


WAITING TIME SURVEY JUNE 2005

King George V Hospital
PO DORMERTON
4015



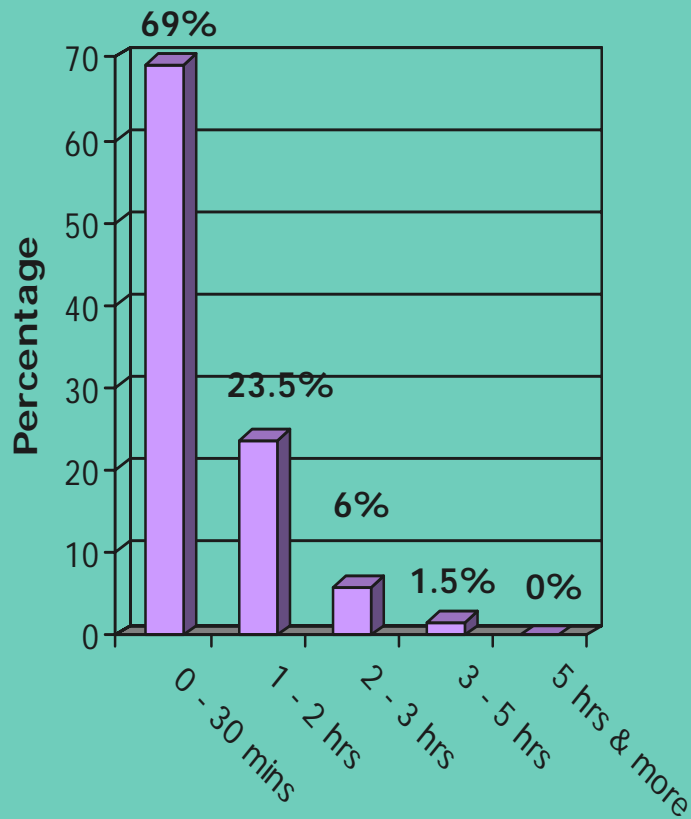
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A Waiting Time Survey was undertaken during June 2005 in the following manner:
A total of 200 patients were surveyed.

- 50 patients from the Main Pharmacy,
- 50 from Psychiatry Pharmacy,
- 25 from the MDR follow up clinic,
- 25 from the Spinal OPD Clinic,
- 25 from the Thoracic OPD Clinic,
- 25 from the Psychiatry OPD Clinic.

Percentage of all patients seen
from 0 - 30 minutes to
5 hours & More



- As illustrated in the graph, the findings were as such:
- 69% of patients waited between 0-30 minutes,
 - 23.5% of patients waited between 1 to 2 hours,
 - 6% of patients waited between 2 to 3 hours,
 - 1.5% of patients waited between 3 – 5 hours,
 - 0% waited 5 hours and more.

Totals

OPD DEPT	0 – 30 mins	1 – 2 hrs	2 – 3 hrs	3 – 5 hrs	5 Hrs +
MDR	9	16	0	0	0
Thoracic	14	9	2	0	0
Spine	15	10	0	0	0
Psych OPD	0	12	10	3	0
Main Pharmacy	50	0	0	0	0
Psych Pharmacy	50	0	0	0	0
Total Count	138	47	12	3	0
Percentage	69%	23.5%	6%	1.5%	0%

Summary

- 100% of patients waited 0-30 minutes in Psychiatry Pharmacy and Main Pharmacy
- 38% of OPD patients waited 0-30 minutes
- 47% of OPD patients waited 1 to 2 hours
- 12% of OPD patients waited 2 - 3 hours
- 3% of OPD patients waited 3 - 5 hours
- 0% of OPD patients waited 5 hours and longer