



News Letter Zigeleza noMsele



MSELENI HOSPITAL

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Hospital Manager's corner

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H I ALL

Give thanks to God for having taken us thus far. Though we entered 2009 looking at a gloomy future, we must not forget our dreams and

goals. Remember a goal is a dream with a plan and a deadline. We must dream of quality service to our communities that we serve, especially on issues that do not need finances. Showing good attitude and respect to our clients, need no cents. Uplift Batho Pele principles in order to achieve success. "Success is a state of mind. If you want success, start thinking of yourself as a success". Financial constraints are still in force, but life must go on. Let us hold each other's hand and be ready for challenges for a good course.

CHANGE ATTITUDES. "THE ONLY THING ONE CAN BE SURE OF CHANGING: IS ONESELF

"BY: MRS T. A. Mqadi

done. Know your limits, but never stop trying to exceed them but not also overlook your lines of communication.

As we embark with this current financial year. Never stop pushing & don't forget that we're still not on our destination, and we're not where we were. That simple means, arriving at one goal is the starting point to another goal as long as we prioritize by making our project plans.

If you aim at nothing, which means no projection, you'll hit it every time.

Vision without action is a daydream. Action without a vision is a nightmare. ***Phez' ukomkhono***



QUOTE OF THE QUARTER

It is easier to go down a hill than up, but the view is best from the top.

I am looking for a lot of staff members who have an infinite capacity of not knowing of what can't be done but of what can be



Mseleni Hospital Bursary Committee **OPEN**

From left: Mr. T.P. Mdluli (PRO), Mr. M. Gumede (Social Worker), Mrs. Mbonambi (Biomed Tech), Dr. Nkosi, Ms. Memelo Qametsi (OT), Ms. P. Mlambo (Quality Nurse) Mr. S.Mbonambi (HRD)

This is year 2009 once again where education still holds the right keys for the current and the next generation. Friends of Mosvold Bursary Scheme (FOM) has again taken a further step in making Mseleni and its catchments a better place in this deep rural area. Last year's open day had an impact in finding some students to pursue their studies according to our priorities. In the first place it was difficult to identify the deserving & suitable candidates. Reasons

were that they applied very late for acceptance at Tertiary level,



hence it made some learners to proceed with faculties they intended not to do. Thanks to FOM for supporting us with such privilege. Thanks to the Department of Education for working hand in hand in bringing hope and improving service delivery after students have completed

Obstacles are those frightful things you see when you take your eyes off your goal.
~ Henry Ford

Mr. S. Mbonambi addressing the Students together with their parents. on April 2009 together with parents about contractual terms and conditions.



Six students are studying at Tertiary levels. From left: Mr. S. Qwabe (doing Radiographer at DUT), Ms. Y.S. Ngobese (doing Medicine at UKZN), Ms. T.Z Nxumalo (doing Biomedical Technology at Mangosuthu Tech), Ms. L.S. Thwala (doing Social Work at UNIZUL), Ms. Z.S. Mthembu (doing S/Work at UNIZUL), & Mr. T.L. Nakedi (doing S/Work at UKZN)

DAY

On the 21st of April 2009 Mseleni

Hospital had a first semester open day so as to prepare the learners as early as possible. Actually the bursary committee had invited 3 learners & 1 educator per 20 schools under Mseleni Hospital catchments area.

Unfortunately only the following schools came due to National election disturbances: *Nhlambanyathi, Mpiyakhe, Justice Nxumalo, Zenzeleni, Mduku, Malabela, Makhasa, Kwa-Giba, Jikijela & Mntanenkosi High School.*

Hence the day went very well as the following presentations were given.

The following are some of the presentations presented on that day



Dr. D. Nkosi-Medical Doctor was enlightening students on how to pursue medical studies as well as its importance, job opportunities and working under Umkhanyakude health

district.

Mrs. Mbonambi-Biomedical Technologists. It was so much interesting to observe such a presentation since most of the students were eager to know about Biomed



Mrs. Mbonambi – Nursing Educator. She was giving a light of what is basically needed if one wants to study nursing, . She elaborated

on two categories. One done at the Sub-campus and the other one done in tertiary institutions.



Mr. M. Gumede-Social Worker. He was actually unleashing his spiritual driven presentation about Social Services. Students were attracted.



This is a story about four students named **Everybody**, **Somebody**, **Anybody**, and **Nobody**. There was an important job to be done and **Everybody** was sure that **Somebody** would do it. **Anybody** could have done it, but **Nobody** did it. **Somebody** got angry about that, because it was **Everybody's** job. **Everybody** thought **Anybody** could do it, but **Nobody** realized that **Everybody** wouldn't do it. It ended up that **Everybody** blamed **Somebody** when **Nobody** did what **Anyone** could have.

Miss M. Qametsi-Occupational Therapist. Was giving a lecture presentation to the students about OT as well as Dietetics.



Mr. Gumede-FOM Mentor. Was giving thanks to the organizers of the event. He also made a strong emphasis on punctuality on application as well as a brief summary of the importance of learning



Mr. S. Mbonambi– HRP. He was enrolling the whole programme. Explaining in details on how to make proper applica-



tion, where forms are found, as well as the importance of documentation and compli-

ance on the closing date

OUTREACH BY MRS. T.A. MQADI : KHANYA AFRICA



uMrs. T.A. Mqadi (Mseleni Hospital Manager) enikela ngezimpahla Kulabo abakhahamezeka kwasha izindlu zabo ngesikhathi sezidubedube zomlilo owawungalawuleki, owashiya kukhalwa endaweni yase-Tshongwe naMaphethelo.

Okhulumela abezempilo kulendawo, uMam' Gumedede (unompilo walesiyingi) wazwakalisa okukhulu ukubonga ikakhulukazi ngezingane ezine ezihlala zodwa ezabe zingenakho okokugqoka. Into ethokozisa kakhulu ukuthi ziyasithanda isikole kanti abazali kazisenabo. Lezingane zineminyaka emaphakathi kuka 13-16 ubudala. Ungamangala uma ufika khona kulomuzi (**bheka isithombe ngenhla**) wazo omusha (omdala washwa) ungacabanga ukuthi mhlampe kunobaba wekhayo owakha izindlu kanti yizona.

Ngenkathi ziziphendulela zabonga kakhulu uMrs.T.A. Mqadi bekanye nethimba owahambisana nalo okwakungu (Mr. T.P. Mdluli (PRO kanye no Mam' Gumedede (unompilo walesiyingi) ukuthi ebaphe okokwembatha ngoba babehlabule ngendlela emangalisayo.

Ohambeni lwakhe uMrs. T.A. Mqadi wanxusa kakhulu umphakathi jikelele nakubo bonke abafundi balelibhukwana ukuba babambe iqhaza ekunikeleni kulabo abayizintandane nabaswele. Ngoba uma khipha kungena okubalulekile. Kanti ngalesikhathi ugodla akungeni lutho. Sibisisiwe isandla esiphayo kunesamukelayo

Ungafunga ukuthi kwake kwaba khona izindlu njengoba ukhangwa yisibhakabhaka somhlabathi useza usebucamama.



Mrs. T.A. Mqadi & Nompilo giving the vic-timized

KHANYA AFRICA

The then KwaZulu-Natal MEC for Health, Ms Neliswa Nkonyeni, on the 22nd August 2007 launched a Health Care Worker Volunteer Programme (HCWVP) that was started by health workers from uThungulu District. The project is called *Khanya Africa* and had succeeded to recruit more than 100 health professionals into volunteer service.

The categories of professionals involved all clinicians and other faculties of medical care. They are all willing to sacrifice their spare time to attend to those in poor health.

During the launch the MEC said: *"I truly respect and appreciate this unselfish gesture and deliberate effort on your part to unreservedly give your time, expertise, intellectual capital and positive energy for the benefit of others, and this time, without expecting anything in return. You have redefined for ordinary people in this province the ethics of giving and volition. This, I respect with my honesty and sincerity."*

The project was started following the recent floods that affected the eSikhawini area and they grouped together to help the people who needed medical care. Following this they have volunteered and assisted their colleagues who are facing staff shortages in hospitals like eShowe, eKhombe, Ntumeni .

Therefore our Mseleni community need more than we can actually think about randomly. They even need our moral support, comfort and health care services.

For further clarity , please contact:
Matron Ndimande (Mseleni Hospital 035-5741004)
Leon Mbangwa (Departmental Spokesperson
Cell: 083 459 8695)

Mnqobokazi Primary School now is a Health Promoting School

*Umphathiswa wesikole– Umnu Gabela
amukela ilaptop kanye nezinye izinsiza
kusebenza zesikole*



Halala Mnqobokazi Primary School halala. Okade kungu-Ngqongqoshe wezempilo kwa-Zulul Natal uPeggy Nkonyeni wayehambele isikole saseMnqobokazi esiseviswa yisibhedlela saseMseleni. Sibonga umfoka-Khuzwayo (kwesingezansi ekuqaleni) ngeqhaza alibambile ehla enyuka ezama ukuba lesisikole sibe ngezinye ezibalwa njenge Health Promoting School.



*Bezichwaza kanje izingane zibona ok-
wabe kunguNgqongqoshe wezempilo
KwaZulu-Ntal*



Othisha kanye nezingane zase Mnqobokazi Primary angeke ubabuze ngezempilo njengoba beyazi njengoba bezazi, kanti Futhi bayakuthokozela ukuba kulelizinga abakulona njen-gamanje.

Omunye wothisha uthe “sasivala iminyango uma ubab’ uKhuzwayo eseqhamuka sizwa sicikeka, abanye bethu beze besho ukuthi asiyeke ni mad-oda lento inzima, kodwa manje sizizwa sivikeleke ngendlela emangalisayo ngo ba sinanengadi enkulukazi kanti no Thishomkhulu uyazinikela”



*Izingane bezishiyelana inkundla
ngemidlalo enhlobonhlobo*

MDUKU CLINIC EXTENTION

Thank to ASPEN Project for donating with extended building of Mduku Clinic which is



servicing almost 13077 population. This population includes

places like Hluhluwe Town, Pineapple Farms, Phinga Private Game Reserve, Mduku Reserve, Nibela Reserve and part of Mngqobokazi Reserve.

This clinic had been consisting of **17 rooms** (3 Consulting rooms, duty room, kitchen, store room, labour ward, staff room, dressing room, ultra sound, small ward for emergencies, office, mother 2 mother to be, waiting area), then ASPEN came to our rescue and provide with another **9 rooms** (2 VCT rooms, Options project room, Pharmacy room, 2 TB rooms, toilet, store room & supply group room), that means the clinic is now having 26 rooms



From left: Mr. Tau (ASPEN Project Manager) Mr.Nsukwini (Induna) Ms. Peggy Nkonyeni (former KZN Health MEC) and Councilor Mr. Mathenjwa (Councilor)



This was the unveiling moment of a new structure of Mduku clinic

by the former KZN Health MEC.



This was the former Kznhealth MEC, Ms. Peggy Nkonyeni interacting with the community

QUALITY RESULTS

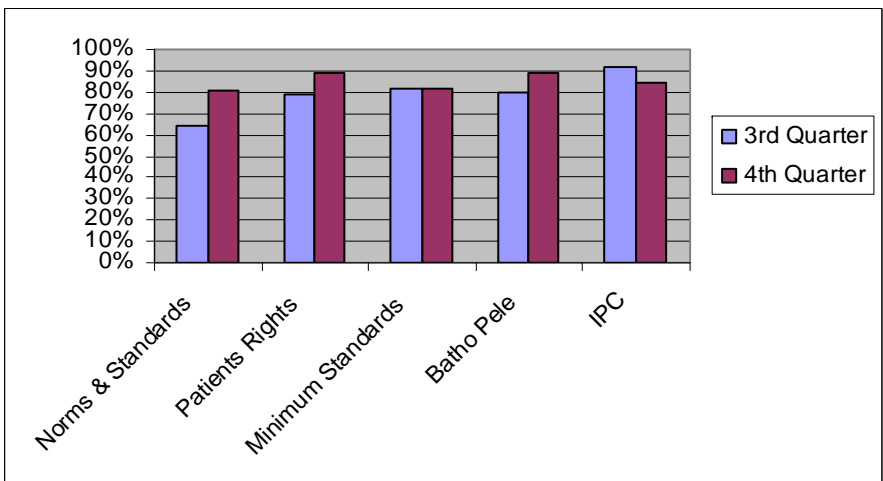


Matron Ndimande (Acting Quality Manager) is giving us the picture of what is taking place at the moment in term of quality at Mseleni Hospital.

“Below are the results from the 3rd quarter to the 4th quarter of the year 08/09. Therefore as we embark to this new financial year, this is the beginning of all new things. Lets join hands amongst all departments and try to improve where there is a loop hole. When viewing on these results for sure you will find it motivating where we have improved but, there is still more we can do. Well done to patients care & Batho Pele as we have managed to get 90%, hoping we are in line with what the President of the Country has emphasized with regard to poor service delivery by public servants will not be tolerated. Lets try to put more effort on IPC (Infection Prevent & Control) in order to maintain our level. Also on Norms & Standards and Minimum Standards the doors for improvements are still open to get ourselves on the pick of the mountain.

Together we can

Thanks”



THINGS TO DO IF HAVING COMPLAINTS

1. COMMUNICATE WITH A PERSON IN CHARGE OF THE DEPARTMENT OR THAT WARD.

IF NO ASSISTANCE RECEIVED

FORWARD YOUR COMPLAINTS TO THE PERSON INCHARGE OF THAT SECTION E.G.,

NURSING MANAGER **MRS. CT FAKUDE**

ADMINISTRATION **Ms. K.P. MAGCABA**

DOCTORS AND PARAMEDICS **DR. V.G. FREDLUND**

HUMAN RESOURCE, **MR. E.S BUTHELEZI**

3. IF NO ASSISTANCE RECEIVED, FORWARD YOUR COMPLAINTS TO THE PUBLIC RELATIONS OFFICER MR. T.P. MDLULI

4. AGAIN IF NO ASSISTANCE RECEIVED, FORWARD YOUR COMPLAINTS TO MRS. T.A. MQADI
IN THE ABSENCE OF THE HOSPITAL MANAGER ALL ISSUES TO BE FORWARDED TO HER DEPUTY DR. V.G. FREDLUND

MOST IMPORTANT THINGS TO DO!!!!

IF UNHAPPY ABOUT ANYTHING:

- **DO NOT LEAVE THE HOSPITAL PREMISES WITHOUT COMMUNICATING WITH A SENIOR MEMBER AVAILABLE AT THAT TIME.**

IF IT HAPPENS THAT YOU LEAVE THE HOSPITAL YOU ARE STILL WELCOMED TO FORWARD YOUR COMPLAINT THROUGH A LETTER OR BY TELEPHONE HAVING THE FOLLOWING :

Your physical & postal address

Your mobile or telephone number

PROMOTIONS-CPNTO OPERATIONAL MANAGERS



Dlamini N.P.
Pediatric Ward



Mthembu B.I.– Ward 4



Maphumulo C.N. -OPD



Nxumalo NB- Ward 5



Nsele N.E– Gateway Clinic



Kunene N.J– Ward 2



Ngubane T.P– Maternity



Mfeka D.I-Theatre

PARTING IS SUCH A SWEET SORROW

Abham-
b i l e
kusukela
unyaka
ka 2009
uqalile.



ZE. Msikinya, Lec-
turer got another post



Matron M.B. Nxu-
malo, has retired
being a Deputy
Nursing Manager.
She has served
health department
for more than 25
years . Uhambe

kahle Mama ubaphathe kahle nabazu-
kulu. Usibongele kuBaba wekhaya bo!



TP Mdluli, Dietician got
another post



L.C.N Mcoyi, Pharmacy Manager
got another post



NR Mdletshe has
retired being
Infection Control
Manager. She has
been here ever
since she started
nursing training
when she was a
young lady. Wenze
kahle Mama
wazihambela
kusekühle usakwazi
nokuzihambela
ungaze uphoqwe
uphume usuyisalukazi
esingasak-
wazi nokzimela.
Usibongele naku-
Baba wekhaya bo!



TO Dlamini, CPN got
another post

Izakhiwo eziquhubekayo
ESIBHEDLELA SASEMSELENI



BEFORE

(Left) Female ward. This building will be a 48 bed Female ward This is a sloppy area behind ward 4 has. The building construction started on September 2008 after long time ago department of Works had announced'



BEFORE



AFTER

(Right) Hospital Vehicle Parking. The building construction started on September 2008 after long time ago department of Works had announced'



AFTER

New faces at Mseleni Hospital



S.N. Mthembu-Pysiotherapist



G.M Sithole-Pharmacist



S.D. Shezi-Intern Services



T.L. Nhlenyama-Staff Nurse



P.T. Mamba-Chief Radiographer



K.P. Magcaba-Finance & Systems Manager



L.N. Mkhize-Physiotherapist



D.D.M. Mukanda-Pharmacy Manager



Z.B. Mahaye-Radiographer



S.E. Khumalo-Intern Service

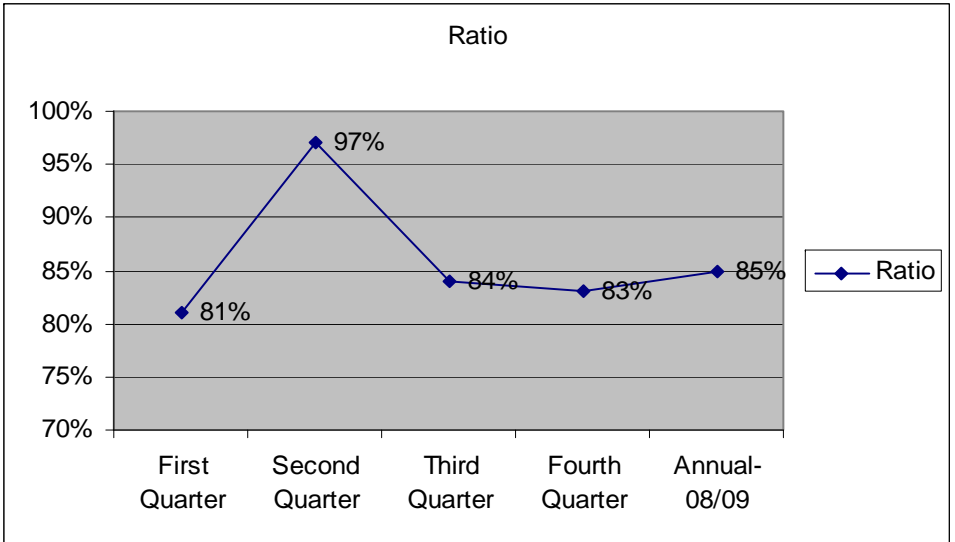
None of men are "experts." We have most unfortunately found it necessary to get rid of a man as soon as he thinks himself an expert because no one ever considers himself expert if he really knows his job. A man who knows a job sees so much more to be done than he has done, that he is always pressing forward and never gives up an instant of thought to how good and how efficient he is. Thinking always ahead, thinking always of trying to do more, brings a state of mind in which nothing is impossible. The moment one gets into the "expert" state of mind a great number of things become impossible. ~Henry Ford, Sr.

Complements from the Clients

Mina ngibone umehluko omkhulu ekade ngingawulindlele kulesisiBhedlela ikakhulu ewodi 2
Maria Masinga (Ephelandaba)

Siyabonga imphatho enhle e wodi 5, besingathokoza uma beningafundisa awasebusuku ngoba ayasithethisa

Wonke amanesi ase wodi 5 asiphatha kahle ngoba ayakholwa



This is an annual client satisfactory survey for 2008/2009 conducted over 80 cases, the following is the indication of the rollout percentage. This means that last years annual relts are 85%. Even though there was a decline on our last two quarters but, thanks so much to all staff members that participated in this survey. Asigeleze njalo nina bakaPhunga noMageba size sifike ku 100%