



# New Letter Zigeleza noMsele



MSELENI HOSPITAL

PO Sibaya Sibaya 3967  
Tel: +27 (0) 35 574 1004

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## Hospital Manager's corner

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**Hi all**

*We are now entering the festive season, also coming to an end of the calendar year. To all those who worked hard, well done guys keep it up and to those with some gaps- strive to improve. Remember , today well lived, makes every yesterday a dream of happiness.*

*Well, we had some challenges this year, but let us invite God the almighty one, who Never fail to support us. Let us all strive to have a positive attitude. Our clients must feel a warm and caring attitude. Lack of money is not the only obstacle but lack of ideas is the one.*

*Wishing you all a peaceful festive season.*

*Invite the PRINCE of PEACE to be with you all.*

**MRS T.A. Mqadi**

*(Hospital Manager)*



### QUOTE OF THE FESTIVE

### SEASON



### **GOD'S WORD® Translation** **(©1995) 1 Cor. 13:13**

**So these three things remain: faith, hope, and love. But the best one of these is love.**

*'Let us remember that the Christmas heart is a giving heart, a wide open heart that thinks of others first. The birth of the baby Jesus stands as the most significant event in all history, because it has meant the pouring into*

*a sick world of the healing medicine of love which has transformed all manner of hearts for almost two thousand years... Underneath all the bulging bundles is this beating Christmas heart."*

*Let LOVE be a source of your giving, caring and warmth heart on this festive season, because everything you love, you don't ruin it but you always admire & respect it.*

**MR. T.P. Mdluli (PRO)**



## FAREWELL PARTIEY FOR MATRON

**M.B.NXUMALO (28 Years Service)**



*Mr. H. Nxumalo & Mrs. M.B. Nxumalo replying on speeches*

**B**ible says many are called but few are chosen, indeed it is true. If you talk of veteran, legend, caterpillar, a motivator, and an ever smiling called nurse, you talk of Mrs. M.B. Nxumalo (with a black coat & white hat). She has patronized the clinical service to serve as a Public Servant, through rainy & sunny days for almost 28

years in a deep rural stressing area of uMhlabuyalingana Sub district. She started working at Mseleni Hospital on 01/09/1981 to March 1986 as a Tutor at Mseleni Nursing Colledge, from 01/08/1986 to 1995 she worked in the Office as a Supervisor for all Wards, from 1995-1997 she was on study leave studying community & administration, from 1998-2005 she worked as a Supervisor for all Wards, and from 2004-2009 she worked as an Assistant Nursing Manager. Interesting part is that she once worked as an Acting Nursing Manager from September 2006 until March 2007.

Her transforming ideas will always be remembered and indeed her mark will be there for the life time.

*“Martin Luther, the King says, I never work better than when I am inspired by anger; for when I am angry, I can write, pray, and preach well, for then my whole temperament is quickened, my understanding sharpened, and all mundane vexations and temptations depart”*

This is a symbol illustrating that all these years it had been not easier to Mrs. MB Nxumalo to work by herself, but her propelling engine was God.

*Mrs. M.B. Nxumalo has said these words during her function: I thank my Husband (Mr. Hebron Nxumalo) for supporting me ever since I started serving the lives of the people at Mseleni Hospital. It is him who asked me to work at Mseleni after some several attempts by the then Matron Val back 1980. I thank God that the milestone I have traveled here, I have never been sick. I thank the Management of Mseleni Hospital for thanking me while still alive, that is absolutely noted on God’s diary. As a Management of this Hospital, you were chosen amongst men, Philip 4:5 says, Let your gentle behavior be clear to all men. The Lord is near.*



*Umcimbi umnandi ngezibiliboco. Kwasekunjalo-ke lana*

...continue next page....



From left: Mrs. C.T. Fakude, Mrs. T.A. Mqadi Mrs. M.B. Nxumalo, Mr. H. Nxumalo & Mrs. F.Z. Gumede ushering husband & wife to a party room

The Hospital Management articulated some magnificent words to the retired Lady. “You will be missed a lot in the service as a friend, a colleague and a mother. Mrs. C.T. Fakude (Nursing Manager) even mentioned that, the production she is today is because of Mrs. MB Nxumalo who mentored her ever since she came in 1985 till she left. Mrs. C.T. Fakude mentioned her flexibility, humbleness and leadership that will be missed a lot”.

Mrs. T.A. Mqadi (Hospital Manager) said that it was like having a good friend and a role model to be next to such a wonderful person. In case where there was no one present from Top management, I could not even think who is going to faithfully head the hospital on that day, other than Mrs. M.B. Nxumalo. She has acted many times as a part of executive committee of Mseleni Hospital.

*“Sithi Mama uyibekile induku ebandla akekho ongabonanga, igalelo lakho kulendima libonakele. Sithi ube nomhlalaphansi omuhle nomndeni wakho, omakhelwane kanye nomphakathi, uNkulunkulu aqhubeke nokukubusisa.*



## FAREWELL PARTY FOR MR. PK NTULI (10 Years Service)

Mr. PK., His wife and daughter after on your right.

Jeremiah in the bible says, *I know the plans I have for you, says the Lord. Plan to prosper you and not kill you. He further says, “call me I will reply you. I will give you great things which are hidden, and those that you don't know.*

Many are times when asking God to expand our territories, but we also become shock when ever God replies.

Mr. P.K. Ntuli , known as “**The Bishop**” has finally resign at Mseleni Hospital following God’s calling of many years as a Servant of God. He started working as a Porter at Mosvold Hospital in 1997. He moved to Mseleni Hospital to work as a Nursing Assistant in 1999. He continued pushing his dream until employed as Enrolled Nurse in the year 2004 until 2009, unaware that God is short of his Servants in the wilderness.

Mr. Ntuli has dynamically change the lives of many patients spiritually and the hospital as a whole. The hospital will never forget his role played, especially in Step down ward where he has been finally working. He has finally admitted God’s calling not to serve the sick as a Public Servant only, but to also serve the lost & sick as a God’s servant.

“” Have a nice festive season with your family and really enjoy every single moment you stay with them as you were doing with us, God bless you”

## KZN DEPARTMENT OF HEALTH MEC , DR. S.M DHLOMO'S VISIT AT MSELENI HOSPITAL



*Front row from left: Ms. KP Magcaba (Finance & Systems Manager), Mrs. TC Fakude (Nursing Manager), Mrs. TA Mqadi (Hospital Manager), Ms. MP Themba (District Deputy Manager), Mr. TP Mdluli (PRO), Dr. S. Dhlomo (MEC, KZN Dep. Of Health), Ms. CD Maoela (District Manager), Mrs. CF Ndimande (Assistant Nursing Manager)*

*Back row from left: Mrs. SF Mthimkhulu (District Monitoring & Evaluation), Mr. H. Nxumalo (Councillor), Dr. K. Viljoen (Mseleeni Hospital), Ms. D. Dlodu (District Office), Mr. J. Zikhali (Hospital Hospital Board Chairperson), Mr. ES Buthelezi (Human Resource Manager), Dr. Williams (District Medical Manager)*

**KZN**  
Health  
MEC, Dr.  
S. Dhlomo  
has covered  
close to  
1000 km  
traveling far  
north of  
KZN to  
uMkhanya-  
kude Dis-  
trict, visiting  
four Hospi-  
tals within  
two days.

On Monday,  
the 16<sup>th/11/09</sup>  
he started at  
Mosvold and  
then to Bethesda Hospital and on Tuesday, the  
17<sup>th/11/09</sup> he covered Manguzi & Mseleeni Hospital.

His areas of concern at uMkhanyakude Health District were: **TB cure rate, Prevention of Mother to Child Transmission, HIV and AIDS where he praised the District Management for initiating the Ante retroviral treatment to all the clinics , Immunization, Antenatal Visits and Mortality Rates.**

He was greatly impressed by the low Infant mortality rate that he learnt was a norm in all the visited Hospitals. He likened the indication showed that Mosvold was similar to Dundee Hospital, where not even one infant died for the 2008/2009 period.

MEC, Dr. S.M. Dhlomo commented that, in the olden days the whole community would prepare feasts waiting for a woman to come back with her baby full of joy, but now that is no longer guaranteed as in most cases the mother or the baby or both will not come back.

MEC, Dr. S. Dhlomo says most deaths occur because pregnant women do not attend antenatal classes especially within 20 weeks in their pregnancy. He said, it is worse with the teenagers who hide their pregnancy and surface only when it is time to deliver. He further said that makes it very difficult for the doctors & nurses to save the baby or the mother's lives should any abnormality or illness be discovered at that stage when the baby is due.

Appreciating, the cooperation showed by the Hospital Board members as well as Community councillors, MEC, Dr. S. Dhlomo challenged them to support the health care system in the mobilizing of the community about the necessity of pregnant women to frequently visit the hospital/clinic classes. He also appealed to them to play a meaningful role in the health care needs of the people in their communities for instance, by forcing people who have been coughing for more than 2 weeks to go for TB test.

For all the good practices that he witnessed in all the 4 hospitals visited, he urged the hospital CEO's to send him reports that he intends to share with other hospitals who are not doing well in the Province.

# Launching Busary

Below is the statistics showing where do we come from, and where we are now

## 1. KZN BURSARY

Year	Vacancies	Succeeded	Offered
2003	05	01	
2004	05	01	
2005	10	00	
2006	12	00	
2007	15	00	
2008	06	03	
2009	06	02	
<b>TOTAL</b>	<b>59</b>	<b>07</b>	

## 2. DISTRICT CUBIAN BURSARY

Year	Vacancies	Succeeded	Offered
1998	02	01	
1999	02	00	
2000	02	01	
2001	02	01	
2002	02	00	
2003	02	00	
2004	02	00	
2005	02	00	
2006	02	00	
2007	02	00	
2008	02	01	
2009	02	00	
<b>TOTAL</b>	<b>24</b>	<b>03</b>	

## 3. FRIENDS OF MOSVOLD SCHOLARSHIP SCHEME

Year	Vacancies	Succeeded	Offered
2008	03	03	
2009	06	06	
<b>TOTAL</b>	<b>09</b>	<b>09</b>	
<b>GGT</b>	<b>92</b>	<b>19</b>	

### CHALLENGES THE BUSSARY COMMITTEE ECOUNTERS

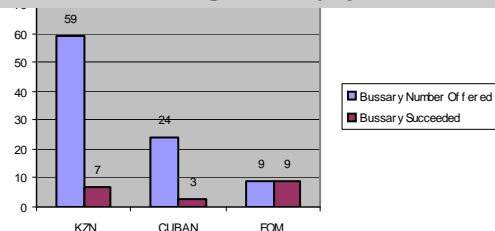
- Learners don't fill the forms properly.
- Learners don't boarder themselves to do a research in preparation for interviews.
- Learners don't apply on time to ensure their admissions, because even though he/she can get excellent results, but it is his/her duty to apply for admission in Tertiary Institutions not the Committee applying.

- There is an absolutely poor presentation of learners during interviews.

### RECOMMANDATIONS

- Learners should learn how to make presentations in their respective Schools
- Skills development on researching is highly needed.
- Career guidance must be strengthened to ensure confidence and enthusiasm on learner's carriers in life as a whole by relevant personnels.
- Relevant personnels should help learners prepared and well organized for interviews.

INTAKE GRAPH HISTORY



# Programme



Mseleni Hospital Bursary Committee had a collaboration launching of BUSSARY PROGRAMME on the 8th October 2009, Mbazwana Education

Centre.

This had been prepared in conjunction between Mseleni Bursary Committee & Dr. THE Mdletshe to ensure that all High & Combined Schools and Community under Mseleni Hospital Catchment area receive information about bursaries offered by KZN Health as well as Friends of Mosvold.

It has come to their concern to hold such event to ensure accessibility and flexibility from all Life Orientation Educators.

The event was successfully represented by 10 Schools each represented by 4 learners & 1 Life Orientation educator, Sub Regional Office (uBombo), Education Centre Managers, and The Department of Education Director (Regional Office), Dr. B.D. Khumalo.

There were some interesting & encouraging speeches arranged by Mseleni Bursary Committee to enlighten the minds of Learners & educators about flux availability of bursary chances.

Dr. Mdletshe made an emphasis on how LO Educators should describe & encourage focused learners, so that they should mold them into proper future leaders.

Dr. B.D. Khumalo, added by saying that without education there is no life.

Bursary Launch as a whole was not going to be a successful and fantastic the way it was organized looking at the obligatory passion the Bursary Committee, Dr. Mdletshe & his colleagues had.



FOM Student Mentor, Mr. Gumede was giving a masterpiece address closure on how should students behave at Tertiary Institutions. He emphasized the issue of pandemic HIV and AIDS

# Izakhiwo

Unyaka ka 2009 ube muhle kakhulu uma uwuqhathaniswa nedlulileyo mayelana nezakhiwo. Njengoba sazi ukuthi ukwakhiwa kwezakhiwo aziphethwe yisibhedlela kepha ziphethwe nguMnyango Wezokwakha emnyangweni omkhulu. Kuyaye kube nendlela abahlela ngayo nokuqiniseka ukuthi izimali zokwakha lezozakhiwo zikhona yini.

Kubalulekile-ke ukuthi uma sekuphumelele uhlelo sibonge ngalokho.

-Kusukela ngasekupheleni konyaka ka 2008 kuqale isakhiwo sase Transport (Car Port) yezimoto zikahulumeni kanye neWodi labesifazane elimumatha 48 yemibhede. Okuphawulekayo lana ukuthi lezizakhiwo zivulele amathuba emisebenzi yabantu abangu 200 baseMseleni. Njengamanje i-Car Port isiphelile kushoda izintwana ezincane, kodwa izosebenza maduze nje. Kanti ne-Wodi labesifazane lilindeleke ukuqala ukusebenza ngokuphelele uma liphela ngo March 2010.

-Kuthe ngasekuqaleni konyaka ka 2009 sakhunjulwa futhi nathi eMseleni ngokuthi kwakhiwe iClinic entsha yaseMbazwana ngobuchwepheshe besimanje be-structure. Bazokhumbula abaningi ukuthi iClinic yaseMbazwana ibingekho esimweni esigculisayokanganani kanti inezinombolo eziphezulu ngokokubonwa kweziguli uma kuqhathaniswa namanye amaClinic. Nayo kungenzeka kuthi kushaya uJuni wezi 2010 isisebenza ngokugcwele. Ngakhona babalelwa ku 200 abantu bomphakathi wasembazwana ozizuzele umsebenzi.

-Kuthe kusenjalo sabona inwetshwa futhi iMnqobokazi Clinic. Yona kungenzeka kuqale unyaka ozayo lelophiko selisebenza.

-Kusithokozise futhi ukubona isakhiwo esibizwa nge-PMTCT sakhiwa ngempumelelo ngobuchwepheshe besimanje. Yona-ke kufanele kuthi kuqalwa unyaka ka 2010 isebenza.

Sinthemba lokuthi kukhulu kuyeza kuyanyelela eMseleni.

Uma sezisebenza lezizakhiwo siyophinde sinicobelele egudwini kuyo lengosi, kuze kube ngokuzayo nisale kahle.

Sijabule kakhulu ngalezizakhiwo ngoba zase zidlulelwe kakhulu yisikhathi sokuba zakhiwe ngokohlelo olwalwenziwe eminyakeni engaphezu kweyishumi (10) edlule

## Buka Umfanekiso walezizakhiwo ngezansi



# Nkomo Primary School is now a

## Health Promoting School, (1 School 1 Garden)



*Umphathiswa wesikole– UNkk Ntuli ekanye noMphathi siyingi sezempilo uMkhanyakude District, uNkosikazi C.D. Maela bevula ngokusemthethweni ibhodi lesikole le Health Promoting School*

**S**Nkomo Primary School ingezinye zezikole ezenze kahle kakhuklu kulonyaka ka 2009 ngokuzibeka kwayo emlandweni wezinye zezikole zaseMqobokazi eziyi-Health Promoting School.

Kulonyaka ka 2009 uMnqobokazi uye wenza ezibukwayo kuphendulwa isoyi le-**Mnqobokazi Primary**, esike saphawula ngayo kwi newsletter eyedlule njenge Health Promoting School. Kwakuyisasasa lodwa kufika owayengu Ngqongqoshe eMnyangweni weZempilo Kwa-Zulu Natal, **uNkk N.P Nkonyeni** ezophendula isoyi.

Nakulesisikhathi sokuphela konyaka iNkomo Primary ayizibekanga phansi yavuka yazithatha ekubeni yi **HEALTH PROMOTING SCHOOL**. Bekungelula nokho kodwa kunabantu abazohlala bephawuleka ekuletheni ugqozi nofuqufuqu ezikoleni, labo okungo Nkk R. Maela (osebenzela esiyingini sezempilo, uMkhanyakude District) kanye no Mnu. Khuzwayo (osebenza njengoMhlengi wezikole ngaphansi kwesiBhedlela saseMseleni)

Othisha kanye nezingane zase Nkomo Primary angeke ubabuze ngezempilo njengoba bezazi njengoba bezazi, kanti Futhi bayakuthokozela ukuba kulelizinga abakulona njengamanje.

Omunye wothisha uthe “sasibaxosha oBab’ Khuzwayo sibatshele ukuthi isikhathi asinaso, kodwa uThishomkhulu wayelokhu esigququzela njalo siyambonga kakhulu, sibonga uBab Khuzwayo bekanye noMam’ uMaela ngokusibekezelela size siphumelele”



*Bekuvuka usinga ezibukelini uThisha uMsweli esezididiyela. Bezisho izingane kusephuzele izinwele*



**B**ekugcwele umphakathi wakwaMnqobokazi naMaphethelo, Izinduna zomphakathi namahansela, kanye

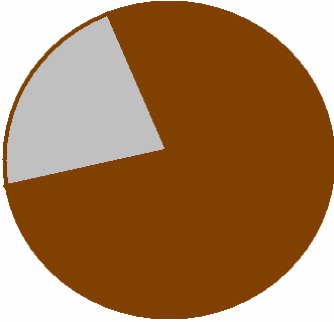
nabaphathi beminyango eyahlukeneyo. Okuphawulekile ukubona ibhange lakwa ABSA lixhasile kulombungazo njengoba izwe lintengantenga kanje kwezomnotho, uThishanhloko, woThisha kanye nabafundi injabulo ibibhalwe emehlweni. Ubuzibonela nje ukuthi kulesisikole kusetshenzwa ngokubambisana, akukho ukuqhubana ngamadolo.

Siyethemba nezinye izikole ezifana neManqoba, Giba nezinye zizothatha esihle isibonelo esenziwe yilama Primary ngonyaka ozayo.

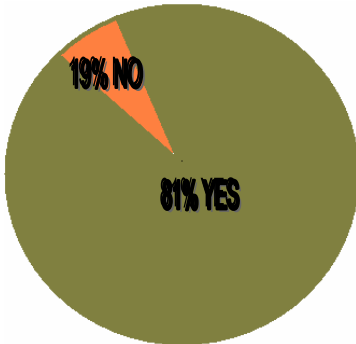
Mhlawumbe uma izikole zonke zaseMnqobokazi zingaba yi-Health Promoting Schools. uMnqobokazi singawuthatha njenge-Health Promoting Area kwi-Sub District. **“Khula Mnqobokazi Khula”**



## Staff Survey 3rd Quarter Results



## Clients Survey 3rd Quarter Results



## PRO Call

In order for the revitalization of Batho Pele to succeed, Employees of Mseleni Hospital culture has to change in order to accommodate Batho Pele as a way of life in our day to day work.

### How:

Employees of Mseleni need to change within themselves so as to be able to abide by Bathopele. There is a great need for a "MIND SET" in order to yield a warm carrying culture in the whole hospital through introspection.

This means that all departments/Units should take into consideration values, as well as behaviors and attitudes which are the major key of demolishing the service delivery. Departments (Bathopele Trainers) would then be able to take necessary steps to prepare public servants for the revitalized Batho-Pele Culture of responsiveness, efficiency and effectiveness in delivering services to the public.

As Mseleni Hospital has trained all Supervisors of the Departments. We expect all sections to practice what we have implemented, the so called "Train the Trainer".

Thanks to some Departments which have taken an intensity on training Bathopele. Hoping others will start soon.

I urge all sections to ensure that Bathopele is intensified, especially supervisors to eliminate complaints.

**We care** - Public servants should be courteous when providing services to the public by listening to their problems, apologizing when necessary, and serving people with a smile.

**We serve** - In order to have a sense of service; the public service should develop service standards, provide information, seek service delivery solutions and go beyond the call of duty

**We belong** - Public servants are social-beings whose needs should be recognized and fulfilled. This recognition of needs will instill a sense of belonging to the public service family

Thanks, Mr. TP Mdluli PRO

# QUALITY RESULTS



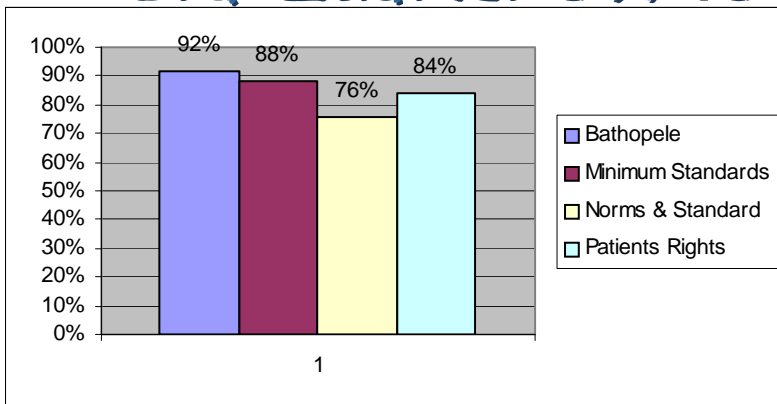
**Mrs. CF Ndimande (Acting Quality Manager) is giving us the picture of what is taking place at the moment in term of quality at Mseleni Hospital.**

“Below are the results of the 3rd quarter year 09/10. Therefore as we approach the festive season of the year, I wish you all the best and a happy new year. Lets join hands amongst all departments and try to improve where there is a loop hole. When viewing on these results for sure you will find it motivating where we have improved but, there is still more we can do. Well done to Batho Pele as we have managed to improve from 90% to 92%. Unfortunately we have dropped in patients rights by 6% as compared to our last quarterly results. Also on Minimum Standards we have improved and Norms & Standards the doors for improvements are still open to get ourselves on top.

*Together we can do more*

Thanks”

## QUALITY RESULTS 3rd Quarter 09/10



# New faces during the 3rd quarter



**F. Magasela,  
Counselor**

Hoping you will find Mseleni Hospital's environment attractive. You may find yourself not thinking to go back home, because of the sea breeze, nature of different birds, frogs and bush land.

Ensure to have mosquito sprays during summer times.

Even though it is a sunny environment but there is Sodwana bay & Kosi Bays within 50km to cool yourself.



**S. Mbuyazi,  
General Orderly**



**M.M. Mhlongo  
Finance Service  
Officer**

Please take note of this:

- Those who do a lot of work, make many mistakes.
- Those who work less, make fewer mistakes
- Those who do not work at all, make no mistakes
- Those who make no mistakes get promoted



**N.M Mdluli  
Electrician  
Trainee**

## REST IN PEACE

This quarter again didn't treat us good, where we have lost our fellow staff members. WE SAY GOD HAS GIVEN & HE HAS TAKEN LET HIS NAME BE GLORIFIED AMEN.



**NP Mngomezulu,  
General Orderly**



**TB Ngubane  
EPN**



**TM Zikhali  
SEN**

## Nursing School Group 4 , 2009 (EPN's)



Khumalo B.P. Blose S.G. Buthelezi Z.N. Fakude G.S. Masondo T.P.



Sibiya N.P. Khanyile S Ntshangase L.P Ncamphalala Mtshali NPC



Zulu N.P Mbuyazi T.P Zikhali H.S Zikhali N.T Gumedede P.M



Mabika T.N Ngubane T.E Mkhumane NN Mhlongo BV Zikhali MS



Mabika KS Nxumalo B Hlatshwayo TP Mthethwa LS Nsele SP



Tembe T Masinga TZ Ngubane NK Nkanini TN Mbonambi AN Shazi SL



*Seasons Greetings*

PRO Wishing you a Merry Christmas & Happy  
New year

Fear not your Savior is born

And there were in the same country shepherds abiding in the field, keeping watch over their flock by night. And, behold the angel of the Lord came upon them, and the glory of the Lord shone round them; and they were sore afraid.

And the angel said unto them, '**Fear not**: for, behold, I bring you good tidings of great **Joy**, which shall be to all people. For unto you is born this day in the city of David a **Savior**, which is Christ the Lord. And this shall be a sign unto you: Ye shall find the babe wrapped in swaddling clothes, lying in a manger.'

And suddenly there was with the angel a multitude of the heavenly host **praising** God, and saying, 'Glory to God in the highest and on earth **peace**, good will toward men.

Take this formula during festive season & be blessed.

- If you will fear the Lord your God during this time
- You will have abundance of joy,
- And ensure to keep God in your heart during this time of the year,
- Automatically praises & worship will explode,
- Remaining will be only Peace with yourself which will keep you until we meet next year 2010

