

MSELENI HOSPITAL BATHO PELE IMPLEMENTATION



health

Department:
Health
PROVINCE OF KWAZULU-NATAL



Consultation with the community about health issues



Openness and Transparency to our clients about our health services



Encouraging and rewarding staff members who do well



Giving health information to the patients



Improved Infrastructure to honor the taxpayers (value for money)



Ensuring overall positive health impact to our clients



Clinic Committees, Hospital Board and Management ensuring Leadership Strategic Direction



Access of health services to the isolated locations through mobile clinics



Redressing complaints to achieve customer satisfaction



Courtesy towards our patients clinics