

To be completed quarterly in May, August, November and February by the Quality Assurance manager
Record NA/NC/PC/C for each indicator for each assessed month and calculate score using tables below.

| | | | |
|----------------------------------|--|--------------|--|
| Year: | | Unit: | |
| Not applicable (NA): | Does not apply to the unit or individual assessment or not observed. | | |
| Non-Compliant (NC): | <50% compliance | | |
| Partially Compliant (PC): | 50-79% Compliance | | |
| Compliant (C): | 80-100% Compliance | | |

| NO. | INDICATOR | May | August | November | February |
|--------------------------------|--|-----|--------|----------|----------|
| Records | | | | | |
| 1. | Standardised neonatal records in use | | | | |
| 2. | Clinical management checklists available in every file and current | | | | |
| 3. | Inpatient files available for each baby and correctly divided | | | | |
| 4. | Old notes secured in order and correctly divided awaiting discharge | | | | |
| Management meetings | | | | | |
| 5. | There are weekly minuted unit management meetings | | | | |
| 6. | These meetings include the doctors and nurses. | | | | |
| 7. | These meetings include communication, mortality, record audits and in-service education | | | | |
| 8. | There is a monthly management meeting with medical and nursing managers from neonatal and obstetric units. | | | | |
| Handover and allocation | | | | | |
| 9. | There is a written medical handover (red/blue flag) system | | | | |
| 10. | The handover system verifies that unstable/critically ill patients & new admissions are reviewed twice / day | | | | |
| 11. | Daily nursing allocation register in use and current | | | | |
| 12. | Each baby has an allocated nurse responsible for total care of baby | | | | |
| 13. | There is evidence of effective delegation of responsibility in the unit –Daily allocation book and Champion list current | | | | |
| Referral | | | | | |
| 14. | There is an up and down referral guideline including which babies require up/down referral and to which hospital/s they should go. | | | | |
| 15. | There is a current transfer register | | | | |
| 16. | Receiving hospitals have a current record of babies awaiting transfer | | | | |
| 17. | Receiving hospitals have a record of number of referrals received, number accepted and outcomes. | | | | |
| 18. | Babies are transferred up or down within 24hrs | | | | |
| 19. | Mothers accompany all babies immediately/within 24hrs | | | | |
| DHIS | | | | | |
| 20. | Neonatal Transfer register in use and current | | | | |
| 21. | Neonatal ADD in use and current (all data captured) | | | | |
| 22. | Neonatal midnight headcount register in use and current | | | | |
| 23. | Neonatal stats register in use and current | | | | |
| 24. | DHIS Data is verified daily, weekly and monthly. | | | | |
| Donor milk | | | | | |
| 25. | There is a donor milk bank/ system to access donor milk | | | | |
| 26. | There is a system to sterilise and store donated milk | | | | |
| 27. | There is a system to identify and recruit potential milk donors | | | | |
| 28. | There is a system to record donor and recipient | | | | |
| 29. | There is a system for appropriate storage & dispensing of donor milk | | | | |
| Stock control | | | | | |
| 30. | There is a system to ensure adequate stock levels are maintained | | | | |
| | NA | | | | |
| | NC | | | | |
| | PC | | | | |
| | C | | | | |
| | Final Scores: | % | % | % | % |

| Month | Assessed By -Sign | Print | Desig. | Date | Feedback received by: |
|----------|-------------------|-------|--------|------|-----------------------|
| May | | | | | |
| August | | | | | |
| November | | | | | |
| February | | | | | |

Scoring and feedback-In Discussion with the Unit:

| | | | | |
|--------------------|-----------------|-----|-----------------|------|
| May Scoring | NA= | NC= | PC= | C= |
| | NAx2= | | | Cx2= |
| | A: PC + (Cx2) = | | B: 60 - (NAx2)= | |
| | A / B = | | X 100 = % | |

Gaps Identified:

Action Plan:

| | | | | |
|-----------------------|-----------------|-----|-----------------|------|
| August Scoring | NA= | NC= | PC= | C= |
| | NAx2= | | | Cx2= |
| | A: PC + (Cx2) = | | B: 60 - (NAx2)= | |
| | A / B = | | X 100 = % | |

Gaps Identified:

Action Plan:

| | | | | |
|-------------------------|-----------------|-----|-----------------|------|
| November Scoring | NA= | NC= | PC= | C= |
| | NAx2= | | | Cx2= |
| | A: PC + (Cx2) = | | B: 60 - (NAx2)= | |
| | A / B = | | X 100 = % | |

Gaps Identified:

Action Plan:

| | | | | |
|-------------------------|-----------------|-----|-----------------|------|
| February Scoring | NA= | NC= | PC= | C= |
| | NAx2= | | | Cx2= |
| | A: PC + (Cx2) = | | B: 60 - (NAx2)= | |
| | A / B = | | X 100 = % | |

Gaps Identified:

Action Plan:

