



To be completed quarterly in April, July, October and January by Quality Manger			
Facility Name:		Year:	
Not applicable (NA):	Does not apply to the unit or individual assessment or not observed.		
Non-Compliant (NC):	<50% compliance		
Partially Compliant (PC):	50 - 79% Compliance		
Compliant (C):	80 - 100% Compliance		

N°	INDICATOR	April	July	October	January
A. Input indicators					
Supervision and support					
1	There is an allocated supervisor for the lodger unit				
2	The supervisor is available in the unit at least at every meal time				
3	There is an allocated security guard for the lodger facility				
4	There is an allocated cleaning service that clean as per cleaning lists				
Facilities					
5	There are hand wash facilities at the entrance to the unit				
6	There are hand wash facilities in the ablutions and dining areas				
7	All hand washing facilities meet norms for clinical hand wash basins				
8	There is a functional microwave, kettle/urn and fridge				
9	There are an appropriate number of intact comfortable chairs				
10	There is a functional TV/radio				
11	There is an appropriate dining area (adequate no. of chairs)				
12	There is adequate unchipped crockery and cutlery				
13	There is a functional internal telephone				
14	There is a locker, intact mattress and pillow for each bed				
15	There are no floor beds				
16	There are functional indoor & outdoor social areas				
Consumables					
17	There is adequate clean linen available				
18	There is adequate bar soap available				
19	There is adequate liquid soap and ABHR available				
20	There are adequate hand paper towels available				
21	There is adequate toilet paper available				
22	There are adequate supplies of sanitary pads				
23	There are adequate environmental cleaning materials available				
Meals					
24	Mothers receive 3 meals per day				
25	Mothers are provided with, or have safe access to purchase, additional snacks				
B. Systems					
26	All mothers are admitted with their own file and ID bands				
27	General health assessment done before admission to the lodge				
28	There is evidence that mothers receive orientation on arrival				
29	Orientation includes unit routine, services provided, lodger responsibilities, movement permitted, visiting policy, personal hygiene, hand hygiene, environmental hygiene				
30	The unit routine is displayed				
31	"Stop infection", "How to wash your hands" and "Cover your cough or sneeze" posters are displayed				
32	Each mother has an orientation booklet with health assessments.				
33	There is a system to appoint a boarder mother champion and orientate her to her role.				
34	There are ablution and living area cleaning checklists				
	A. NA				
	NC				
	PC				
	C				

C. Output Indicators		April	July	October	January
Hygiene, Health and Safety					
35	Mothers bath/shower at least daily				
36	Mothers know how to do hand hygiene (randomly select 2 to audit)				
37	The boarder mother champion or supervisor confirms that hand hygiene is practiced (Supervisor checklist)				
38	Mothers have a general health assessment / screen twice daily				
39	Post-natal mothers have a post-natal health assessment on admission, days 3 and 7, after 1-2 weeks and at 6 weeks				
40	Mothers have a mental health assessment weekly				
41	Mothers are provided with appropriate and clean hospital clothing				
42	Soiled clothes are able to be laundered regularly				
43	Beds are 1.5-2m apart				
44	Mothers are accompanied when leaving the lodger facility				
45	Warning signs available/displayed for wet floors				
Environmental hygiene					
Living area					
46	Clean and tidy - Checked daily using checklist				
47	Lockers are neat and clean				
48	No food kept at the bedside				
49	Mothers maintain the cleanliness of the dining area and their own bed space between cleaning service times				
50	Mothers issued daily with cleaning cloths & general purpose cleaner				
51	All horizontal surfaces/appliances clean-no dust found				
52	Floors and skirting boards clean with no polish buildup				
53	Ceilings and walls clean, no peeling paint and cobweb free				
54	Posters only on pin boards not on walls				
55	Curtains/blinds clean				
56	Windows and sills clean				
57	Mirrors are clean				
58	All areas are odour-free				
59	All areas free of cobwebs				
60	The unit has adequate natural or mechanical ventilation – windows are left open				
61	Clear and red waste containers are available in each area				
62	Waste containers emptied twice daily				
Ablutions					
63	Clean - Checked daily using checklist				
64	Toilet paper available				
65	Toilets are intact (cover, seat, flush, cistern) functional and clean				
66	Showers/Baths clean and functional				
67	Sanitary bins clean and not over flowing				
Social/Dining area					
68	Clean and tidy - Checked regularly using checklist				
69	Food trolleys are clean and dry				
70	Fridge is clean and functional				
71	Microwave is clean and functional				
72	Cupboards are clean and tidy				
73	Tea towels/dishcloths are clean				
74	Kitchen sink is clean and uncluttered				
General					
75	There is a boarder mother champion				
76	Visitors are permitted during visiting hours in social area				
77	There are structured activities/health education				
78	Mothers are satisfied with conditions in the lodger unit				
	B. NA				
	NC				
	PC				
	C				

Hand Hygiene Procedure (Mark result against line 36)						
1 Assess at least 2 individual performances of use of hand hygiene (either soap and water or ABHR)						
2 Mark each item- ✓ or ✗ and then total						
Category of person:						
1	All jewellery /traditional bracelets removed/covered					
2	Finger nails short and clean					
3	Cuts, cracks, abrasions covered (water proof dressing)					
4	Is able to identify moments for boarder hand hygiene					
5	Opens taps with elbows (NA for ABHR)					
6	Wets hands (NA for ABHR)					
7	Closes taps with elbows (NA for ABHR)					
8	Applies liquid soap using elbow or 5mls (palm full) of ABHR					
9	Cleans hands-each step to a count of 5 as below:					
10	Finger tips of right hand in left palm and vice versa					
11	Right palm over left dorsum fingers interlocked & vice versa					
12	Palm to palm fingers interlocked					
13	Back of fingers to opposing palm with fingers gripped					
14	Right thumb clasped in left palm and vice versa					
15	Wash lasts at least 30secs					
16	Opens taps with elbows (NA for ABHR)					
17	Rinses hands thoroughly (NA for ABHR)					
18	Turns off tap with elbow / paper towel (NA for ABHR)					
19	Dries well with paper towels / rubs till dry (ABHR)					
Totals:						
Divide by 19 (Wash) or 13 (ABHR)						
X 100		%	%	%	%	%
Add each % and divide by number of people assessed: Total			%			

Month	Assessed By -Sign	Print	Desig	Date
May				
August				
November				
February				

Month	Feedback received by -Sign	Print	Desig	Date
May				
August				
November				
February				

Scoring and feedback-In Discussion with the Unit:				
April Scoring	NA =	NC =	PC =	C =
	NA x 2=			C x 2 =
	A: PC + (C x 2) =		B: 156 - (NA x 2) =	
	A / B =		X 100 =	%
Gaps Identified:				
Action Plan:				
July Scoring	NA =	NC =	PC =	C =
	NA x 2=			C x 2 =
	A: PC + (C x 2) =		B: 156 - (NA x 2) =	
	A / B =		X 100 =	%
Gaps Identified:				
Action Plan:				
October Scoring	NA =	NC =	PC =	C =
	NA x 2=			C x 2 =
	A: PC + (C x 2) =		B: 156 - (NA x 2) =	
	A / B =		X 100 =	%
Gaps Identified:				
Action Plan:				
January Scoring	NA =	NC =	PC =	C =
	NA x 2=			C x 2 =
	A: PC + (C x 2) =		B: 156 - (NA x 2) =	
	A / B =		X 100 =	%
Gaps Identified:				
Action Plan:				