

# More than 700 000 people now get their chronic medication closer to home in KZN

The package is then delivered to a mutually acceptable collection point, which we call the Pick-up-Point. Patients are offered the opportunity to collect their chronic medicines at point that is mutually convenient. The patient receives notification via SMS that the medication has been dispatched by SMS, and is ready for collection. It is highly convenient



The CCMDD programme also offers patients the option of collecting their chronic medicines at the health facility Pick-up-Points (fast queues or adherence clubs). Patients who wish to take advantage of this system need to register at the DOH facility and choose the Pick-up Point that is convenient to collect the parcel medicine from. They are required to bring their identity document/Passport or permit to register and collect treatment. Collection dates are written on the collection card.

The patient collection card has important information at the back guiding the patient on the collection of the medicine parcel. For any enquiries regarding registration of collection of medicines, patients are urged to: Call the toll-free number: 0800 070 070  
Send a Please-call-me: 073 161 7102  
Time : 07H30 for 08H00k