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MANGUZI HOSPITAL NEWSLETTER
OCTOBER TO DECEMBER 2012

Message from C.E.O Dr. S.B. Vumase

Welcome to Manguzi Hospital News addition



I extend the warmest welcome to all of you for choosing to join Manguzi Hospital. You are wished a very cozy stay in this wonderful and ecologically friendly place which is situated very close to Mozambique. We are also blessed with adventurous natural setting. We pay tribute to our staff members blessed with new families, educational achievements, new personal acquisitions and any other consecrations. For those that have lost their loved ones, we wish them strength in their time of anguish and despair.

The third quarter of 2012/13 financial year has been a quarter of action in the hospital. Joined by our district, we hosted an achievement party to thank our workers for winning Gold for the Premier's Service Excellent Award in the 2010/11 financial year period. We salute our hospital and clinic workers for this achievement.

On a negative score card ,TB,HIV and AIDS continue to be huge burden to our staff members. We remind our staff members to always take precautionary measures at the work place, e.g. full use of personal protective clothing. Further, this Hospital has embraced the call by the Health Ministry for a healthy life style, which is spearheaded by our Occupational Health Nurse and Human Resource Manager. We call upon all workers to support this initiative which will not only address diseases of "wealthy people" but also enables us to remain mentally and physical sharp.

Winning is very nice indeed but, the challenge is whether we still have fuel to gain the momentum to sustain what we are good at. As we know, by winning we become an important yardstick and role model for other departments. We must therefore understand that our hospital will always be in the spot light. Besides, our customers must continuously enjoy comfort at our tender and soft hands. See you then.

MANGUZI HOSPITAL TOOK PREMIER'S SERVICE EXCELLENCE AWARDS TROPHY !!!



Igcine ihambe neManguzi District Hospital indondo ye golide kwi” 2010/11 Premier Service Excellent Awards” ngokuba Umnyango ovelele ngokulandela imigomo yeBathopele. UNgqongqoshe weZempilo u Dkt Sibongiseni Dlomo, umqondisi jikelele ehovisi lika Ndunankulu uMnu. Nhlanhla Ngidi, neMeya yetheku uMnu. James Nxumalo bebehalisela uMphathi wesibhedlela uDkt. Sipho Vumase nethimba lakhe.

Kuyintokozo enkulu esibhedlela saseManguzi nakumnyango wezempilo ukuthi lesisibhedlela sihambe saze safika lapho sithola khona indondo, kwazise izibhedlela zasemakhaya ziye

zithathwe ngokuthi azisoze zenza kahle ngenxa yokuthi kuyenzeka zingabi nazo zonke izinsiza kusebenza ezidingakalayo. IManguzi Isibhedlela esiseMkhanyakude enyakatho ne KZN ngasemngceleni wase Mozambique. Sinemibhede engu 284, imitholampilo engu 11. Zibalelwa ku 400 iziguli ezibonwa njalo ngosuku nanjengoba sibuye silaphe iziguli eziqhamuka eMozambique. Kuyathokozisa ukuthi iziguli zethu ziyasizakala, wonke umuntu oza eManguzi akawuvali umlomo ngempatho ayitholayo. Lokhu kwenza ukuthi kusuke ngisho iziguli ezangaphandle kwemingcele yesibhedlela, zikhethe ukulashwa eManguzi. Halala Manguzi Hospital halala!.

RECENT MAJOR MEDICAL MALE CIRCUMCISION CAMP AT MANGUZI HOSPITAL

Mr M.J. Mthiyane traditional MMC co-ordinator with school children's preparing for the male medical circumcision camp.



The Medical Male Circumcision camps remain highly supported in our community. The community has bought in initiative in such a way that the camps are always full. Camps plans are done 6 monthly and the marketing goes on into our community through our traditional coordinator, Mr Mthiyane, who is a responsible person at our hospital and we are very much blessed to have him in our midst. Our target during major camps is 150 procedures and on mini camps we do 75 procedures while we do 10 operations every Thursday of the week. This year we hope our plan will go as planned. Of 1500 MMC to be done in 2012/13 year.

Sister Thwala with school children's preparing for the male medical circumcision camp.



Mrs B.B. Mathenjwa advising boys on how to behave sexually after male medical circumcision camp.



DEPARTMENT OF THE PREMIERS VISIT AFTER THE GOLDEN AWARD WINNING

On the 28/09/2012 we were visited by the Department of the Premier's office. The aim of the visit was to outline our performance during the final adjudication of the Premier's Service Excellence Award. Mr Khanyile thanked Manguzi Hospital for all the work done before and during the performance at adjudication process. The overall performance was outlined based on 11 Bathopele Principles he outlined where the hospital performed well and where there were shortfalls. This was part of learning as we were told as to what was expected per principle so that we score more marks. The Hospital CEO Dr S.B. Vumase thanked the visitors and promised consistency on all the performances because winning is good on its own but the question is how you are going to maintain these levels we have attained.



Shine bright like a diamond,
Manguzi Hospital is the best
department in KZN !!!



Hospital CEO Dr S.B. Vumase acknowledging and welcoming Mr Khanyile and officials from the office of the Premier who came to address us on our performance and where we can improve so that we get more scores in future.



Management and Sectional supervisors attentively listening to Mr Khanyile from the Premier's office while he was addressing them on Premier Service Excellence Award adjudication results.

PLANNED HOSPITAL BOARD MEETING



Mr P.J. Mdluli the Chairperson of Manguzi Hospital Board chairing the meeting with other members of the board on the background.



Manguzi Hospital Board members remain on top as they regularly attend their regular meetings. Bahlangana kane (4) onyakeni noma nangaphezulu uma kunesidingo. umhlangano wangomhlaka 14 December 2012 wawunesasasa elikhulu ngoba amalunga ebhodi ayemagange efisa ukuyobeka ilaka lawo emva koqeqesho lwezinsuku ezintathu e Protea Hotel eHluhluwe ngomhla ka12-14 November 2012. Okwakwenza kube nesasasa ukuthi kuningi abakuzuzayo kule workshop eyayibeka yonke imisebenzi yamalunga ebhodi namandla enawo ngako ke babefisa ukuba bonke baphelele kulomhlangano. Afika amalunga ebhodi noma ayengaphelele njengoba bebonakala lapha ezithombeni bebuyisa umqondo ngakhokonke okwakwenzeka. Bazithole befanele ukuba babambe iqhaza elikhulu kuma komidi athile esibhedlela kwacaca futhi ukuthi angeke kuqalwe okusha kodwa kungagitshelwa ibhasi elihambayo okusho ukuthi bangazihlela bona bese bebona ukuthi ubani ozohlala kuluphi uhlobo lomhlangano ukuze bazi ngakho konke okwenzekayo esibhedlela. The Manguzi Hospital Board members appreciated the time given to them to attend the workshop. Thank you to Hospital CEO Dr S.B. Vumase and the KZN MEC for health Dr Sibongiseni Dlomo.

Middle down: pictures of the Board members who attended the Board meeting of the 14th December 2012.

SERVICE EXCELLENCE DAY CELEBRATION BUILD UP

Manguzi Hospital had their Service Excellence Day on the 8th September 2012 which was like a THANK YOU PARTY for having won a Premier Service Excellence Award in July 2012.

Part of the buildup was a visit to Inkosi Tembe Royal House. Inkosi Tembe donated a beast and also solicited donation of 3 wild beasts in support of the day's event. More-over, the Health MEC Dr Sibongiseni Dlomo also donated a cow for the event. The 7th of November 2012 was the day to do the slaughtering of the cows, Lounge with Inkosi (Ukotha Inkosi), words of encouragement and collect meat to Hospital and preparation for the next day.

After the slaughtering of the cows, we had a short meeting with Inkosi and other Departmental Managers, District Managers, other Hospital Managers and Manguzi Hospital delegation. The short speeches were mostly from District managers Ms M.P. Themba, Hospital CEO Dr S.B. Vumase and Inkosi M.I. Tembe. Most of the speeches were around applauding of Manguzi Hospital for the good performance they did at Premier Services Excellence Award. Inkosi M.I. Tembe encouraged and appreciated the good work, co-operation that is taking place between the Hospital and the Tembe Traditional Council. He ordered that the standard be maintained and continue working with co-operative governance with other stake holders. Emva kokotha inkosi kwabe sekuba nedinner kwazise kwakusindwe ngobethole kufinywa ngendololwane. Abamele isibhedlela babe sebeqoqa inyama beyihambisa esibhedlela ukuze kulungiselelwe usuku olulandelayo



Ithimba labahlinzi bezinkomo ezimbili elihlanganisa noMphathi Sibhedlela saseManguzi u Dr S.B. Vumase.



Izinyamazane lezi okwengezwa ngazo inyama phezu kwezinkomo ezimbili zomcimbi ezazinikeliwe.

SERVICE EXCELLENCE DAY2012.
SIYABONGA BASEBENZI
BASEMANGUZI HOSPITAL SIYABONGA!!!

Kwakunjalo ke eManguzi Hospital ngomhlaka 08 November 2012. Wonke umuntu ongena eManguzi wayesho njalo. Lolusuku phela usuku lokubonga impumelelo nokubonga labo abenze benzisisa esibhedlela kodwa kakhulu kukho konke, kubongwa impumelelo enzeke eManguzi Hospital lapho isibhedlela sithole iNdondo siphumelela kwi Premier Service Excellence Award ebakhona minyaka yonke uhlelwe yihovisi lika Ndunankulu wesifundazwe saKwazulu Natal. Kwakufanele kuqalwe kwi WALK TO AND FROM SHAYINA STADIUM kodwa ngenxa yesimo sezulu njengoba lalina akusenzekanga njengohlelo lomnyango wezempilo ukuthi abasebenzi kufanele baphile ngokuzivocavoca ukuze bahlale bephila. Kwabe sekwenziwa ukuzivocavoca okuncane okwenzeka khona etendeni luholwa uMrs Jabu Ndlovu ebambisene no Ms Maryke Bezuidenhout. Kwakukhona izikhulu eziningi zendawo, iminyango kaHukumeni, Inkosi M.I. Tembe, iMeya Umhlabuyalingana uMr T.S. Mkhombo, iMeya UMkhanyakude District Municipality uMr J. Vilane, uDistrict Manager UThungulu Health District uMr Zungu, Izinduna namaKhansela enkosi, District Manager UMkhanyakude Health District Ms M.P. Themba nezinye izikhulu. Kwaba yishwa ukuthi uNgqongqoshe wezempilo akasabanga khona ngenxa yeminye imisebenzi yomnyango ebimthathile. izikhulumini ezazikhona zakubeka kwabasobala ukuzigqaja nokuziqhenya ngomsebenzi omuhle owenzwe yiManguzi Hospital nokuthi kube isibhedlela esisemakhaya esenza kahle. Enkulumeni yeNkosi uTembe yadlulisa ukuthokoza okukhulu ngomsebenzi omuhle owenziwa yisibhedlela futhi okungayi ngokuhuluma nje kodwa isibhedlela sibambisene nobukhosi bakwa Tembe kahle kakhulu wafisela isibhedlela ikusasa elihle kuyo yonke imisebenzi abayenza ngokubambisana neminye iminyango kahulumeni. Enkulumeni kaMeya we District Umkhanyakude uMr J. Vilane, naye wadlulisa ukuthokoza okukhulu nge sibhedlela ukuba siphume phambili kuwo onke amaDeptment kahulumeni angu 11 ayengenele iPremier's SERVICE EXCELLENT AWARD ka 2010/2011. Wafisela iManguzi ukwenza okuhle emphakathini nsukuzonke. Kowayemele uNgqongqoshe wezempilo u Ms Nonhlanhla Makhanya wadlulisa amazwi okuxolisa ngokungabikhona kukaMEC, waye sefunda umlayezo wakhe naye wabonga kakhulu isibhedlela sase Manguzi ukuthi esikhathini sakhe ewuMEC kube ngumnyango wakhe ophumelele futhi kube yisibhedlela saseManguzi esisemakhaya UMkhanyakude Health District. Wakhuthaza isibhedlela ukuthi asiqhubeke senze imisebenzi emihle njalanjalo.



Depiction of an excise that was led by Maryke Bezuidenhout and Jabu Ndlovu as part of the Departmental programme that staff should always excise to live a healthy life style.



Dignitaries and staff members listening to the progress of the Service excellence Awards 2012 function at Manguzi Hospital



Inkosi M.I. Tembe addressing dignitaries, staff and community during the Service Excellence Day at Manguzi Hospital.



Mayor UMkhanyakude District, Inkosi M.I. Tembe, Hospital CEO Dr S.B. Vumase, District Manager M.P. Themba, UMkhanyakude Health District, Matron G.G. Masinga and other Dignitaries accepting and sharing the presence of the PREMIER'S SERVICE EXCELLENCE AWARD 2010/11 TROPHY.

AWARDS WON BY UMKHANYAKUDE HEALTH DISTRICT HOSPITALS FOR THE YEAR 2012



These are the certificates awarded to UMkhanyakude Health District Hospitals for their best performances

MARKET DAY FOR SMALL VEGETABLE FARMERS OF UMHLABUYALINGANA.

Umnnyango wezolimo njalo ngonyaka EMhlabuyalingana wenza umcimbi wabalimi abenze kahle, bese kuklonyeliswa labo abenze kahle. This function is very much appreciated by us as a health department because the food displayed is of indigenous nature and all the types of the raw vegetables are also displayed. The function had some dignitaries from regional and local level. Emphasis was made for the community that it is very wise for families to have gardens particularly those who plough more and end up selling to the community and local super markets. The types of processed food that was available for display was foods like Amanqobo, isimimbi, ugume, amashwele, isiluzani, amathukani, izinhlobo ezahlukele zezimboya, isikwayimani, amajukunyani, izinhlobo ezahlukenene zezinkobe ezifakwe amakinati nokunye. Ukudla lokhu okunempilo okwenza ungangenwa izifo kalula. Tribute was sent to farmers who did well in terms of sales made and they were given monetary prizes as per their performance. The market days for 5 days at 2012 was made at Mbazwana town and it was noted that to promote farmers market days, it will as from 2013 be done quarterly since the sales for 2012 were very high as at the end of the market day they collected R16000, 00. Phansi ngamavila phansi!!!



Top/middle: These are a variety of indigenous food that was served on Department of Agricultural Market Awards including raw vegetables on display.

Down: Mr G.M. Dlamini General Manager Department of Agriculture with other dignitaries and farmers displaying healthy food and processed food.

CLINIC OF THE YEAR 2012



Sister O.J. Dakuse Mahlalela the Operational Manager of Mahlungulu Clinic, the winner of 2012 CLINIC OF THE YEAR AWARD!!!



Every year Manguzi Hospital conducts clinic inspection to all its 11 clinics; this is normally done in November. The aim of the visit by the management is to see the status of the clinics at all round, interview staff and patients and support the clinic on a variety of levels based on the monitoring tool designed for that purpose. Operational managers are always impressed with such a visit since it motivates them, gives them more insight on managerial styles on how to run the clinic. Out of 11 clinics after evaluation and totaling up of scores, the clinic getting more marks gets the first price and that clinic that was number 1 for 2012 was Mahlungulu Clinic managed by sister O.J. Dakuse Mahlalela. Prizes are allocated of a trophy and certificate of performance.

They are advised to maintain the standard of performance as this competition is run every year and thereafter for those who did not make it should do the action plans on how to address their gaps during inspection so that when the time comes again they have complied with the operational norms.

AWARENESS FOR CHILDREN FROM 7 YEARS TO 15 YEARS WHO ARE ON ART PROGRAMME TOGETHER WITH THEIR PARENTS/GAURDIANS HELD AT MAKABONGWE PRIMARY SCHOOL ON THE 12/12/2012 (NEXT TO PHELANDABA CLINIC)



Front row: On the right is the Operational Manager of Phelandaba clinic Sister G.S. Qwabe and on her right is the hospital representatives, Tholulwazi and Clinic Committee Members.

Back row: Are the parents/guardian, children and community who supported the Awareness Day.



At Phelandaba clinic we have got many children on ART (about 99 children). Other children are being monitored by their parents some by their guardians or foster parents, we noticed that their CD4 counts and viral load results are not good as if they omitted their doses sometimes we feel worried about that situation.

On the 7/11/12 we invited all parents to talk about that issue and to tell us what happened to children, are they taking their medication correctly or not, and we found different views from parents that other children are tired of taking treatment daily, “what is this treatment for? When are we going to stop this treatment?” Others escape from their parents during treatment time. All the information was collected and we discussed the issue.

In the end we agreed that we must have an awareness to talk to them, the date was announced to everybody and was 12/12/2012. Parents would come with children to be introduced step by step about the treatment they take. Our event was so successful to children, parents as well as the community. We got support from our PHC Supervisor, PRO, Hast, Tholimpilo, Tholulwazi advisory committee and the staff. Mrs. B. Biyela from Tholimpilo was our guest speaker. Thank you very much for your support and Hospital Management.

TEMBE TRADITIONAL COUNCIL CLOSING FUNCTION 2012

TEMBE TRADITIONAL COUNCIL CLOSING FUNCTION 2012

As part of departmental co-operation, Inkosi M.I. Tembe is always and willing to buy in at every department. Every year Inkosi organizes a closing function, calls all departments and business people to make a short message of support about what has been achieved and what has been challenges.

The 21st of December 2012 was the day to make that mark. Departments that were present were Health, Department of Social Development, Agriculture, SAPS, Education and Business people. Departments presented and outlined their successes and challenges and appreciated the manner in which we integrate with traditional affairs and the good co-operation and working together with Inkosi and Tembe Traditional Council.

From Business, Mr Maqhawe Nsele one of the Business man in the area appreciated the call from Inkosi and requested that business sectors join hands so that they grow faster and perform as other business institutions like Boxer Superstores and Spar were doing. He also challenged business people to join hands that 2014 December this gathering be bigger than what we see and business must make it shine because the development of the area will uplift people of KwaNgwanase and the performance of our Tribal Council will be on high note within the province and nationally.

Inkosi M.I. Tembe in his address, thanked departments and business to join hands in changing lives of the people of KwaNgwanase and made a recommendation that this type of gathering not only be done once a year but from 2014 be done on quarterly bases so that we can monitor progress amongst departments in time.



Top right: Operational Manager J.J. Vumase of Primary Health Care Programme Manguzi Hospital presenting a short annual report at Tembe Traditional Council 2012 closing function.

Middle right: Invited guests attentively listening to the speakers of the day on the closing function.

Bottom right: Inkosi M.I. Tembe also attentively listening to some speakers of the day at the Tembe Traditional Council 2012 closing function.



COMPLIMENTS!!!



OUT PATIENT DEPARTMENT (O.P.D)

Ku P.P. no L.P. Ngubane ngiyabonga kakhulu ngempatho yenu. Iyangithokozisa indlela eningiphathe ngayo. Nibaphathe kahle nabanye, nginifisel'inhlanhla nezibusiso nokhisimuzi omuhle. Inkosi iningcine njalo.

Niqhubeka niphathe abanye kahle
From: L.M. Nkosi

FEMALE WARD

Ngibonga osister noDokotela ngempatho yabo ekade bengiphethe ngayo. Bengisekhaya, ngiyaphila namhlanje ngenxa yesibhedlela saseManguzi; ukuba besingekho ngabe sengaba mathambomhlophe. KoSister noDokotela ngiyabonga, ngiyabonga impatho enhle. Ngifisa sengathi lokhu abayikhona unkulunkulu angabandisela bangacini kimina bakwenze nakwabanye. Unwele olude bo sister nimenjalo

From: Sizakele Msweli (eNgwavuma)

PEADIATRIC WARD

Cha siphatheke kahle kulezi sibhedlela ngoba sidla ngendlela ehlekile ukudla okumnandi futhi okunempilo Siyabonga kakhulu uphuma usathanda ukuhlala ngenxa yokuthi ikhona impatho. Siyabonga kubahlengikazi nabaphathi besibhedlela.

From: Khanyisile Nyawo.

MDR WARD

MDR Nurses, sisters and matrons are well, and are the best staff I ever met. Guys keep it up niqhubeka nokubekezela noma kunzima sometimes. I was feeling home even though it is at hospital. Good job good work!!!

Thanks to everyone. Keep up your good work.

From: M.S. Mathonsi

MDR WARD

Ngiyabonga Manguzi Hospital ngokuselapha I MDR TB. Ngibonga namanesi ngokusiphatha Ngezandla ezinomfonomfo. Ngibonga noDoko tela abasilapha kahle ngokusinakekela amaphi lisini (MDR Pharmacy).

From: Jabu Mngomezulu.

MATERNITY WARD

Engingakusho ukuthi amanesi asiphatha kahle kakhulu bayakwazi nokusibekezelela noma thina singabalalelisisi, nakuba kulezinsuku basebenza bebancane ngenxa yokuthi abanye basathathe izinsuku zokuba semakhaya nokufunda.

From: Busisiwe Ngwenya.

MESSAGE FROM P.R.O Mr. S.A. MATHENJWA



**YOU CAN FIND US @ Off
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Manguzi Town
Hospital Road**

**Private Bag X 301
Kwa-Ngwanase 3973
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Fax: 035 592 0158
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sindile.mathenjwa@kznhealth.gov.za**

MESSAGE FROM P.R.O- Mr. S.A. MATHENJWA

We extend our gratitude to the Hospital CEO Dr S.B. Vumase, the entire management of Manguzi Hospital and staff from various sections as well as the edit team for the support being shown from year to year. 2012 has been a challenging year as Manguzi due to Premiers Service Excellence Award preparation and adjudications. We have shown, made a mark on the spirit of team work, working together towards one goal.

Can we make 2013 the year to capture, **THE SPIRIT OF OWNERSHIP OF OUR SECTIONS**, operating in your section as if you were running your own business in that way we will reach another level.

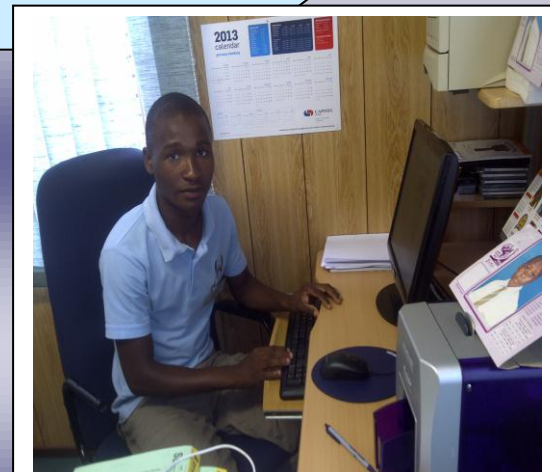
Lastly I would like to take this opportunity to extend all the best wishes to the management of the institution, staff and admitted patients (our bosses). I wish our patients a speedy recovery. God bless you all!!!



Mr M.T. Ngubane P.R.O Student

We would like to thank the opportunity that we had been given to us by Manguzi Hospital to enrolled for experiential learning.

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Mr. T.T. Mthembu P.R.O Student