



health

Department:  
Health  
PROVINCE OF KWAZULU-NATAL

# MURCHISON NEWS

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## A ONE OF A KIND DOCTOR



Dr. Naidoo	2
Community Imbizo	2
Mandela Day	3
Cataract Screening	4
Accolades	5
Events pictures	7
Our Mission	8

*From left- right, Dr. N Naidoo, Nohwazi Madlala (miracle child), Philile Madlala (her Mom)  
Full story on page 2*

*"Thank God My little angel is alive"*

## OPEN DAY



On 28 June, 2012 the hospital hosted a community consultative forum whereby almost 300 people attended. This consultative meeting was aimed at introducing executive management and hospital board committee to the public, to inform the public of services rendered by the hospital and the level of care, to listen to clients concerns regarding unsatisfactory service delivered and to allow the public to share their experiences with management. The CEO, Mrs. BL Ngesi gave a brief information about the hospital, explaining what it means to be a district hospital, what services are provided by the hospital and how are those services rendered to the community. The CEO assured the community that she is aware of the challenges encountered by the public in some departments such as the shortage of doctors in the outpatient department which leads to prolonged waiting times. She promised the public that she has the community best interest at heart and she will try by all means to provide them with the best service. Mr. Gumede from EMRS also addressed the community pertaining challenges experienced by the community when they are in need of the ambulance services. He also reported that UGU EMRS was given 28 brand new ambulances which will come handy in strengthening ambulance services because they were working with a limited number of ambulances. He further shared EMRS service standards that guides them in providing the service to the people and told community that if they encounter EMRS staff who are not practicing what was discussed they should report these staff members. Thereafter the community was given a chance to ask questions and management addressed all questions asked.

## A ONE OF THE KIND DOCTOR

Dr. Naidoo joined the hospital in 2011 as a community service medical officer and it was not long when we realize that she was passionate, energetic, diligent and a hard worker. She established good relations with members of staff and knew all her patients by name. She was a good physician who did not mind to stay over for managing her patient when patients' condition deteriorates. She kept staff on their toes and insisted on getting a feedback pertaining patients condition. It was no surprise when she was crowned as the Best community service officer during 2011 Quality day. In November 2011 a 6 year old girl Nolwazi Madlala was on her way to school when she was hit by a minibus in Gamalakhe while waiting for her transport, she was immediately taken to the hospital. She was not presenting any external injuries and her condition was not critical. But Dr. Naidoo was very concern after examining the child she requested for her to be air lifted to IALCH for a CT scan, the child was then admitted in ICU for two weeks. It was discovered that her spleen was shattered, kidney and liver lacerated, pelvic fracture, damaged bowl and numerous internal injuries. She is one lucky child to be alive after such a traumatic accident which left her with one kidney. On 11/02/12 Nolwazi turned 7, and she is now in grade 2. She is a zealous child her mother says, and she is always thankful that her child is alive. She had lost hope but Dr. Naidoo gave her something to smile about everyday.

It was a sad moment when we had to say our goodbyes to Dr. Naidoo. We wish her well on her future endeavors.

## NEW MANAGEMENT



**Pic 1:** Mrs. C B Mkhwanazi,  
Nursing Manager



**Pic 2:** Dr. A Modiba,  
Medical Manager

**Pic 3:** Mrs. G Sewran,  
Finance Manager



*Welcome on board, we  
hope we are going to  
have a long and fruitful  
stay with you.*

## MAKE EVERY DAY A MANDELA DAY



**From left-right:** Mrs. N P Mbutho and Mrs. G G Khambule (Murchison staff)  
Mrs. L Lubanyana and Mrs. B Chiya (facilitators). **Soul buddies 2 team:**  
Okuhle Gcaba, Sthabile Gcaba, Lungisani Lubanyana, Namhla Mavundla, Shozi  
Mthabiseng, Pearl Mazubane, Lindokuhle Cele, Thandeka Khowa, Candy Ma-  
jola, Nokulunga Mkhwanazi and Sthabiso Mbili

**J**uly 18, 2012 was a National Mandela day. People were asked to dedicate 67 minutes of their time doing activities that are beneficial to those in need of them. It was on that note that Kwaluhlaza Primary school learners accompanied by their teachers visited the hospital as part of responding to the call of Mandela day.

These learners are also known as Soul Buddies, and they are named after a group of young, energetic, active and ambitious school children from a TV series "SOUL BUDDIES". They too want to follow in the foot steps of their idols by helping others in promoting safety living in their schools and community.

They dedicated their 67 minutes by cleaning dirty windows and doors. Thank you Buddies.

Sister Nandipha Ngubane is very popular among patients admitted in male ward. Every month patients write and commend her for providing the first class nursing care. "She has all the qualities of being a good NURSE and she goes an extra mile when attending to us" said one of the patients we interviewed during ward visits. Hospital management commends you Nandipha for the sterling job, keep up the positive attitude.



MALE WARD  
 OBHALILE! PATRICK NQOSI  
 SISTER NGUBANE EQUMBINI LABESILISA  
 NQIBHAKAMISA UKUMNCOMA INALISA  
 MANCOPHATHO NQAYO MANGHLIZIYO ENDE  
 KANTI FUTHI UNENHLIZIYO ENKLE  
 UYAKWAZI UKUPHATHA IDIGULI NQONQOLA  
 EZEHUKENE NANGENDLELA NQAYO NQAYO THOKOZIYO  
 UNKULUNKULU AZE AMQINELI NABAZOZALWA  
 UKHOMBISA INHLOSO NQALO MABONZI  
 JOLOKHA NQITIKILE EBICHOLELA QKIMI  
 QEKHO BENQANQA MFA NISA NAYO KUBONKE  
 EQUMBINI LABESILISA KANTI UNBOSONKE  
 IDIPHATHO ONGASICABQNAQ UKOENZA UBE NETHENBA  
 LOKUSINDA NOKUPHILA ABANTU ABANINGI BAYOHLAZI  
 BOSINDA NQAYE YADISA NQIYAKHOLELWA  
 EMBERONZI WAKHE UYAKWAZI UKUKENZE UZIZOBE  
 ULULAMQ AMPHOFUMULWENI ABANYE ENGI ENQIHLOZI  
 NQBO BAMPCOMA QIDISEDI KODER ABANAMANDA  
 OKUPHATHA NQAYE NQOSIMO SOKUQULI  
 UNKULUNKULU AMQINELI ABAZOZALWA NQICOLA INHOSI  
 IMZIZO QEHUBEKE NOMB NOMBENZI WAKHE OMUHLE  
 SIYANCOMA QIDISEDI

## CATARACT EYE SCREENING

June 11, Murchison hospital hosted an eye screening campaign which was organized by UGU Health District and four ophthalmologists from India. Members of the public came in numbers to have their eyes examined. To many patients this campaign brought hope of being able to see their loved ones once again. Some were given glasses and others were booked for cataract removal surgery which was done at GJ Crookes hospital from 25-29 June 2012. This life changing initiative was sponsored by Lions International Rotary club, Port Shepstone Lucky's Sports Centre and Doctors from Shelly Beach Private Hospital.



# A SATISFIED CUSTOMER

Maternity Ward

To whom it may concern

RE: Special thanks to exceptional staff members

I would hereby like to acknowledge a few staff members that I feel went beyond their job description during my time at Murchison Hospital.

Firstly a special thank you to the staff members and doctor (Dr. Thom) that were there the night of the 19<sup>th</sup> of February 2012, the night my son, Rhyder Griffin Steyn was born. You were all amazing, your quick actions and sound judgement saved my son. Thank you.

During our stay a few members showed true passion for their vocation.

1. N.G Madlala -her guidance, support and willingness to be patient with me was what made her stand out. Her passion for the little ones and experience acted as a pillar of strength for me and I am sure a lot of other mothers. Although we got into a few little disputes, she shone out and continued to be excellent in her work and continued to be tolerant with me.
2. Sister Ngesi - what a wonderful caring person, she is a natural mother to everyone. When my son needed extra feeds and I was so tired that I couldn't think or walk straight, she helped me feed Rhyder, in the evenings if there was a problem, she was right there with her calm and compassionate nature.
3. Sister Komo - The friendliest person I met, always ready with a smile and a greeting. She brought sunshine into my dark days and was reassuring and kind to me all the time. She showed me how to bath my boy and be confident about holding my precious little bundle of joy.
4. B.R Mayeza - A young spirited soul who assisted me with feeding Rhyder, her patience and instruction was most beneficial.
5. Sister Daniso - The sister who when I arrived at the hospital, calmed my mother and myself down as well as prepped me for surgery. Her concern was touching and will be forever remembered. When prepping me she was careful and considerate. Thank you for showing love to strangers.

Thank you to all the doctors who supported us during our stay, your dedication to the little babies is wonderful as well as inspirational.

Thank you

Kindest Regards

Rosanne Steyn




# EVENTS PICTURES



The two teams won soccer and netball finals during the hospital staff wellness day which was held in April 2012 . Staff participated on a number of games such as egg and spoon race, 400m races. We thank Mega city Woolworths, Oribi Plaza, Standard Bank and Old Mutual for supporting this event. Another appreciation goes to members of staff for responding well when asked to participate on these games. We hope you are also going to respond very well to the upcoming HERITAGE DAY.



**Pic1:** Nursing staff bid Ms. NE Matshoba and FM Ngwabe farewell in a positive note. They deserve this beautiful send off after serving the hospital diligently for a long time. Mrs. Mdluli was giving them gifts from colleagues. *Happy retirement ladies.*



**Pic2:** Lindokuhle department marched to the community to create and awareness during the STI condom week. They visited the taxi rank and nearby houses education people about the importance of practicing safe sex to avoid being infected with STI's.



**Pic3:** Female extension ward staff with Dr. Naidoo and Dr. Moodley during Dr. Naidoo's farewell.

# EMPLOYEE OF THE MONTH



## FGHC CHAMPIONS

Female Good Hope Center awards and recognizes hard working staff members on monthly basis. Monthly, staff and patient nominate one person who has done exceedingly well in terms of a rendering good service to the patients. That person becomes the ward champion and is given an award.



*From left-right: Mr. J B J Ngobese (O M), Ms. N P Doncabe (May Champ) and Ms. Q M Khawula (PN).*

*Mr. J B J Ngobese( OM ), Y.M Myeki (May Champ) and Ms. Q M Khawula (PN).*



*Ms. Q M Khawula, (April Batho Pele champ and Mrs. Mdluli (Zonal Matron)*



The interior of a new Obstetric ambulance (A64A) which was presented to the community leaders by MEC Dr. Dhlomo on 03 august 2012 at UGU leisure sport ground. A total of 28 ambulances were given to UGU Health District of which 2 ambulance are specifically a Obstetric unit , 2 inter facility unit and 26 patients transport.



**MDR DEPARTMENT OUTREACH TEAM:** on daily basis this TB team go to patients home to inject them and ensure that they are taking their medication and encourage them to live healthy. Mr. Licky Jama was taken doing health education to learners in one of the local high schools and encouraging them to adopt living their lives in a positive way.



*Murchison hospital soccer team that represented us at Harding Sports Ground on the 21 July 2012 during district tournament.*

# WHO ARE WE

## Hospital vision

To achieve optimal, holistic, health service for all the people in the community we serve.

## Mission Statement

Murchison hospital strives, as God enables and guides, to provide an effective, comprehensive, accessible, and coordinated health service which meets the physical, spiritual, and psycho-social needs of the community to which it is accountable and which it seeks to serve with compassion.

## Core values

Open communication, transparency and consultation, commitment to performance and quality improvement, courage to learn, change and innovate, teamwork, cooperative governance and accountability.

## Core objectives

Service provision, financial and administrative management, human resource development, open communication and community advocacy.

The hospital has 300 usable beds and serves the population of about 264 000 with 08 satellite clinics.

## In Memoriam

- ◆ Cele B J      25/08/59      - 06/05/2012
- ◆ Madlala N.P    02/09/72      - 09/02/2012
- ◆ Shange S.L.    17/09/66      - 16/01/2012

*May their souls Rest In Peace,*

*Sohlangana Ekuseni!*



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