



# Hlabisa Hospital

## Nursing Manager's Desk



Nursing Manager SR Mtshali

**T**he hospital experiences high turn over rate of the scarce categories that is the Registered nurses due to the geographical allocation of the hospital and the Bram dram-

train affecting nursing service world wide as well as increased mortality. The current vacancy rate is 42% for Registered Nurses. The hospital also provides nursing training for Nursing Auxiliary which is a one year programme, two year Enrolled Nurse and a bridging course for upgrading from enrolled to registered nurse.

We have managed to establish a fully flashed Home Based Care team with a Registered Nurse as a team leader. Hlabisa hospital main goal is the management of TB hence HIV needs proper co-ordination. Two tracer teams have been developed to look after TB management.

With all these co-functional elements that have been highlighted, we hope as an institution which is suppose to cater for three municipalities, that serves four Traditional leadership areas. The hospital provides a District package but challenges of congestion in the OPD are now minimized due to the increased number of Doctors who also frequently visit our clinics to strengthen PHC approach.

### Cecelia Makiwane Achiever

It is a very nice when one gets recognized, whiles she or he still functioning in an organization. It becomes sweeter when the recognition is at the last hierarchy of the organization. Our own nurse Mrs.

Hlabisa did not just make Hlabisa Hospital a force to be reckon in the commitment of providing health care service at the best possible standard. she did not think that her commitment in going an extra mile to care for the ill, will put her in the records of the national departments of health as one of the individuals who had made remarkable mark. The impact of her contribution did end with the hospital she is working at, not with Umkhanyakude District not even with the KwaZulu Natal Province she is under but her tireless contribution was felt at a National Level.

As one of the tiny important wings of the National Health Department, Hlabisa Hospital stands bold with pride to say with all the challenges that it faces which can temper with service delivery pace but striving for service excellence is a daily game by saying that we are turning a blind eye to issues which are still a challenge, together we shall reach our intended goal post.



Mrs. Hlabisa, Award Achiever

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### Special points of interest:

- The current vacancy rate is 42% for Registered Nurses.
- The increase number of Doctors @ Hlabisa Hospital.
- Cecilia Makiwane Achiever.

### Words of Wisdom :

Quitters never win, and Winners never quit. Winston Churchill. ,

# QUALITY DAY

**T**he purpose of planning the quality day was sensitizing our communities about the services rendered by Hlabisa Hospital and its clinics. We invited the community to witness our staff members committing themselves to service excellence. The function was held outside the hospital gate. Present were community leadership, community members, neighbouring hospitals, local members of the SAPS and our staff.

Guest speaker of the day was Mrs. AN Khathi, on her speech she delved deep on the observation of basic precepts that guide us as health employees on how we can provide quality and compassionate health care to all our clients. Her speech put more emphasis on Batho-Pele and patients' rights. In order for us as health professionals to walk tall about the holistic service we provide, it calls for all health professionals to adhere to Batho-Pele principles and patients' rights charter.

Different service elements got a platform to market their services that they provide in the hospital, as one of Batho-Pele principles of service standards stipulates. The community got a chance to ask questions and to air their views about standards in which health services are rendered at Hlabisa Hospital, what was clear on the day in most of the community concerns was the waiting time at our OPD. The hospital management went back to develop strategies to improve the waiting period at OPD, one of the mechanisms introduced was the increment of the number of Medical officers looking after OPD in the morning and improved doctor's visits at residential clinics which will combat the high flocking of people that are going to congest that area. The hospital commits itself to suggestions from our clients in order to fulfill the health department mandate of providing health services to all.



The Guest Speaker: Mrs. A.N. Khathi, Deputy Director Quality Assurance, Head Office, Natalia.



The community & Learners who were attending the Hlabisa Quality Day. They were all listening to our guest while she was doing her thing.

**I believe that our background and circumstances may have influenced who we are, but we are responsible for who we become.**

## OPERATIONAL HOURS

Hlabisa Hospital is a district hospital with 296 beds, with a district health package.

## VISITING HOURS

Morning Session	: 10:30 - 11:30
Midday Session	: 14:30 - 15:30
Evening Session	: 18:30 - 19:30

## DOCTORS' STATUS

Bit by bit we shall get there, it has been a serious challenge in 2004/2005 that with the expected staff establishment of 27 medical officers, the hospital was only operating with fluctuating numbers from seven downwards of medical officers. Although the hospital has not yet reach the maximum capacity but the status has improved a lot because currently the hospital has 16 doctors which makes conditions much better than before.

The hospital and the community at large hope that they will stay longer, for the improvement of the service delivery in the area. Their contribution is felt in the community. The availability of the doctors has made a massive improvement in the waiting time spent at OPD. There is a big room of improvement that needs to be done.

**Standing:** Dr. E. Murekezi, Dr. J.H. Mkwanazi, Dr. T. Gorsuch, Dr. A. Adam, Dr. Govender, Dr. J Magnus.

**Seating:** Dr. M. Kekana, Dr. N. Sibisi, Dr. N. Myeni, Dr. N. Janssen & Dr. A. Riddick.



**Hlabisa Hospital Medical Doctors' Team.**

## SILWA NOKUNGABONI - EYE CARE DAY

@be - South African National for the blind bevakashe esibhedlela sakwa-Hlabisa ngomkankaso uqale zingu-09 May 2007. Lomkhankaso uqale ngokuhlolwa kwamahlo, abantu abafikile ukuzohlola amehlo nje kuphela bangu-120 kanti bagcine behlinziwe ngezinkinga zamehlo ezahlukeni babengu-27. Okufike kwathusa kakhulu kulomkhankaso ukuthi izinkinga zamehlo akusezona ezabantu abadala kuphela. Isizwe esiphophile nesiphilile, isizwe esibonayo. Sinethemba lokuthi lom-

khankaso ukwazile ukusiza abantu abangingi ezinkingeni ezahlukeni zamehlo.

Isibhedlela sakwa-Hlabisa sohlale sizibandakanya nayo yonke imikhankaso esiza umphakathi. Phambili ngemikhankaso



**Umphakathi ubuzothola usizo lwamehlo esibhedlela kwa-Hlabisa, kusuka zingu 09 May 2007**

## Open Day for Grade 12 Pupils in Hlabisa and Surroundings



In the quest of future planning, the hospital decided to share information with our future leaders. On the 11 May 2007, the hospital invited Grade 12 learners from Hlabisa Sub-district that was including 50 schools around our catch-

ment area. Each school had four representatives plus 1 educator. The information discussed was meant to relate to other learners that were left behind. Different departments prepared presentations for the day. The target was those service elements which are



regarded as scarce skills or health sciences. The Medical Laboratory, Rehabilitation, Dental, Nursing, Medicine, Social Work, Pharmacy, Radiography and Hospital HRD were the components which took part in this open day. The HRD explained about the bursaries which are provided by KZN Health Dept. Learners were given a chance to ask follow-up questions after each presentation. The day was a success although there is still a lot to be done to sensitize learners and on the motivation part. It will never be one man show; it is a challenge that need all of us to embark on a joint venture to face this challenges. We hope that this exercise will make an impact in improving our young people about their career directions. Big thank you to all principals.



## The Site Visit for New Hospital by Provincial & National Portfolio Committees Story by Photos.



Mrs. D.L.L. Zungu, The Hospital CEO making her opening & welcoming.



The Delegates from both Provincial & National during deliberations on the first phase of the project.

### Site visit by Provincial & National portfolio members.

*The purpose of this visit was to check all aspects of the Presidential led project first phase.. Portfolio. Portfolio committee from National was here for the purpose of giving the provincial portfolio committee a chance to unpack all the logistics that occurred from the beginning of the project. After lengthy deliberations, all members went out to see the developments made. There were different representatives others from works, labour, DTJ also from National & Provincial Legislature.*



Delegates during tea break



Ms Khumalo, making some deliberations.



Prov. & Nat. Members doing spot checks on Hlabisa Hospital Residence Premises

## Major Renovations— for Hlabisa Old Buildings

### Facilities Status

The second phase of the Presidential Led Project was put on hold. This was due to the resources which are directed to the oncoming soccer world cup, but the demolition of the buildings will continue on the site where the new hospital will be built.

The contractor is still on site making renovations in different areas. The old male ward is under renovations.



After completion, it will accommodate TB patients, due to the expected demolition of the current TB ward. The new administration building that has recently handed over to the hospital, which was initially the nursing staff accommodation. It is a conducive environment for management since it is located around outpatient department.



The New Admin Block - Front and Back Part of it.



The Hospital Management is very grateful and thankful of what the Presidential Project has provided us with, it has managed to serve its purpose of serving as recruitment strategy for scarce categories. The community of this area has benefited a lot from the project because the project open job opportunities and some attained training which benefited them with skills that were not only to be used for the project but for life time.



The Delegates checking the renovations of Male ward soon to be TB ward.

Through this project people of Hlabisa have been employed in different areas due to skills and experience gained during the first phase of the project.

I believe that either you control your attitude or it controls you.

You can also log horns with us if you come and work with Hlabisa Hospital Family.



Hlabisa is also a tourist attraction - before anyone reaches Hlabisa Hospital go thru Hluhluwe Mfolozi Game Reserve for free of charge, see lot of Animals.

## Prayer Day : Usuku lokukhuleka : HLABISA HOSPITAL

As part of Department Of Health annual project to have a prayer day so as we honored the day at our hospital. The targeted group was health care workers. The day's theme was *"It is not over until God says it is over"*

Hospital staff gathered at the hospital chapel. The purpose outlined as to pray for the infected and affected with HIV and AIDS. 150 staff members attended this prayer. The strong prayer by Pastor S.T. Mabaso,

Stressing that God is a solution to all challenges/problems we as Health workers come across. Living a positive life was preached around on the prayer day, as health workers the tendency to concentrate on the sick client thus forgetting that they also get sick someday. The day was characterized by a motto of kicking a stigma away and bringing back the self esteem and healthy lifestyle to health

to all those infected and affected with HIV and AIDS. Health workers were encouraged to fully utilize VCT programme in order to know their status. Workers infected are still as productive as those who are yet negative and those who are negative were encouraged to remain negative.



Pastor S.T. Mabaso



Lighting of candles as symbol of hope



Hlabisa Hospital Staff attended the Prayer Day

## FUN RUN 15 KM & 5KM WALK SPONSERED BY SPAR & HLABISA HOSPITAL

VUKA SOUTH AFRICA— MOVE FOR YOUR HEALTH— COMES TO HLABISA HOSPITAL & TO ITS COMMUNITY WITH SOME HELP FROM HLABISA SPAR— SUPERTRADE— SPAR GOOD FOR YOU!

It was an early, cool & fresh start to the Friday, 18 May 2007 morning of fun—walking(5km) and running(15km). Participants comprised members of the local community, learners from local schools, and Hlabisa Hospital Staff. The participants were kept safe by SAPS providing support along with the event management members of the Therapy Department of Hlabisa Hospital. There was plenty atmosphere at the SPAR "good for you" finish, with the DJ providing the vibrant vibe.



Therapy Staff with the prizes for the day, Vuka SA



15km Participants at the starting line.

The award presentation was spearheaded by the message of VUKA SOUTH AFRICA being a move for health through regular doses of exercise, emphasizing overall well-being for all age-groups alike go to the intranet for further list of Vuka SA benefits.

Awards in the form of medals and certificates were given to participants as well as special prizes donated by Hlabisa Spar Supertrade. End route there was plenty of refreshments and indeed at finish line. " Health for All" through exercise was the clear winner of the day.

**VUKA SA—WE LIKE TO MOVE IT, MOVE IT!**

## Hlabisa Hospital Newsletter

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► **Winners never quit &  
quitters never win.**

**We're on the Web!**  
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## Back Page Story Headline

This story can fit 175-225 words.

If your newsletter is folded and mailed, this story will appear on the back. So, it's a good idea to make it easy to read at a glance.

A question and answer session is a good way to quickly capture the attention of readers. You can either compile questions that you've received since the last edition or you can summarize some generic questions that are frequently asked about your organization.

A listing of names and titles of managers in your organization is a good way to give your newsletter a personal touch. If your organization is small, you may want to list the names of all employees.

If you have any prices of standard

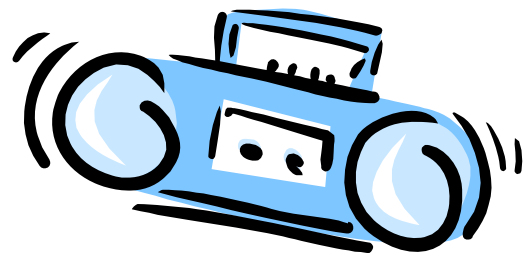
products or services, you can include a listing of those here. You may want to refer your readers to any other forms of communication that you've created for your organization.

You can also use this space to remind readers to mark their calendars for a regular event, such as a breakfast meeting for vendors every third Tuesday of the month, or a biannual charity auction.

If space is available, this is a good place to insert a clip art image or some other graphic.

This would be a good place to insert a short paragraph about your organization. It might include the purpose of the organization, its mission, founding date, and a brief history. You could also include a brief list of the types of products, services, or programs your organization offers, the geographic area covered (for example, western U.S. or European markets), and a profile of the types of customers or members served.

It would also be useful to include a contact name for readers who want more information about the organization.



Caption describing picture or graphic.