growing the Board fund to supplement patients' needs
- Publicizing the hospital's services to the community so that the public is aware of the role of Hillcrest hospital in the Health System

progress and achievements through various avenues such as meetings, newsletter and webpage.

We would like to take this opportunity to express our gratitude to each and every member of the board for honoring the call to be part of us, our staff for their dedication to patient care and our clients for choosing us as Hillcrest hospital.

Your commitment to excellence is what drives us forward, and we are honoured to work alongside such a talented and compassionate team.

**Siyabonga.**  
**Ms MM Mkhize**  
**CEO**



# Foreword from CEO

As we conclude the previous financial year (2024/2025) and step into a new era (2025/2026), I am filled with a sense of appreciation, and anticipation. It has been an incredible journey, and I am honoured to share my thoughts with you in this edition of our newsletter.

The past financial year has been a testament to Hillcrest hospital team's resilience, dedication, and passion. Despite the challenges we faced, we remained committed to our mission and delivered outstanding results. We also learned vital lessons which contributed to our growth as a team.

I would like to take a moment to express my deepest appreciation to each one of you for your hard work, commitment, and unwavering support. Of note, I would like to acknowledge and appreciate the achievements obtained within the district from the colleagues as listed:

Ms G . Sibisi , Ms J. Mngadi (both from HRD) and Mrs. TC. Hlongwa (HRM) for leading the Hillcrest hospital team to obtain 1st position in the Quality and Service Excellence for the Best Performance in EPMDS Category 2,

Ms. A Sikhosana (EHP) for leading the Hillcrest hospital team to obtain 2nd position in the Quality and Service Excellence in achieving compliant score in the Healthcare Risk Waste Management norms and standards Mr. MA Mbuthuma (OHSM) and Mrs. SR Tshabalala (OHSO) for leading the Hillcrest hospital team to obtain 3rd position in the Quality and Service Excellence Health and Safety Audits

Mr. MA Mbuthuma (OHSM) and Mrs. SR Tshabalala (OHSO) for leading the Hillcrest hospital team to obtain 91% in the OHS Audit

Mrs A Hariparsad and Mrs. V Deonarain for leading the team to obtain the Certificate of Achievement for the Best Specialized Hospital in the Implementation of IPC- National Strategic Framework,

Ms. T Mkhwanazi for leading the Hillcrest hospital team to obtain 80% on the National Food Service Quality Assessment supported by Sr. Jali (QAC) and Mrs RK Khuzwayo (Systems Manager) and team that assisted in preparation of the assessment.

As we embark on this new financial year, we do so with a renewed sense of purpose and a clear vision for the future. Our focus remains on driving growth, innovation, and excellence in everything we do. We will continue to prioritize patient care, invest in our team, enhance our processes, and strengthen our technology within available resources to ensure we deliver excellent patient care- our core function.

In the following pages, you will find highlights of our achievements, successes, and milestones from the past year. We will also share our plans and initiatives for the new financial year, which will drive our growth and success.

I would like to extend a warm welcome to our new team members who have joined us in the past year. Your skills, expertise, and enthusiasm are a valuable addition to our hospital. To our loyal stakeholders, thank you for your continued support and trust in our facility.

As we steer around the intricacies of caring for human lives, and the ever-changing landscape, I am confident that our team will continue to thrive and excel. I look forward to working together to achieve remarkable things in the new financial year.

Thank you for your dedication, passion, and commitment.

Ms MM Mkhize

Chief Executive Officer





## Accolades Received By Hillcrest Hospital



Awards received at  
EThekwini District Quality  
day  
  
Presented to the  
Executive Management



Members of the Netball team presenting a  
2nd place trophy obtained at the District  
sports tournament trophy to EXCO



Hillcrest Hospital choir won  
number one trophies at the  
District Choir competition





# Celebrating Women In The Workplace

Thanks to Women's forum this event is one for the books. The team did a sterling job organizing such a beautiful day, where women at Hillcrest Hospital got to celebrate each other, appreciate the sisterhood, get financial, career and health advise.

The take home message was women must support each other, strive to be the best at what they do and serve each other well, whether it be at work, home, church as women wear so many hats. One of the speakers shared how she overcame challenges she faced in life and still is healing through it all through faith and support from other women.

While society has taught women to endure but we also should take care of each other and be kind due to the fact that one may really not know how the next person is doing mentally.

Kindness and understanding should be the driving force behind sisterhood, these were word reiterated by speakers. Program directors understood the assignment, thank you ladies. The ladies who did the décor and cooking, thank you.





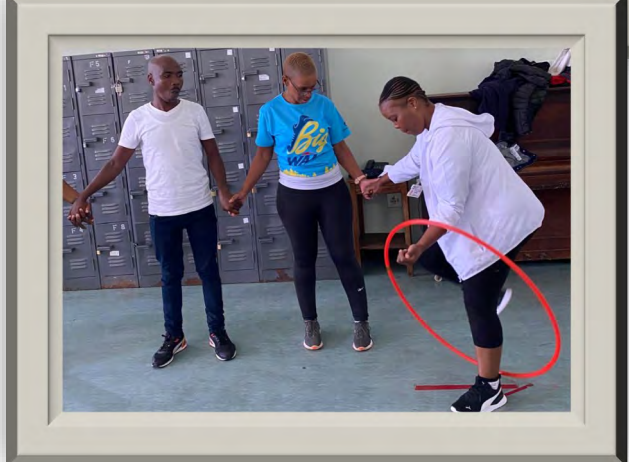
# Team building day

We started the year 2025 on a high note by having team building day where staff were grouped into three groups( Black, Red and White) performing competitive activities against each other, activities namely Egg race, tug of war, hoola hoping, general knowledge quiz and sack race.

Team spirits were high and we saw comradery due to members relying on each other on the fight to the number one sport. The white team came up tops followed by the red team and black team taking the last spot.

Team building endeavors are not just for having fun but they are essential for total functioning of a team, including communication, collaboration, morale and known for contributing to establishing and maintaining team trust, which is directly tied to overall work performance and good relations within the work environment.

Employee Health and wellness team led by Mrs. Hlongwa and OM Thusi did a grate job in organizing this day which was requested by some of the staff members.





**Thabisile Zungu**  
**PRO**



**Ms M Mkhize**  
**CEO**



**Mrs TM Gordon**  
**CEO's secretary**

## Editorial team



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