Phoenix Community Health Centre December 2018— June 2019

Message from the Chief Executive Officer

"Let go of yesterday. Let today be a new beginning and be the best that you can. And you'll get where God wants you to be." – Joel Osteen

So often we underestimate the new beginning in every day and the opportunities that come with every new beginning. My joining Phoenix CHC marked a new beginning for myself as well as the institution. I am extremely grateful for the wonderful support received from the senior managers, extended managers as well as the entire staff compliment in easing the transition. Thank you.

We have managed to achieve quite a lot in the 2018/2019 financial year.

The team at Phoenix CHC really pulled together and managed to achieve a score of 90% and achieved Gold status for the Ideal Clinic Assessments. This is a wonderful achievement and thanks go out to all those that made sacrifices and put in effort to contribute to this achievement.



Dr. B. Badripersad CEO

The resuscitation area project came to fruition after much effort and determination from the project leaders and is certainly an asset to the facility and contributes significantly to providing optimal service delivery. I am sure that the staff and patients greatly appreciate this. Well done.

Phoenix CHC has through excellent financial governance and diligence scooped a converted MASEA Award at this year's awards ceremony for Best Performance in Financial Management. It is always an honor receiving an award of this nature and on this platform competing with the entire province.

"To do what nobody else will do, a way that nobody else can do, in spite of all we go through: that is to be a NURSE." – Rawsi Williams

We celebrated our Nurses during the month of May. The history of professional nursing traditionally began with Florence Nightingale. She believed that well-educated women, using scientific principles and informed education about healthy lifestyles could dramatically improve the care of sick patients. How her belief and conviction has transformed health care. Nurses are certainly the heart of health care. We thank all our nurses for their tireless care and compassion in rendering a most noble service to humanity. We salute you.

"Let us never consider ourselves finished nurses... we must be learning all our lives." – Florence Nightingale.

As we approach the end of the first quarter of the new financial year, I would like to take this opportunity to encourage us all to view each and every day as an opportunity to serve God in one of the most noble, yet humbling and fulfilling ways by contributing to the wellbeing of others by performing our work in whatever scope of practice, to the very best of our ability.

May God bless us all with continuous strength to navigate difficult terrains, to continuously learn, develop and improve, to perform our duties at a level of excellence and to bring us together as a team in order to be a force to reckon with in the fight for optimal health care for all that we serve.

"We have been given the privilege of serving others, how blessed we are."

TB AWARENESS DAY

On the 26th of March 2019 TB department conducted health education to patients in the waiting areas. The aim was to create awareness about TB and to prevent it from spreading. Sr. T. Reddy in her talk emphasized that TB is a curable disease as long as patient adhere to treatment protocol.

The programme started at Outpatient waiting area and proceeded to the other patients waiting areas. The team that was coordinating such initiative was Sr. T. Reddy, Sr. K. Msomi, and Sr. O.S Mthembu.

Topics discussed were as follows:

- ♦ What is TB
- Who are at risk
- Sign and symptoms
- Diagnosis of TB/MDR
- Management of TB/MDR
- Cough etiquette, Ventilation, Hand Hygiene and lifestyle modification.



The sisters encouraged patients to come forward and test for TB and further elaborated that if you suspect or know anyone who is showing the above signs and symptoms they must come to the clinic immediately for further management. Question and Answers session was also conducted during the health talk and patients thanked the team for such informative talk.

PREGNANCY AWARENESS DAY

On the 19/02/2019 Phoenix CHC hosted Pregnancy Awareness programme at Ante-Natal Clinic department (ANC). The programme was initiated by the staff members from ANC with the aim of emphasizing the pros and cons of pregnancy. We were also joined by different speakers from various departments to reinforce Health education in all the other services. Programme and a prayer was done by Mr. Z. Mfazwe. Welcoming and purpose of the day was done by Sr. Zulu (ANC department).

Topics discussed were:

- Importance of Early bookings
- Smoking and alcohol in pregnancy
- Nutrition during pregnancy
- Importance of Breast feeding

The staff from ANC department would like to thank all the people who contributed to make this day a success.

Patients were thrilled with the information given to them and they thanked the staff for the informative talks and gifts.



NEW APPOINTMENTS

Dr. T. P Zungu: Medical Officer

Dr. N.B.M Simamane : Medical Manager

Ms. L. F. Mnyandu: General Orderly

Mr. M.G Sibiya: Porter

Ms. Z.N. Thango: General Orderly

Mr. S.E Ngema Pharmacy Assistant

PROMOTION





Matron B.G Msomi

(Assistant Nursing Manager)

APPOINTED CLINIC COMMITTEE MEMBERS



Mr. J. Bhoopal (Chairperson)

Senior Management Team welcome you all and hope that you will enjoy your stay with us.



Mrs. S. Venketas



Mr. D. Maphisa



Ms. N. Mlotshwa



Mrs. F. O Ngubane

Early Christmas Party at Siyaphila Clinic

Christmas is a time for celebration and gatherings, a wonderful time of the year where families and friends feel joy, happiness and overwhelming sense of love. In the spirit of giving back to the community, Siyaphila clinic in collaboration with Palm of Deborah hosted an early Christmas party for the children. The event was celebrated on the 01 December 2018. The aim of the program was showing gratitude, love and care to the mothers and children affected by HIV/AIDS.

Programme was driven by Ms. Ayanda Matlena from Siyaphila clinic, Welcoming and purpose of the day was done by Matron B.G. Msomi who thanked everyone for their attendance and also highlighted the importance of adhering to their treatment. We were also joined by different stakeholders to motivate and encourage staff for their excellent services rendered to our community/ patients.

In closure Mr. C. Maswazi (Acting Operational Manager - HAST) thanked staff, attendees, and relevant stakeholders that had participated in making the function a success.



Phoenix CHC staff, Palm of Deborah and other relevant stakeholders that made the Christmas party a success.

PHOTO GALLERY FOR SIYAPHILA CLINIC



Matron B.G Msomi and the guests



Staff preparing meals for the function $% \left\{ \mathbf{r}_{i}^{\mathbf{r}_{i}}\right\} =\mathbf{r}_{i}^{\mathbf{r}_{i}}$



Staff, Palm of Deborah and other stakeholders







Staff seen preparing gifts for the children



Matron Msomi entertaining the audience

BABY CLINIC EARLY (CHRISTMAS PARTY)





Excited children in baby clinic during the function

On the 05th of December 2018, baby clinic hosted a Christmas party. The aim was for the children of Phoenix CHC to enjoy and celebrate an early Christmas party together with the staff.

Sr. Moorgasen from Baby clinic did the introduction of the department and welcomed the parents and the children who attended the function. There was entertainment done by different groups including a dance by a group of children called traditional zulu dance.

Ms. J. Naidoo demonstrated an ice breaker game as part of healthy lifestyle through fun and game. The children were given toys and then served with cakes and hot dogs.

Vote of thanks was done by Mr. Kobedi (Operational manager) thanking staff, performers for making this event a success.



Sr. S. Boodhoo seen doing face painting for children in baby clinic.



PHOTO GALLERY BABY CLINIC DEPARTMENT



Matron Magwaza addressing the children



Father Christmas and the clown



Sr. K. Govender doing face painting during the function.



Children in baby clinic during the function



DÉCOR OF THE DAY



Zulu traditional dancers entertaining the crowd.



STAFF YEAR END FUNTION AT GHANDI PARK (PHOENIX)



STORES DEPARTMENT



PHARMACY DEPARTMENT



DENTAL DEPARTMENT



SHERQ TEAM



OUTPATIENT DEPARTMENT



HAST DEPARTMENT



HR DEPARTMENT



FIGHTING DISEASE, FIGHTING POVERTY, GIVING HOPE