

MANGUZI HOSPITAL - SENZENI NEWSLETTER



HEALTH
KwaZulu-Natal

MANGUZI HOSPITAL

January/March 2007

HOSPITAL MANAGER'S CORNER

Hi Colleagues

As we enter the new Financial Year: 2007/2008, we need to reflect on the positive strides and weaknesses that took place in 2006/2007 Financial Year so that we build on our strength, and make our failures a learning for improvement.

In 2006/07 we achieved quite a lot, in many ways. A few highlights ensue:-

1st—There is a marked improvement in general systems i.e. garden & grounds, cleanliness of wards and offices.

2ndly—The Ministerial visit in September 2006 enabled us to relook at our resources, particularly replacement of obsolete equipment and other basic assets. We now have new beds, medicine trolleys, bedside lockers to name but a few.

3rd—For the first time in Manguzi Hospital history, we had at one stage **seventeen medical doctors**, which enabled us to increase M.O.



visibility to our society.

4th—The management has further been fortified by return of a **former Acting Hospital Manager, Dr Etienne Immelman**. He has been appointed as a **Medical Manager**.

5th—The management as always, has further improved engagement of hospital staff members in decision making hence the revitalization of staff meetings.

With respect to challenges and weaknesses the following can be said :

1. Budgetary constraints

We will overspend by 6% by end of 2006/7. Incommensurate budget has engendered to inability to fill critical posts, procure essential equipment to mention just a few in order to be at par with quality assurance standards.

2. **Dr Collin Pfaff** left the management committee. He is being remembered as a strong personality officer. He fought very hard for patients!. He challenged authority decisions by the powers that be, all in the interest of the hospital, even if it meant him taking a rapping on knuckles. Luckily he is still around!. Dr Pfaff we are proud of you and what you are !.

To all the staff, I salute you for your dedication and hunger to strive for the best.

Yours in the service

Mr S.B, Vumanse: Manguzi Hospital Manager

QUALITY DEPARTMENT

“NEW BUZZ”

Its about quality i.e. service delivery to meet customers needs

It is hard to believe that this year is almost past. It has been a difficult year, but a year during which Manguzi Hospital has done relatively well in quality assurance performance standard. The institution is heading the list top star performance within

Umkhanyakude District external quality surveys. We started from 50% - 80% on Patients Rights, 60% - 85% on Batho Pele, 66% - 92% on Norms & Standard, 71% - 82% on Minimum Standard. Working hard and seeing the fruits of yours endeavours is very much rewarding .

Thank you—Keep up a good standard.

“Kuyancomeka”



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BATHO PELE—CONSULTATION



Turn around and look around for a better service. Service providers must greet their clients and consult them for any procedures taking place while they are still within the Institution. Our clients are entitled to the right of being consulted.

Let us not see them waiting at different corners of our clinics and don't consult with them since that increases unnecessary questions of which those clients do not even belong to your cubicle but maybe they belong to Social Worker or Therapy Department etc.

Let us talk with our clients and we will have increased quality service in our Health Ward.

By: S.A. Mathenjwa (PRO)



“OUR FACILITY IS BETTER NOW”

These are the words of the community members and staff of Zamazama Clinic. This has been noted when the clinic was being renovated recently and it is just about to be completed.

For a long time the clinic and staff houses have been in a very bad state, and today everything has been refurbished and it is hoped that in due course it will be finally completed.

Thanks to our Department to do such a big investment in our clinic.

Due to the recent realignment of health services with the municipality, preparation are under way for Mboza Clinic to be managed and /or supervised by Manguzi Hospital. Possible spin-offs are that workload will be equally shared by Mboza and Zamazama Clinics

HAVE YOU CONFIRMED BLACK ECONOMIC EMPOWERMENT “ITS TOUGH”

Manguzi Hospital is proud to see new Local companies taking big Tenders.

Two local companies got the gardening and cleaning tenders.

This has been a great experience and it calls for a great challenge to Procurement division to do some workshops to update the companies so that they could give a proper excellent presentation in future.

The two contracts started on

01 March 2007 and will run for 3 months.

Bid Committee keep it up.

NEW OFFICE ACCOMMODATION: ARE YOU STILL BURNING

“THE PLACE WAS HOT, NOW ITS REFRESHING THROUGH-OUT

Those were the words of the occupants of office accommodation at new Parkhomes recently. Those sections are : **Telemedicine, PRO, School Health Services, Infection Control, Quality Nurse, Occupational Health Nurse, Psych., Social Worker and Psychologist.**

These occupants were using areas that were not so good for their duties but today occupy places that are good and refreshing since each office is airconditioned.

Thanks to local Management and Facilities Management and Head Office as such for the wonderful launch of the Parkhomes which have improved our working conditions.

Parkhomes have also improved the lives if staff staying in since some of the

Parkhomes have been delivered for residential purposes to cater for community service staff.



By: Sr T.Z. Mthembu

HOSPITAL EVANGELIST'S CORNER

Ms Thandazile Gumede is the Manguzi Hospital Chaplain. She is very busy, conducting prayers in the morning with staff, preaching in out patient's department and the Gateway Clinic. She also visits sick and dying AIDS patients in their homes as part of the Home Based Care team. She visits and prays with patients in the wards, giving them hope.

She is not employed by the Department of Health, but solely on donated funds. Those

who wish to contribute to her ministry and that of the hospital can do so by donating to:-

The Kings Account

First National Bank

50710013786

Branch Code 221425

(Mark donations—Manguzi Chaplain)



UPCOMING EVENT

YOUR FUTURE IS AT MANGUZI HOSPITAL

This is the message that is given to Science subject: Students around 3 regions of Education Department around Kwa-Ngwanase.

This hospital has targeted two **Open Days, one on April and the second one by July 2007.**

The first Open Day will be hosted inside this hospital being lead by a Perfect Panel of Presenters on the 25 April 2007 at

09h00. Top 10 Secondary and High Schools with their Top 10 students will be at this hospital.

The message is to recruit students from the needy families to take Health related faculties after finishing Grade 12.

EDITOR'S OFFICE

We thank everybody who has contributed to *Senzeni Newsletter*.

It is very challenging that the Editor's Office has to thumb such some of the events while the Edit Committee should be devoting themselves as well to come up with articles. Please members lets come up early time by time.

Your support is always appreciated; without you I cannot succeed.

Keep well and God B less.

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