



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

PRINCE MSHIYENI
MEMORIAL HOSPITAL

PMMH

NEWS

STAY INFORMED

August 2019

VISIT BY THE KZN HEALTH MEC



From left: Ms Nomagugu Simelane-Zulu KZN MEC for Health, Mr Gabriel Khawula PMMH CEO, Ms Hlophe PMMH Operational Manager for theatre and Mr Celumusa Buthelezi PMMH Deputy Director: Finance

MESSAGE FROM THE CEO

As Senior Management of Prince Mshiyeni Memorial Hospital we recognise the contribution that has been made by our staff in taking care of the our clients and the community that we serve . We are aware of the issue of staff shortages starting from General Orderlies, Porters, Administration Staff, Nurses and some of Allied Health workers.

We have been engaging our principals at the provincial office to consider and approve the filling of non-critical posts to off-load day to day pressure that is faced buy our staff in executing their responsibilities, we will continue engaging our principals so to address this issue and also will ensure that the working environment is conducive and safe.

We have been receiving number of complaints from our clients mostly on patient care, staff attitude and waiting time, gradually we are noting some reduction of complaints and increase on compliments on cleanliness and positive staff attitudes in some certain areas and our wish as senior management is for such compliments to be from all our service areas.

Let's continue and work together at improving the lives of our clients and community at large by making this health facility a hospitals of our choice for our clients by being patient centred and being a learning institution. We are pleading with our staff members to continue to go an extra mile in proving the health care to our clients given the challenging circumstances.

Thank You



Mr Gabriel Khawula
CEO

KZN MEC FOR HEALTH VISITS PMMH



On the 1st of August 2019 Prince Mshiyeni Memorial Hospital had a special visit from the KZN Health MEC Ms Nomagugu Simelane-Zulu as part of her site visits to assess the functionality of the institutions and get the first hand information on what challenges are impacting negatively on the service delivery.

PMMH delegation led by the Mr Khawula the CEO did a walk-about with the MEC and team to the most challenging areas namely patient administration where the MEC interacted with staff as PMMH is still using a manual registration and filing system given the number of

patients serviced here there's bound to be challenges. They also visited the main theatre which comprises of nine theatres as sometimes these theatres are affected by the air-conditioning system with high temperature thus impacting on theatre slates. She also visited maternity as PMMH has the highest deliveries in KZN with between 900 - 1100 a month.

PMMH has been identified as one of the pilot sites for the rollout of the electronic patient record system that will assist in improving the registration and filing system challenges as highlighted to the MEC and reduce waiting time.

67 MINUTES FOR MANDELA DAY



Mandela Day is about changing the world for the better just as he did everyday of his life.

This year PMMH was blessed to have organisations dedicating their 67 Minutes making a change for our clients.

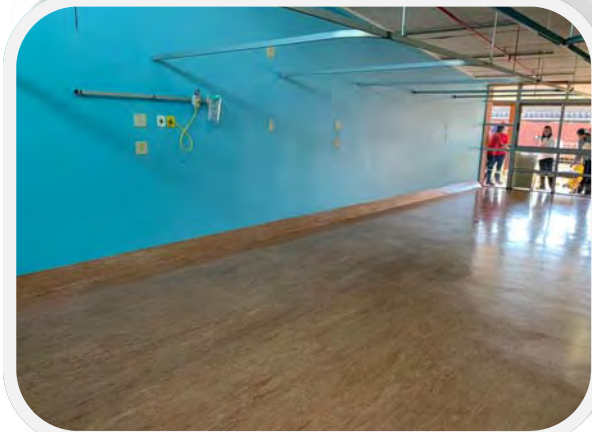
Mondli Group based at Merebank chose one of our orthopaedic ward for painting, striping and sealing of vinyl sheeting floor. They also handed out fruits to patients in two wards where the patients were moved to during the painting.

Nehawu was on site as well led by their provincial leadership & dedicated their time cleaning the male orthopaedic ward and also handed pre-packed fruits to the patient in this ward.

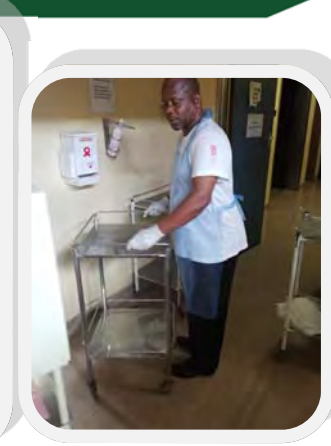
The nursing campus spent their 67 minutes by providing tea and sandwiches to the clients in the out patient waiting areas.

Blessed is the hand that giveth... PMMH management is forever grateful.

Mondi Group Merebank branch led by the Regional Director for Corporate Services Mr Ngcobo and Corporate Social Investment Manager Mr Mbokazi painted ward B6, stripped and polished the floors.



Nehawu cleaning B5 a male orthopaedic ward and also handing out fruits led their Provincial Leadership and PMMH Nehawu Chairperson Mr Ngobese.



PMMH Nursing Campus staff and students came in numbers to serve tea and sandwiches to clients in the outpatients waiting areas



“There can be no greater gift than that of giving one’s time and energy to help others without expecting anything in return”

Nelson Rolihlahla Mandela



Thank you for heeding the call of ubuntu

WHAT YOU NEED TO KNOW...

HAVE YOU REGISTERED ON CCMDD?

Q: What is CCMDD?

R: *Central Chronic Medicines Dispensing and Distribution.*

Q: Who registers on CCMDD?

R: *Those patients that are on chronic medication and are classified as stable patients.*

Q: How does this programme work?

R: *A patient is assessed if she/he qualifies to be registered on the programme. There's a criteria used to ascertain if a client meet the requirement. Once registered a client he /she can collect from the monthly medication at a pickup point of his/her choice.*

Q: How do I register on CCMDD?

R: *The pharmacy staff will assist you in registering with registration.*

Q: What are the benefits?

R: *The client gets to collect his/her medication from the pickup point of his/her choice, at her convenient time. They don't have to come to the hospital and spend hours just for collection of medication.*

INTERESTED?

ASK THE HEALTHCARE WORKER ABOUT REGISTERING.

HOW TO ACCESS MEDICAL SERVICES AT THE HOSPITAL?

1. *You need a referral letter either form the local clinic, another hospital, or private practitioner.*
2. *Your green ID book and proof of residence.*
3. *Those unemployed should also bring a letter from Department of Labour stating that they're unemployed*
4. *Those that are getting government pension need to also bring in their pension cards and letter from SASA stating the approval of the grant and its conditions.*
5. *Those that are employed must also bring their payslips.*

The team from Patient Administration need these documents for the following:

1. *Correct registration.*
2. *Correct assessment for payment as per the fees manual.*

NB: IF THE REQUIRED DOCUMENTS ARE NOT AVAILABLE THIS MIGHT AFFECT YOUR CODING IN TERMS OF PAYMENT.

ACKNOWLEDGEMENTS



NONKULULEKO NGCOBO
WRITER/EDITOR



MR GBCTE KHAWULA
CHIEF EDITOR



CONTACT DETAILS

Physical Address:

V Section, Mangosuthu Highway

Umlazi, 4031

Postal Address:

Private Bag X07, MOBENI, 4060

Web Address:

www.kznhealth.gov.za

SWITCHBOARD:

031 – 907 8111

REGISTRY FAX NUMBER:

031 – 907 8333