



Mega

STAY INFORMED

NEWS

September 2021

HERITAGE DAY CELEBRATION



Heritage day is a day set aside to celebrate our roots, our culture and the beauty of our nation as a whole. Heritage plays a huge role in our communities and it is an essential source of identity. On this day south Africans celebrate the diversity and cultural values of our nation, it is an important day because it is a reminder of who we are, where we come from and a reminder to teach the coming generation the importance of celebrating and being proud of who we are.

The Systems and Mental health care component celebrated the day by hosting different activities, enjoying great food and company. This day gave them an opportunity to reflect and share what heritage day means to them. The day was also used to entertain and re-orientate our mental health care users.

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FROM THE CEO'S DESK: ABSTRACT FROM MADADENI REGIONAL HOSPITAL'S 2020/2021 STRATEGIC PLAN



The continuous change in the demographics of the community we are serving, disease patterns and major rationalization of health care services in Amajuba District, Madadeni Regional Hospital has had to continuously adapt and reorganize the services in order to respond to the changing demands for health care.

Our vision is to be the best Regional hospital and our position statement is to put our patient first in all our dealings.

As we stride forward, it's an opportune time to regroup, consolidate our strengths and identify opportunities for further development so as to steer our hospital to the level of excellence.

As the organization, we exist to make an impact in increasing the life expectancy of our community, this is the core of our strategic plan that has prioritized three interrelated outcomes as follows;

Outcome 1- Universal health coverage through the provision of quality services,

Outcome 2-Improved client experience of care, which can be deduced from the feedback systems especially the complaints and compliments systems, and

Outcome 3-Reduced Morbidity and Mortality through the review of deaths and putting in place very strong and effective clinical governance systems.

Our strategic plan answers the call by our community, who have told us that they want us to treat them with a caring attitude, communicate better about the health care plans and to assure them of safe and just in time health care services. What the community expect from us is in line with our core values which are:

- Trustworthiness, honesty and integrity
- Open communication, transparency and consultation
- Professionalism, accountability and commitment to excellence
- Loyalty and compassion
- Continuous learning, amenable to change and innovation
- Respect

The community is our best partner in transforming our services such that they are more accessible, available, efficient and effective. We strongly believe that if we work with them we can instill in them their responsibilities as users of the services through the understanding of the health care system including the levels of care and the referral pathways. Such partnership can be sustained through the strengthening of the communication structures most importantly the hospital board, clinic committees, public relations, feedback systems.

You are all invited to take time to read and familiarize yourselves with our strategic plan for 2020-2024.

In our effort to adapt to a new normal consultations of various stakeholders have taken months as different platforms and committees were used so as to comply with safety regulations.

We would like to take this opportunity to thank everyone who contributed.

We call on the commitment of everyone to make this a success.

Mrs. H.S.L Khanyi

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HOSPITAL GARDEN REVIVAL



Mental Health care users gardening initiative revived, this initiative is purely for our users and its main purpose is too keep them occupied, help them exercise, learn gardening and selling skills. Everyday they get to clean and water the garden under supervision.

Once the produce Is ready, it is sold within the premises teaching them financial literacy, which will help them once they are discharged as they will know how to handle their money.

All moneys generated is used to buy more seeds.

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MANDELA DAY



As Nelson Mandela once said “ it is easy to break down and destroy, the heroes are those who make peace and build”. Mandela day is celebrated on the 18th of July every year, citizens are encouraged to spend 67 minutes of their time to give back to the community because everyone has the ability to make a difference in their community.

This years theme was “**one hand can feed another**” and that’s exactly what our social work department did. On the 27th of August 2021, the department celebrated their Mandela Day with two families from kiel-kiel and verdriet by donating Food, Clothing items which included school uniform and Blankets.



HERITAGE DAY CELEBRATION



STAFF APPOINTMENTS



Ndebele S.F
EPWP



Ndlozi N.H
EPWP



Nxumalo A.I
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Khanyile D.N
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ACKNOWLEDGEMENTS

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Thank you to everyone who contributed to the Newsletter

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