health

Department:

Health

KwaNgwanase 3973 Tel.:035-5920150/1 Ext 205, Fax.035-5920158 Email:sipho.vumase@kznhealth.gov.za <u>www.kznhealth.gov.za</u>

# MANGUZI HOSPITAL NEWSLETTER APRIL-JUNE 2013

Contract of the second
PAGE
P.2
P 3&4
P.5
P.6
P.7&8
P.9,10
P.11
P.12
P.13
P.14
P.15
P.16

Manguzi District Hospital: Hospital CEO

Private Bag X301 KwaNgwanase 3973



Manguzi District Hospital CEO Dr SB Vumase and OPD operational Manager working with general orderlies to keep our Hospital clean.



Manguzi Hospital theatre staff during MMC procedures

## FROM CEO'S CORNER



### MANGUZI HOSPITAL MANAGER Dr S.B. Vumase

As we begin the 2013/14 financial year, I would like to thank the executive management team as well as all staff members of Manguzi Hospital and associated clinics for the hard work they discharged in the past financial year.

The 2012/13 financial year has come and gone. Its difficulties have prepared and shaped us not to succumb to any difficulties as we go ahead. From now on, we are now best prepared to fulfill the mandate given to the department of health-the provision of better health care to all the people of our catchment area.

Out of R224 million given to our hospital and clinics, we are currently spending reasonably well at 25% by end of the first quarter. Our expenditure is in line with the operational plans which are based on the community morbidity profile and needs.

The Hospital board chaired by Mr. P Mdluli has been very informative about community needs. Their suggestions and views have been considered wholly in the formulation of 2013/14 business plan. In addition, we have adequate resources to deal with complaints and suggestions coming directly from the community.

In the same vein, any inputs by our service users could be deposited to our complaints boxes. Although pseudo names are allowed, it is request that contact details be given in the event more information would be needed or for redress purposes.

Fresh from a Premier Service Excellent Award bestowal, our hospital has been assessed by the National Core Standards directorate from National Department of Health. Although it was a first assessment of its kind, Manguzi Hospital amazed assessors with a 71% pass. Well done Manguzi Hospital staff!!

Regarding infrastructure, our projects are coming nicely. The paediatric ward is now operational. The construction of Mpophomeni fixed clinic has begun and the clinic is projected to open in the first quarter of 2014/15. The hospital 3 bachelor houses are now in use. There has been an addition of one (1) house (3 bedrooms) at Bhekabantu clinic. The new stylish female ward should be opened in the 4<sup>th</sup> quarter of 2014/15. We salute our MEC for success of all the projects.

Finally, annual health indicators show that the facility constantly improves in some indicators but not doing well in others. For instance, there has been improvement in Ante natal care visits before 20 weeks (0,9 increase); 92% delivery rate in facility as opposed to 90,2% in the previous year; increase in the OPD head count (78429 from 72130 last year) indicate that people preferred the hospital to local clinics, this creates enormous pressure in OPD. Two big worries are(1)bed occupancy rate is decreasing from 75.4% the previous year to 57,4% in 2012/13, (2) Teenage pregnancy rate is increasing steadily at 11, 5% in 2012/13 opposed to 10,6% in 2011/12.

We trust that our current operational plans as well as improvement plans will lead to improvements in those indicators.

### MAY GOD BLESS YOU ALL

## **IBHUKU LEZETHEMBISO ZOMNYANGO NABASEBENZI BAKAHULUMEN**

UNqgongqoshe uDr S.M. Dhlomo ufisa waziswe umphakathi nabasebenzi boMnyango ngama-6 priorities ukuze kugcwaliseke ngokuyikho ukusebenza kwethu. Kufanele azi ama customer ethu ukuthi nhloboni yosizo okufanele alulindele uma efika emitholampilo nasezibhedlela zikahu-Lelibhukwana eselisakazelwe lumeni. IManguzi Hospital staff kanye nomphakathi namaphethelo, liqukethe lezizihloko ezilandelayo ngamafuphi :

#### 1. AMALUNGELO EZIGULI

Kusho ukuthi abasebenzi mabanakekele wena isiguli noma icustomer ngobuciko obukhulu obubhekelele amalungelo akho. Mababe abasebenzi abanesimilo esihle kakhulu ekwamukeleni nokuphatha kahle iziguli.

#### 2. INHLANZEKO

Sizimisele ngokuthi wena customer lethu noma siguli sethu Indawo onyathela kuyo nohlala kuyo usuku nosuku uza kulo mtholampilo, noma kulesisibhedlela ihlale iqikelelwe ukuthi ihlanzekile njalo.



MANGUZI DISTRICT HOSPITAL CEO DR SB VUMASE AND OPD OPERATIONAL MANANGER WORKING WITH GEN-ERAL ORDERLIES TO KEEP OUR HOSPITAL CLEAN

### 3. IZIKHATHI ZOKULINDA

Siyakwethembisa customer lethu ukuthi angeke nisalinda isikhathi eside, sizama konke okusemandleni ethu ukunciphisa isikhathi sokulinda.



MANGUZI PATIENTS WAITING IN QUEUE FOR DOCTORS CON-SULTATION

#### 4. UKUPHEPHA KWEZIGULI

Sizokunikeza usizo lwezempilo ngendlela esezingeni eliphakeme. Siyozithatha izinyathelo ukuqeda ubugebengu, ukunganaki kanye nokushoda kwemithi. Uzonikezwa Incazelo efanele ozodla ngayo imithi, ukugcina amagceke ethu ehlanzekile, izakhiwo eziphephile kanye nonogada abazoba sobala.

### 5. UKULAWULWA KOKUBHEBHETHEKA KWEZIFO

-Sizoqikelela ukuba sivikele ukuthi amalunga omphakathi angatholi izifo ezithathelwanayo uma ezolashwa emitholampilo kanye nasesibhedlela.

### 6. UKUBA KHONA KWEMITHI

Siyoqinisekisa ukuthi imithi namaphilisi kuyatholakala uma iziguli ziyidinga. Nokuthi unganikwa imithi edlulelwe yisikhathi. Sekuhanjwe izindawo eziningi emphakathini emnyangweni kaHulumeni, kanye nakubasebenzi boMnyango imbala. Siyakholwa ukuthi sizobambisana nomphakathi ikakhulukazi ezimweni ezinzima lapho sithembise khona kodwa uthole ukuthi akusenjalo ukuze sikwazi ukulungisa ngesikhathi esifanele.



M&E Manager Matron N.C.Mathenjwa and IPC Manager Mr V.A.Zikhali presenting **Our Promise To You Booklet** at the Department of Social Development.



M&E Manager Matron N.C Mathenjwa ,IPC Manager Sir V.A Zikhali and Public Relations Officer Mr S.A.Mathenjwa at UMhlabuyalingana Municipality.





Department of Agriculture staff members listening to the presentations of our booklets



Tembe Traditional Council and Izinduna at Tembe Traditional Tribal Hall

Uma ufuna ukwazi kabanzi hamba uyekwi-website ye-Manguzi Hospital uzwe kabanzi ngalelibhukwana.

## MALE MEDICAL CIRCUMCISSION

Male Medical Circumcision is an ongoing programme at Manguzi Hospital. The target has changed this financial year (2013/2014). The annual hospital target is 4000 and the target for the year is 18000 for the whole district.

We have also changed our plans as we operate 65 cases on weekly bases on Thursday and 150 operations on major camps.

In doing our operations, we team up with SACTWU. So far we have less complications and we have never had any death. This indicates that our staff and our NGO are all committed to one goal, to serve our people so that STI's and HIV rates are decreased.

In order to get an increase the number of MMC procedures we have included community Induna's to campaign in their communities about the importance of male medical circumcision.

We thank all the Indunas who worked with us, putting effort to campaign with us. This has put a common effect to get the increased number of MMC procedures in our MMC camps.

We thank our staff members for all the work they do at MMC Camps as well as SACTWU.





A. SACTWU staff in theatre doing circumcision procedures.



B. Registration process at the build up session during the MMC Campaign.

C. Manguzi Hospital theatre staff during MMC procedures

### <u>NATIONAL CORE STANDARDS A REALITY</u> <u>For National Health Insurance</u>

Manguzi Hospital was visited by Inspectors from National Department of Health who came to confirm if we as a hospital were compliant in terms of National Core standards in preparation for National Health Insurance.

From 24 June to 28 June 2013 there were six inspectors including the team leader, a briefing session was done by Trudy a team leader. Also in attendance was the District Manager, Ms MP Themba and the District team. Hospital CEO Dr S.B Vumase and the rest of the Sectional Heads also attended the briefing on the first day.

After the briefing session inspectors started their duties to various sections using the National Core Standards tools. The process took 3 days from 24 up to 26 June 2013 to finish all the sections of the hospital.

On 27 June 2013 the team of Inspectors,



Hospital and District as well as different hospital representatives went to 2 clinics for inspection as to whether or not they comply with National Core Standards. The clinics were Mboza and Zamazama. Distribution of teams was done at Zamazama so that some remained at Zamazama and others went to Mboza clinic.

The inspection started at 09:30 at the both clinics and the process went on up to 20:00 pm due to the length and presentations over the tools.

On 28 June 2013 a final briefing session was conducted at o8:00 at the Hospital Boardroom.

The findings indicated that we performed well and landed at a good score which shows improvement and commitment to service delivery to the people of KwaNgwanase. The results were as follows:

Institution	Score
Manguzi Hospital	71%
Mboza Clinic	58%
Zamazama	51%

Despite the good performance, there is much room to improve. This shall be done urgently, we can easily reach 90% especially the Hospital, if all of us is committed.

We thank the visit by National Health Department as we now know our strengths and limitations to improve on.

### **IMMUNISATION OF THE UNDER FIVE CHILDREN**



It was a challenging campaign as it required a number of resources. The crucial one was that of transport to reach several points in order to meet the targets. It was schedule for May 2013 and June 2013. We thank and appreciate our UMkhanyakude District office under the District Manager, Ms M.P Themba for supporting us with transport in conjunction with Malaria programme. It was tough but we made it since we did well at both the first and second rounds. The campaign was on Polio, Measles, Vitamin A, screening for TB, HIV screening.

By this Imunisation we hope other diseases will be buried and never be seen again in South Africa, this thus improving the lives of the people of South Africa.

CLINICS	TAGET	NUMBER	AVERAGE
MAPUTA	1192	1175	98.6%
MBOZA	1125	684	63.2%
NDABA	1104	861	78%
ZAMAZAMA	836	610	73%
MAHLUNGULA	860	531	62%
THENGANE	997	652	65.4%
MOBILE 2	852	1200	140.0%
MOBILE 3	915	662	72%
MOBILE 1	736	685	43%
MSHUDU	593	524	84.4
MVELABUSHA	293	807	104%
BHEKABANTU	743	651	81.6%
KWAZIBI	355	316	89%
PHELANDABA	1045	110	106.1%

This is the statistics from 18 June – 25 June 2013



Umhlengikazi egoma izingane ngesikhathi se polio and measles vaccinating campaign



Izingane ziphume ngobuningi bazo ukuze ziyogomela isifo se Polio and Measels vac-

Izingane zaseKhulangolwazi Primary school zimi ulayini ukuze zigonywe Sibonga wonke amalunga e staff aye sebenza ngokubambisana ukuze siwenze ngempumelelo lomkhan-

## L<mark>ocal High Schools open day 2013</mark>



It is a blessing to be a learner in schools that resides under Manguzi district hospital. Especially if you are doing science studies. As we have schools "open day" each and every year in our hospital. We expose learners to health studies especially science studies as we are having scarcity of science students who continue with their studies in tertiary level.

The aim of the open day is to give career guidance to students who intend to pursue their career path in the Health fields.

The programme director was our Public relations officer Mr S. A Mathenjwa. The open day programme was opened and the welcoming was done by HR Manager Mr N T Ngubane who welcomed the learners and their teachers. He then explained the main purpose of the day.

The stage was then given to our sectional presenters who were chosen to make presentations to students.

.................

The sectional speakers were as follows:

Medical Section, Dental Section, Dietetics Section, Physiotherapy Section, Occupational Therapy Section, Laboratory Section, X-Ray Section, Pharmacy Section, Speech And Audiology Section, Psychology Section, Social Worker Section, Nursing School Section We then gave the stage to bursary advisor Mr Gumede from Umthombo Bursary who elaborated about important issues which need to be considered by learners if they want to qualify for the bursary scheme from the Department Of Health.



............

## IXOXWANGEZITHOMBE KWI OPEN DAY



HR Manager Mr N.T. Ngubane



**Clinical Manager Dr. John** 



Oral Hygienist Ms S. Ndamane



Teacher asking question for the learners



Other leaners were standing during the presentation of the open day. The Dietitian Mr. D. Mositlhe.



Audiologist N.L. Zulu



Health Education by N.P. Mathenjwa



Presentations for bursaries from Umthombo bursaries by Mr Gumede



Radiographer N.F. Mafuleka

..........



----



# At Manguzí Hospítal



**From left:** Mr S. M. Tembe, Heath Safety Officer, Ms NTL Mthiyane, Waste Management Officer, Mr S.A. Mathenjwa Public Relations Officer, Mrs NZ Khumalo Occupational Health Nurse, Mrs S. Mngomezulu IPC Nurse, IPC Manager Mr V.A Zikhali and M&E Manager Matron NC Mathenjwa

We confirm, we touch and we live the spirit of Bathopele. Team work has recently been confirmed at quality park home when one of the staff members was made a surprise birthday party i.e. Mr V.A Zikhali IPC Manager during their lunch time. They bought him a token of a present and the meals were served with refreshments.

This shows that staff members of Manguzi have love of each other, and team work is promoted for the benefit of our clients.





### **CLUSTER SPORTS BY DERPARTMENT OF SPORTS AND RECREATION**



This is Manguzi District Hospital soccer and Netball teams participating in "Work and Play" Programme

Work and Play Programme continues. The Department of Sports and Recreation has recently launched a programme which is currently running from 5 June 2013 up to August 2013. First games were run at Hluhluwe Sports ground and the second round matches were played at Shayina Stadium. These games are competed in a point system by clusters (Departments) i.e. SAPS, Health, Agriculture, Wildlife, Education etc., under uMhlabuyalingana and Big 5 Municipalities. At the end one of the two municipalities will have winners that will go and compete at district level with other Municipalities.

The types of games played are Soccer, Netball, Valley ball, Tug of war and Umlabalaba.

Prizes at the end will be Trophies, Medals, Soccer or Netball Kits etc.

We are grateful for the Department of Sports and Recreation to organize such games so that other non-communicable diseases are minimized through the promotion of healthy lifestyle.



OUR SOCCER TEAM PLAYERS PREPARING TO GET IN A FIELD



Netball team preparing for the GAMES



#### Spectators at Shayina stadium



### **INFRASTRUCTURE: B BACHELOR HOUSES FINALLY HANDED OVER**

We thank Head Office for their wonderful work, to our new 3x3 bedroomed houses.

They were finally handed over to hospital and they will make our staff feel comfortable as that is part of staff retention.



BATHROOM SHOWER INSIDE 3X3 B.BACHELOR

FRONT VIEW OF 3X3 BEDROOM BACHELOR HOUSES



F VIFW

PASSEGE

TOILET

### PATIENTS COMPLIMENTS

### 

### KWANDADA CLINIC

I came in rushing with an injured person and I shouted for help and one of the nurses from clinic suddenly came out and helped me quickly.

- Thank you for the quickly response
- Elliot Tembe of
- Skhemelele

#### MALE WARD

Ngibonga ukuphatheka kahle kulesisibhedlela saseManguzi. Bonke odokotela namanesi bangifisela inhlanhla, nami ngibafisela ukusebenza okuhle wokulapha abantu.

uZifo Mthembu, Mpophomeni

Kwangwanase

#### **MDR WARD**

This is a very good hospital keep it up with your work, taking care of the people who are sick, you wake up the dead. Niqhubeke nalokhu enikwenzayo kwaba gulayo emoyeni nasenyameni, uNkulunkulu anibusise.

Nombuso Patricia Mathenjwa

Ekuhlehleni

**INGWAVUMA** 

### MATERNITY WARD

Ngiphatheke kahle kakhulu akukho engikubonile selokhu ngifikile ebusuku ngesonto ngisho nasembongolweni (labour Bed) ngiphatheke kahle kakhulu. Ngincoma nokusikhuthaza singabazali futhi sikhanyelwa kahle kakhulu ukuthi kumele sincelise izingane zethu.

From:

Ntombenhle Tembe e Manguzi

### FEMALE WARD

Ngincoma indlela abangimukele ngayo ewodini ebengikulo. Banesineke, banothando futhi bayazwelana nawe kubobonke ubunzima nobuhlungu obhekene nabo nokubo.

Ms Buhle Vumase.

eManguzi

#### MALE WARD

I am so happy the way I was treated, I really appreciate it. I wish all Manguzi hospital staff to do the same. Well done guys keep it up (100%).

Bheka Mthembu

Kwangwanase.

## **EDITOR'S CORNER**



I would like to extend my gratitude at the beginning of 2013/14 financial year end. The visiting of our National core standards inspectorate was a big threat as they were here to inspect to see whether we are still working under the National Core Standards. It was so grateful that we got 71% of our services at Hospital and according to National Core Standards with our Clinics, Zamazama clinic got 51% and Mboza Clinic got 58%.

### PUBLIC RELATIONS OFFICER MR S.A. MATHENJWA

According National Core Standards we have to inform public about our services, as per National Core Standards. Its a pleasure to announce that we have published "OUR PROMISETO YOU" booklet from National Core Standards in isiZulu for the benefit of our stakeholders as the majority of them are not able To our staff keep up the good work we are

aware that your combined effort never fails, you made our Manguzi Hospital shine. Don't forget to take you clients as your own bosses.

I THANK YOU

### **PUBLIC RELATIONS OFFICER IN-SERVICE TRAINEE**



S.F. MAPHELANE

Greetings to everyone, it's a pleasure for me to still be a part of Manguzi hospital, my stay at Manguzi Hospital has so far been awesome, it is so impressive to see every staff of this Hospital working hand and hand to produce excellent services. I regard all the staff as my family and this hospital is my second home as I spend most of my time here. I know that, I too, have something to offer to this institution. I have tried by all means to make very good impressions because I have learnt and seen that "life is too short to be small. I believe that if you want to succeed you have to work hard. I have used my passion and vision to achieve excellent results in each and every duty I have performed in this hospital.

I'd like to thank The Hospital CEO Dr. S.B Vumase for giving me the opportunity to be part and parcel of Manguzi Hospital. I feel Privileged to work with Mr. S.A Mathenjwa My Supervisor who has made me feel welcome by all means possible.

#### THANK YOU

### ABOUT US

### **Background:**

Manguzi health ward (sub-district) forms part of uMhlabuyalingana Municipality KZ271 its boundaries are Mozambique in the north, Indian Ocean is the east and Pongola River to the west and Manzengwenya plantation in the south.

### Population Analysis.

The population number in this area varies due to the number of illegal immigration from the neighbouring countries.

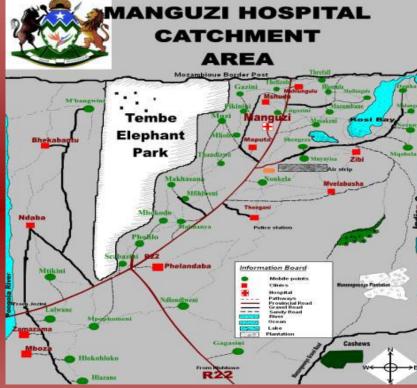
Community workers population census 2012 there were: 171547 and 37387 households **Race** 

The racial distribution of people is 97% (blacks) and 3% others

### **POST YOUR SUGGESTION**

If you have a comment, complaint, compliment, or suggestions for Manguzi Hospital, please contact the Public Relations Officer Sindile Mathenjwa on

<u>Tel:035:5920150/1 Ext 222</u> Fax:035:5920144 or 035:5920158 Mobile:0605017260



Email:sindile.mathenjwa@kznhealth.gov.za