

# ZIYENZEKKA

## MURCHISON HOSPITAL - MISSION STATEMENT

*The hospital management team seeks to uphold and implement the Murchison Hospital Mission Statement through the provision of an efficient and effective service, which is accountable to the Department of Health, the community and the staff.*

### Annual Report 01 April to 31 March 2001

Senior Medical Superintendent Dr T. Gilpin  
Assistant Director :Nursing Mrs T.Ntleko  
Assistant Director:Administration Mr V. Reddy



#### District Health Medical Service Statistics

|                               |         |
|-------------------------------|---------|
| Authorised Beds               | 307     |
| Percentage bed occupancy rate | 62%     |
| Average length of stay        | 12 days |
| Bed turn over rate            | 24      |
| Av. Daily head count          | 136     |
| Number of deaths              | 843     |

#### Report from the Assistant Director:Admin

The 2000/2001 financial year has been a challenging year in that the institution has had to incur expenditure as part of its normal operating costs to meet the minimum standards as required for the COHSASA Project. The Financial Management has successfully accomplished this feat thus contributing towards the institution meeting one of its primary objectives, namely achievement of accreditation.

The following is a summary for the year:

| <u>1999/2000 Budget</u> |                  | <u>Expenditure</u> |
|-------------------------|------------------|--------------------|
| Personnel               | R22070000        | R23790652          |
| Admin                   | R278000          | R319587            |
| Stores                  | R3882000         | R3064038           |
| Equipment               | R112000          | R132456            |
| Prof.Serv.              | R1271000         | R2014092           |
| Misc.                   | R303000          | R359169            |
| <b>Total</b>            | <b>R27916000</b> | <b>R29679994</b>   |

| <u>2000/2001 Budget</u> |                  | <u>Expenditure</u> |
|-------------------------|------------------|--------------------|
| Personnel               | R25243000        | R25636184          |
| Admin                   | R410000          | R363892            |
| Stores                  | R4849000         | R4605958           |
| Equipment               | R450000          | R428518            |
| Prof.Serv.              | R2100000         | R2034257           |
| Misc.                   | R203000          | R193362            |
| <b>Total</b>            | <b>R33255000</b> | <b>R33262171</b>   |



#### Notes:

- *The total expenditure for the year 1999/2000 indicates an over-expenditure of R1.7m. This is attributed to unfunded salary increases, translation in ranks and promotions. This shortfall is made good from the Department of Health's funds set aside for this purpose*
- *The expenditure trends for both financial years indicate that spending was kept within the appropriate budget.*
- *The institution has achieved all targets relating to upholding services, procuring equipment and improving services and facilities within the budget.*
- *Achievements are attributed to sound financial management, team spirit and co-operation of all staff.*

#### Human Resources Development

A number of staff were post promoted during the term:

- 1x Artisan Foreman - Artisan Superintendent
- 4x Senior Admin Clerks - Chief Admin Clerks
- 3x Tradesman Aid, 1x Household Aid, 1x Security Guard - Admin Clerks
- 1x Household Aid - Auxiliary Services Officer
- 1x Principal Med. Officer - Chief Med. Officer

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#### Special points of interest:

- ◆ *Annual Report*
- ◆ *New Developments*

#### Inside this issue:

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## BATHO PELE - PRICEWATERHOUSECOOPERS AWARD

At the end of November 2000, 98% of staff had attended Batho Pele Workshops which exposed them to the 8 principles. A committee was formed representing all Wards/Departments and a service excellence award system was introduced to encourage staff to participate in improvements of our service delivery.

Batho Pele Workshops will commence again in November to ensure that all new staff are exposed to the now 10 principles.

In the light of Murchison's recent Accreditation and the enthusiasm of staff to implement the Batho Pele principles it was decided to embark on the road to entering the PriceWaterhouseCoopers Award for service excellence. A team was established to put together the necessary documentation and we are going for **GOLD!!!**



### NEW PRINCIPLES

#### **9. Encouraging Innovation and Rewarding Excellence**

*National & provincial departments must ensure that an environment conducive to the delivery of services is created to enhance their staff's capacity to deliver good services.*

This principle was an addition to the original list as a result of many innovative and creative ways of "doing things better".

#### **10. Customer Impact**

This is a new principle which has been added in for 2002. It focuses on the changes and consequences that result from our implementing Batho Pele in our work.

## AIDS & VIOLENCE AGAINST WOMEN & CHILDREN OPEN DAY

On the 8th December 2000 the Aids Action Team hosted the above event for staff, patients and community members.

The objective of this event was to achieve the following:

- To sensitize health workers within the Department about the effects of domestic violence.
- To create an awareness about signs and symptoms of domestic violence.
- Assist health workers to identify and refer abused women and children.
- Empower women to gain control over their sexuality.

- Ensure women are not marginalized from social services of both health workers and community.

Heartfelt thanks goes to all those who supported the team thus making the day a great success.

*"To catch the reader's attention, place an interesting sentence or quote from the story here."*

### **OCCUPATIONAL THERAPY WEEK 14 – 18 MAY 2001**

Lokhu kungokukuqala ukuba nesonto eliqondene neOccupational Therapy Week 14 – 18 May sazinika isikhathi senza okuqondene ne "IZANDLA". Sakhipha amaposter ezindaweni ezihlukene esibhedlela. Kodwake uDr Gilpin wathi asenze kube wusuku oluvelele ukuze nabasebenzi beze lapho sisebenzela khona babone nezinto esizenzayo imisebenzi eyahlukene. Kwaba yisikhathi esifushane ukubeka izikhangiso zethu. Sajabula ukufika kwabantu abanga phezulu kuka 80. Abomphakathi kanye no dokotela nabanye abasebenzi ababengenalwazi ngokwenziwa eOccupational Therapy.



## NEW DEVELOPMENTS – PAEDS



## MATERNITY

The Paediatric Ward was handed over in July 2001 and the next phase of the project is about to begin. October 2001 will see the handing over and demolition of the old Paediatric Ward to make way for a new long overdue Maternity Ward. However, this new project brings with it inconvenience and a shortage of office space and Management wishes to thank all staff concerned for their patience whilst all these changes take place.



## SELIDUMELA EMASISWENI KWA BABY FRIENDLY HOSPITAL INITIATIVE

Kusukela kuMashi 2000 siyaziqhenya lapha eMashini ukuthi sesihambe kakhulu ngoba phela sesivele sahamba ngama lengiso lapho sivinywe iProvinsi. Asesabi sithi woza Oktoba woza! Siye kumafayineli ka - International Assessment.

*“Phambili ngokuncelisa phambili”.*  
*“Phambili ngo Baby Friendly Hospital Initiative phambili”*

*Sonqoba Simunye !!!*



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