



INSIDE THIS ISSUE

- LONG AWAITED INANDA C CHC UP-GRADING
- WELCOME TO OUR NEW MEDICAL MANAGER
- INTRODUCTION OF THE NEW PRO
- INANDA C CHC CHIEF EXECUTIVE OFFICER
- SHORT STAY WARD
- WAR ROOM
- STRATEGIC SESSION
- BREST FEEDING WEEK
- WOMENS MONTH
- NEW STAFF MEMBERS

Inanda 'C' CHC upgrading

The long awaited upgrading of Inanda 'C' CHC is imminent, since its inception in the early 90s, our facility has gradually declined in the capacity to serve its catchment area, and this is "largely due to an ever growing community of Inanda. This time it looks like luck is in our favor. The KZN health department together with the Department of Public works recently visited our institution to present the final stages of preparations for the facility upgrade, which is scheduled to begin early October 2011. Currently there are a lot of challenges facing Inanda C CHC, which have led to a less desirable service provision to our clientele. The challenges that face our Clinic are all related, in a way that due to our major challenge of space our personnel recruitment plans are affected and that factor

alone hits hard on our service delivery. During the upgrade we will try our utmost best to manage the various programs that we undertake daily and we would like to plead with all stakeholders from members of staff, patients, community organizations and the community at large to be vigilant during the upgrade and communicate any issues that they may identify.



Mrs. Z R Gcabashe (*Inanda C CHC CEO*)
"Are you giving me the permission to go ahead?"

As much as our CEO is an independent leader, she always takes care to welcome and take into consideration other opinions when making decisions, in our facility and in our Inanda community she has been serving us with a good sense of courtesy and consideration for everyone, she adopts a pragmatic style of management coupled with a lengthy experience in the field of management and has mothered a lot of us in the facility. We are very pleased to have her as a leader and look forward to achieving more under her leadership.

FOR CONSIDERATION:

Poor communication

Is when the right hand doesn't know what the left hand is doing. Most organizations use mushroom communication—*leave them in the dark and feed them manure*—as a growth strategy. That won't work. Winning organizations must have a culture of communication. Without it, team members are detached and insecure.





Mrs. Z. R Gcabashe CEO addressing crowd during breast feeding week event

Dr S.C.V Mncwango is our New Medical Manager at Inanda CHC

“There is no humbler way to empowering our people than to serve them with pride and a sense of caring” Dr S.C.V Mncwango.

After a little over Six Months without a medical manager at our CHC, we have the pleasure to announce and welcome our new medical manger Dr S.C.V Mncwango. Dr Mncwango was born in the sleepy village of Ingwavuma, North eastern KZN shortly afterwards his parents left South Africa and moved to-

Swaziland, where he grew up and was educated. The Doctor has got vast experience in the Medical field and holds various reputable qualifications in the field of medical Science. Shortly after graduating at the University of Natal s’ medical school, the Doctor started work at Baragwanath Hospital in Soweto before returning to KZN. The Doctor is a very keen sport enthusiast, who has played for three years in a national team representing Swaziland and has travelled extensively abroad and locally. The entire team of Inanda ‘C’ CHC is very proud to have the doctor as a team member and of all the attributes that he brings to the team.

Sanctioned incompetence is when someone has a destructive attitude and no one addresses it. That demoralizes everyone. Team members will eventually become de-motivated when they see a leader, who will not take action when someone on the team cannot, or will not, do their job.

Services offered at Inanda Community Health centre, Offers 24hr service

Mother to child programme

- Well baby clinic
- Sick baby clinic
- Labor ward
- Antenatal clinic
- Post natal clinic
- Reproductive Health

Youth services

Mental Health Services

Hast Progamme

- T B Clinic
- Voluntary counseling and testing
- HIV/AIDS wellness clinic
- PMTCT
- Sexually transmitted infections Clinic
- ARV Roll out Clinic



Recently appointed Public Relations Officer at Inanda 'C' CHC, Mr. Charles Mthembu

Charles Mthembu, Inanda 'C' CHC s' new PRO has been with the Clinic from the 1st of June 2011, Charles has worked in public service as a PRO and moved to work in the Private sector for a while and is pleased to return to public service, where he feels his passion for people can be most useful, "most of my life I have been helped by people in one way or the other, and I like to grab any opportunity to help the next person".

Charles was born at Umlazi Township and did part of his early schooling at his rural home of Mpangeni, later he went to various schools at Umlazi and Indian school in Merebank subsequently matriculated in a white school,. Having schooled in such diverse environments has made Mr. Mthembu appreciate differences in people; he is a graduate of UKZN and is currently studying at UNISA SBL. A large part of Mr. Mthembu s' responsibilities is to follow up on patients complaints and to promote a culture of tolerance between Staff and our clientele.

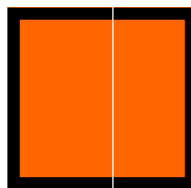
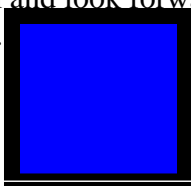


Mr. Charles Mthembu, Inanda C CHC Public Relations Officer



We are very pleased to welcome to our facility our new Dietician Ms Mbali Memela

Mbali grew up in Diepkloof Soweto JHB and subsequently relocated to KZN in 2005 when she came to study at the University of KwaZulu-Natal, she has worked in prominent hospitals in Johannesburg as well as in KZN. Mbali is a warm person who promotes exercising and healthy eating habits as way to achieving optimal health; she is an avid reader of a select literature and if fluent in at least six South African languages. Inanda CHC is very pleased to welcome Ms Memela to our team and look forward to a fruitful stay with her.



Inanda CHC Services (continued)

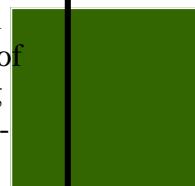
General outpatients Services (GOPD)

In Patient services/ short stay ward

- Pharmacy
- Dental Services
- CSSD

Women's Month

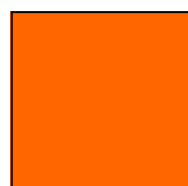
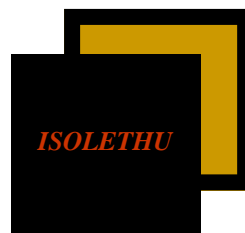
Amaoti Clinic, which is our baby clinic, recently hosted and event in commemoration of women's moth in August, where we were also invited as Inanda C CHC as well as a number of other organizations, who gave various talks on the upliftment of women in society and all spheres of life, the event was a big success and we say congratulations to Amaoti Clinic for such a Wonderful event and effort.





Breast feeding week

The nursing staff at child care with the help of other staff members organized a Breast feeding week event, where they performed a play for the Mothers who were present that day, to educate them about the importance of breast feeding and the nutritional benefits to the child.



Inanda CHC Services (continued)

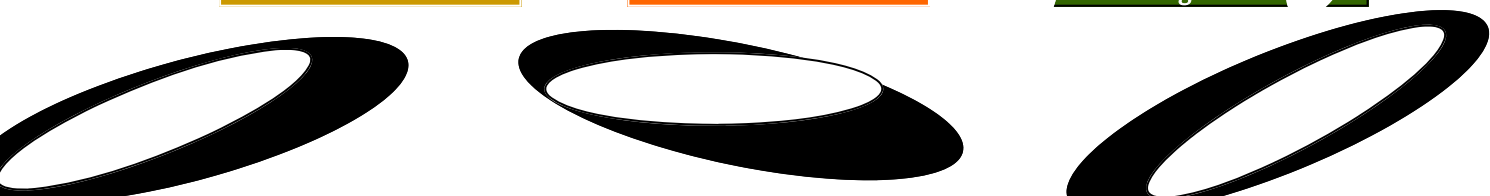
- Infection Control
- Quality Assurance
- TB laboratory
- Health and Safety
- Staff Wellness

Community outreach services

- Rehabilitation services. OT. PT
- Social work services
- School Health services

Ward 54 War room

We recently had a visit by representative from the office of the premier, to revive the war on poverty programme, a committee was formulated comprising of various public service departments, to oversee the formulation of a war room, which had not been active for some time. As a way to initiate the war room the group paid visits to some of the neediest households in our catchment area. Food parcels were donated to some families that were most affected by the bane of poverty. The interim committee has regular meetings which form part of



Soccer and Netball challenge

Our clinic was recently invited at King Edward VII Memorial Hospital for Netball and soccer challenge, our netball team taught the KEH a lesson or two in netball and disgraced them with an embarrassing score, which we will omit as a way to protect our good friends from embarrassment. On the other hand our soccer team was very fair to the King Edward Soccer team by allowing them to win as a way of consolation for earlier damage.



Our netball team in action

ISOLETHU

Lack of a shared purpose is caused

by the leader not restating the goal, vision and mission early enough or often enough. When an organization has a unified purpose, every team member knows exactly how he or she fits into the grand scheme.

INANDA C CHC IS VERY PLEASED TO WELCOME OUR NEW STAFF MEMBERS

	Name	Designation
1	P A Ndlovu	CNP
2	N P Mngxadi	CNP
3	G P Ngonyama	CNP
4	A D Shangase	Clinical Orderly
5	H B Mdluli	Clinical Orderly
6	N Salagooa	Medical Officer
7	C M Mthembu	PRO
8	D J Ndlovu	Clinical Orderly
9	M L Sindane	Prof Nurse
10	S C V Mncwango	Clinical Manager (Medical Services)
11	M P Ndlovu	Staff Nurse
12	S N Hlongwa	CNP
13	S S J Mthembu	Medical Officer
14	B M Banda	CNP
15	B Khwela	Artisan Foremen
16	M M Kheswa	Medical Officer
17	W Chetty	Prof nurse
18	L S Ndlovu	Data Capture

ISOLETHU



Gossip is discussing *anything* with *anyone* who can't solve the problem. Gossip is degrading and destructive. People need a place to express themselves, but it should be to someone in a position to do something about it.

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