



ISIBHEDLELA KUBANTU AT BHAMBAYI FERNHAM SPORTS GROUND



On the 03 June 2022, North and West service areas hosted **ISIBHEDLELA KUBANTU** at Bhambayi Fernham sports ground. The aim of this event was to render Department of Health comprehensive services to the community. The program was targeting communities, both affected and not affected during the natural flood disaster. Mrs. Shandu (eThekweni District Director) supported the programme and shared the vision of the MEC for Health on service delivery, and also requested to hear the community structures and partners expressing their views on health services in their areas. We were also joined by partners and other stakeholders such as TB HIV, HST, Jhapiego, SAPS as well as our Ward councilors to support this initiative. The community came out in numbers to support the programme and thanked the Dept. of Health for such initiative. The Management of Phoenix CHC would like to send their gratitude to District Office as well as other facilities that came on board to make this event a success.

ISIBHEDLELA KUBANTU (PHOTO GALLERY)



INTERNATIONAL NURSES DAY EVENT

On the 12 May 2022, our nurses celebrated the International Nurses day event. The theme of the day was **“Nurses : A Voice to Lead—Invest in nursing and respect rights to secure global health.”** The programme of the day was led by Sr. Naidoo and PN Subramanian. The opening prayer was done by Sr. N Mngadi. Welcoming and the purpose of the day was done Mrs. B.P Khanyile (DMN) who in her speech thanked and honoured nurses for their dedication, commitment and hard work displayed towards service delivery during difficult times. Reciting of the nurses pledge and a short prayer was also done by Mrs. B.P Khanyile (DMN). The guest speaker for the day was Mr. Mthembu (M&E) who encouraged nurses, that values such as kindness, caring, patience and a listening ear is a MUST in this profession & non-negotiable and they are expected to present such ethics at all times. We had a dance item as entertainment, this was demonstrated by the nurses and refreshments were also served on the day. Special appreciation goes to the committee members and staff who attended the function.



Phoenix CHC Staff Nurses



PHOT GALLERY—NURSES DAY EVENT



HAND HYGIENE WEEK



Sr. N.B Mkhize
IPC Professional

HAND HYGIENE WEEK CELEBRATION

My name is Nokulunga B. Mkhize. I have been in the Department of Health for 22 years but I am 6 years in the monitoring and evaluation programme as an infection control professional.

Previously the institution had not been performing well with Hand Hygiene awareness campaigns. In the month of May the DOH celebrated Hand Hygiene Awareness amongst the health care workers, then in October it will be awareness on Hand Hygiene to the Public. On the 11 May 2022, Phoenix CHC celebrated Hand Hygiene and went all out. There was excellent participation by both clinical and non clinical departments. Departments that participated were ICDM, Labour Ward, POPD, Supply Chain Management, Dental. The activities conducted were as follows:

- Poem
- Song and dance
- Posters
- Demonstration on Hand Hygiene and Hand rub
- Reciting my 5 moments
- Signing of the pledge.

May I take this opportunity to express my gratitude & thanks to Phoenix Management for actively supporting the IPC programme. They gladly took rounds to areas where hand hygiene was demonstrated and celebrated. I really could not ask for more. Special appreciation to all Phoenix CHC staff for their outstanding participation and hoping that next year we will take this programme to a higher level.

Thank you

Mrs. N.B. Mkhize

IPC professional

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DEPARTMENTS DEMONSTRATING HAND HYGIENE DRIVE



ICDM AND ACUTE DEPARTMENT



PHARMACY DEPARTMENT



MATERNAL AND CHILD



DENTAL DEPARTMENT



POPD DEPARTMENT



SCM DEPARTMENT



PHOENIX CHC SUPPORTED DISPLACED COMMUNITY AT AMAOTI HALL

As per directive from the eThekweni Health District Office, PHC outreach teams were delegated to visit community halls that contained the displaced community members who are victims of the natural disaster that affected the province of KwaZulu Natal.

On the 20 April 2022, Phoenix CHC visited Amaoti Community hall to render comprehensive health care services to the affected communities. Services provided were as follows :

- Chronic and Minor ailments
- HCT services
- Family planning
- Deworming and vitamin A
- COVID -19 vaccination and condom distribution.

We were also joined by Ward councilor Tshelenzima from ward 54 on the day to appreciate our staff for supporting and assisting during this difficult time.



Patient waiting patiently to get medical treatment.



Sr. Mngadi seen attending to the patient



Sr. Radebe administering EPI to children

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VACCINATION WEEK IN PROGRESS



OPEN DAY FOR NURSES



On the 28/01/2022 DENOSA hosted an Open Day for their members at the Institution. We were joined by a representative from DENOSA Ms. Z. Gumede(Provincial deputy chair) who engaged with DENOSA members and advised members about the new developments. Distribution of IEC material was also done on the day. Ms.N Ndzimande DENOSA coordinator for the facility thanked them for availing themselves to support their members.

BATHO PELE & CUSTOMER CARE TRAINING



BATHO PELE PRINCIPLE AND CUSTOMER CARE

On the 16/05/2022 Ms. P. Majola (PRO) and Mr. Ramsundhar (Senior security) conducted Batho Pele, customer care and security management training to (Kenyon Security Service -outsourced department). The aim of this training was to revive the basic principle on how to deal with clients and also on how to conduct themselves (Ethics and professionalism) in a working environment . During the session all issues of concern regarding service delivery were addressed and inputs from the trainees were also noted. We had a very informative and constructive training and would like to ex-

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KZN FOCUSED RAPID ASSESSMENT OF THE VACCINATION PROGRAMME FOR COVID 19 VACCINATION SECOND ROUND



DPME ,DISTRICT TEAM , PHOENIX CHC SENIOR MANAGEMENT AND COMMUNITY HEALTH WORKERS

The DOH and DPME hosted the COVID 19 vaccination engagement with the Community Health Care workers to get the feedback about hesitancy of the community in taking the vaccine. The session was held at Phoenix Plaza Mall on the 31 March 2022.

Mrs. N. Masondo (DD Clinical and Programs) highlighted the purpose of the day and introduced the visitors. She further explained that the reason why we have such engagements is that it has been noted that the uptake of community members taking vaccine has decreased and also it will be appreciated to get their views /perceptions as they engage with the community on a daily basis. Mr. V. Mthembu who coordinated the engagement session posed various questions to the audience about COVID-19 vaccination. Some of the questions raised was whether the government had done enough to ensure the easy access to COVID -19 vaccine and to ascertain whether the community trusted the efficacy of these vaccines. The CHW's stated that the community appreciates the vaccines effectiveness in fighting this pandemic and also highlighted that there is still more to be done to get the buy -in from the community and to support the programme. In closure Mrs. N. Masondo (DD Clinical and Programs) thanked everyone for participating in such a crucial discussion and will ensure that gaps identified will be attended to with the support from the District Office.



GROUP DISCUSSIONS SESSION



OPERATION PHUTHUMA WEEK AT GOZOLOLO AREA (BHAMBAYI)

On the 19 May 2022 Phoenix CHC conducted Operation MBO at Gozololo area in Bhambayi for Operation Phuthuma Week which started from the 15 to 25 May 2022. The aim of this programme was to render comprehensive services to the community, as some of them are not able to reach our facilities. The programme went very well and all community members from the surrounding areas came out in numbers to support the programme.

Services rendered on the day were :

- Chronic and Minor ailments
- HCT services
- Family planning
- EPI (Expanded programme of immunization).
- Deworming and vitamin A
- Health education on the importance of COVID -19 vaccination
- Condom distribution.



OPERATION PHUTHUMA WEEK



GOZOLOLO AREA

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