



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

King Dinuzulu

Hospital Complex

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Ezakwa Dinuzulu

NEWS

March 2026

SERVICE EXCELLENCE AWARDS 2026



King Dinuzulu Hospital Complex proudly hosted its **service excellence awards** on 20 March 2026 ,teamwork, and innovation across all departments cont..P2.



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King Dinuzulu Hospital Complex Hosts First Excellence Awards Ceremony

King Dinuzulu Hospital Complex (KDHC) proudly hosted its inaugural **Service Excellence Awards Ceremony** on 20 March 2026 at the Royal Hotel in Durban. The prestigious event marked a significant milestone in recognising and celebrating the dedication, commitment, and outstanding performance of staff across all departments.

Guests and visitors were warmly welcomed upon arrival, with professional ushers guiding them to the venue. A comfortable holding area, complemented by soothing background music, created a relaxed and inviting atmosphere ahead of the proceedings.

The event officially commenced with an opening prayer, setting a dignified tone for the day. The programme was expertly led by two dynamic Programme Directors, Dr. Mgobhozi and Mr. Mbhanjwa, whose energy and professionalism ensured a seamless and engaging experience throughout. Staff members attended dressed in elegant and glamorous attire, adding to the celebratory spirit of the occasion.

The Excellence Awards form part of KDHC's commitment to fostering a culture of appreciation, motivation, and continuous improvement. Through an open nomination process, employees were encouraged to recognise colleagues who demonstrate professionalism, innovation, dedication, and excellence in their respective roles.

A key highlight of the event was the recognition of long service milestones, honouring employees who have dedicated **20, 30, and 40 years** of service to the Department of Health. Certificates and trophies were awarded, with the auditorium filled with ululations and applause, symbolising pride, unity, and appreciation.

The **top honour of the evening**, *Employee of the Year 2024/2025*, was awarded to **Dr. N. Misra, Pharmacy Manager**, in recognition of outstanding leadership, dedication, and excellence in service delivery.

The hospital board members and organised labour (unions) also delivered heartfelt and moving messages of support, acknowledging the sacrifices made by healthcare workers and reaffirming their commitment to staff wellbeing and service excellence.

The guest speaker, Mr. B. Khawula, CEO of Prince Mshiyeni Memorial Hospital, delivered a powerful and inspiring address. He expressed his honour at being invited to such a meaningful occasion, stating:

“Today is not just about years of service, but years of sacrifice, resilience, and unwavering dedication to the people we serve. In healthcare, we do not work with numbers — we work with lives. Behind every patient file is a human being, a family, a story, and often, hope.”

He further commended award recipients, saying:

“Those receiving awards today have demonstrated endurance with purpose. To stay, to serve, and to continue even on the most difficult days is something that deserves deep recognition. Excellence is not just about doing the job, but how we do it — with compassion, professionalism, and dignity.”

The event was a resounding success, filled with moments of celebration, reflection, and inspiration. It reinforced KDHC's commitment to recognising excellence and encouraging staff to continue delivering high-quality, compassionate healthcare services

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KwaZulu-Natal Department of Health



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**GROWING
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SERVICE EXCELLENT AWARDS 2026



Staff and departments proudly receive certificates at the 2026 Service Excellence Awards in recognition of their outstanding commitment to quality care. .



KDHC teams recognised for excellence and innovation at the 2026 Service Excellence Awards.



At the 2026 Long Service and Service Excellence Awards, departments were proudly recognised and awarded certificates for their hard work and commitment to quality achievements.



King Dinuzulu Hospital Complex Marks World TB Day with Impactful Community Outreach

King Dinuzulu Hospital Complex (KDHC) proudly commemorated **World TB Day 2026** through a successful and impactful community outreach programme held on Tuesday, 24 March 2026, from 08h30 to 14h00. This initiative forms part of KDHC's ongoing commitment to strengthening public health awareness, promoting early detection of tuberculosis (TB), and improving access to essential healthcare services.

The event commenced with the arrival and registration of guests, followed by a formal welcome and address delivered by the District representative, Ms. Mdabe. The programme brought together a diverse group of healthcare professionals, stakeholders, partners, and community members—demonstrating the power of collaboration in addressing public health challenges.

Reaching the Community Where It Matters Most

The outreach targeted vulnerable and underserved populations in and around Durban Station, Game City, and Greyville. The primary goal was to bring healthcare services closer to the people, ensuring that individuals who may face barriers to accessing care receive the support they need.

A wide range of integrated services were offered, including:

- TB and HIV screening and testing
- HIV counselling and initiation of treatment
- TB treatment initiation for diagnosed patients
- Health education sessions
- Condom distribution

Distribution of TB/HIV awareness pamphlets

Empowering Through Education

Health education formed a cornerstone of the outreach, with informative sessions covering:

- The importance of World TB Day and KDHC's message
- Finding and managing undiagnosed TB cases
- Pregnancy awareness and sexually transmitted infections (STIs)

Infection prevention and control measures





Successful community outreach driven by stakeholders' joint efforts in promoting health awareness and service delivery



The KDHC multidisciplinary team conducted a coordinated outreach programme at Bellhaven Place of Safety, aimed at delivering comprehensive healthcare services and strengthening community support.



MDR TB UNIT commemorated TB at MOPD by giving health education with our partners CAPRISA



Internal Commemoration at MOPD

In extending the impact of World TB Day, the MDR Unit hosted an internal awareness session at the Medical Outpatient Department (MOPD) on 27 March 2026. Patients awaiting consultation received valuable health education, ensuring continued awareness and engagement within the facility.

Strong Community Response

The outreach was met with an overwhelming response from the community. A notable highlight was the high turnout at the Oral and Dental Clinic, where many individuals received dental screenings and were referred for further care at their nearest healthcare facilities.

Screening services were also extended to Belhaven Place of Safety and supported by Addington Gateway Clinic, further strengthening the reach and impact of the programme.

Programme Highlights

The event featured a keynote address by **Dr. Mdletshe** from the MDR TB Clinic, who emphasized the importance of early detection and adherence to treatment. The programme also included vibrant entertainment performances by teams from the MDR Unit, MOPD, and Family Medicine, adding a lively and engaging element to the day.



The programme concluded with a vote of thanks delivered by **Dr. Singh**, followed by a networking lunch session that encouraged continued collaboration among stakeholders.

A Collective Effort Towards a TB-Free Future

The success of the World TB Day Outreach Programme highlights KDHC's unwavering dedication to community health, prevention strategies, and patient-centered care. It also underscores the importance of **stakeholders' joint efforts** in addressing the burden of TB and improving health outcomes.

KDHC remains committed to reaching communities, empowering individuals with knowledge, and ensuring that no one is left behind in the fight against tuberculosis.

“Yes! We Can End TB – Together.”



Editorial team



**Mr. Thami Chizama -
Public Relation Officer**



Ms Slie Xaba PRO Intern

For further information kindly contact our office



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Important items to bring when you come to the hospital:

- **Identity document**
- **Proof of address**
- **Pension card**
- **Medical aid card and next of kin contact details**
- **Referral letter**
- **Under 18 must be accompanied by parent .**
- **all patients are requested to pay fees on admission.**
 - **Visiting hours**
 - **13H00 14H00**
 - **17H00—18H00**

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