



QUALITY IMPROVEMENT WORKSHOP



Acting CEO Facilitating the workshop



Delegates representing all sections



Delegates listening attentively to the presentation

Quality improvement workshop was held on the 08th of April 2014 by Hlabisa Hospital to curb negative incidents that has been tarnishing the image of the hospital on the past months.

Attending the workshop were all the members of the extended management of the Hospital and operational Managers from all the clinics.

The following crucial points were discussed by 6 plenary groups

- ⇒ Improve staff attitude
- ⇒ Improve HR efficiency
- ⇒ Improve discipline
- ⇒ Improve DATA Management
- ⇒ Improve Communication
- ⇒ Improve Maintenance





1. Group Discussions
2. Gugu presenting group 1 presentation on improving staff attitude



3. Thuthukile Presenting Group 2 strategy to improve Efficiency in HR
4. Sr. Mkhwanazi Presenting Group 3 presentation on improving Discipline
5. Sr. Mlotshwa presenting strategy to improve DATA Management on behalf of Group 4



6. Sr. T Gxekwa presenting strategy to improve communication representing group 5
7. Funeka representing group 6 presented a strategy to improve Maintenance



8. Groups discussion important strategies
9. Group discussions

