

# WAITING TIME SURVEY MARCH 2005

King George V Hospital  
PO DORMERTON  
4015



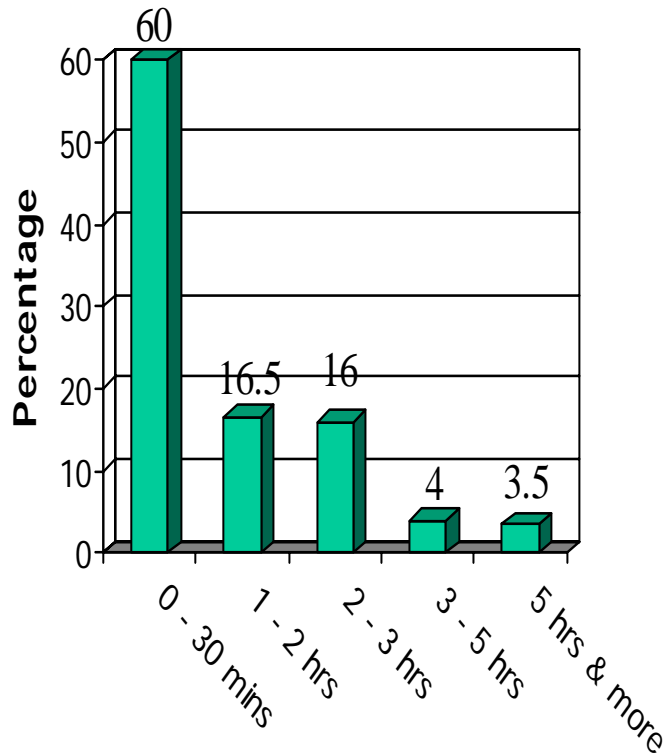
Compiled & Presented by :  
B.M. du Plessis  
Facility Information Officer

A Waiting Time Survey was undertaken during March 2005 in the following manner:

A total of 200 patients were surveyed.

- 50 patients from the Main Pharmacy,
- 50 from Psychiatry Pharmacy,
- 25 from the MDR follow up clinic,
- 25 from the Spinal OPD Clinic,
- 25 from the Thoracic OPD Clinic,
- 25 from the Psychiatry OPD Clinic.

### Percentage of patients seen from 0 - 30 minutes to 5 hours & More



As illustrated in the graph, the findings were as such :

- 60% of patients waited between 0-30 minutes,
- 16.5% of patients waited between 1 to 2 hours,
- 16% of patients waited between 2 to 3 hours,
- 4% waited between 3 - 5 hours,
- 3.5% waited 5 hours and more.

# Totals

<b>OPD DEPT</b>	<b>0 – 30 mins</b>	<b>1 – 2 hrs</b>	<b>2 – 3 hrs</b>	<b>3 – 5 hrs</b>	<b>5 Hrs +</b>
<b>MDR</b>	6	11	8	0	0
<b>Thoracic</b>	5	10	10	0	0
<b>Spine</b>	8	10	7	0	0
<b>Psych OPD</b>	1	2	7	8	7
<b>Main Pharmacy</b>	50	0	0	0	0
<b>Psych Pharmacy</b>	50	0	0	0	0
<b>Total Count</b>	120	33	32	8	7
<b>Percentage</b>	60%	16.5%	16%	4%	3.5%

- N.B. 100% of patients waited 0-30 minutes in Psychiatry Pharmacy and Main Pharmacy
- 20% of OPD patients waited 0-30 minutes
- 16.5% of OPD patients waited 1 to 2 hours
- 16% of OPD patients waited 2-3 hours
- 4% of OPD patients waited 3-5 hours
- 3.5% of OPD patients waited 5 hours and longer