



WATER RESERVOIR TANKS



Water reservoir tanks handed over by DoH provincial infrastructure unit Prince Mshiyeni Memorial Hospital management.

Long awaited water reservoir with a capacity of 1800 kiloliters finally erected and handed over to PMMH on 13 May 2020. These will address the issue of

unavailability of water due to water cuts by the municipality, meaning the hospital will have continuity of water supply during municipality cut offs thus

ensuring service delivery is not interrupted as there a crucial area that require water in order to render services such as x-ray department.

PMMH PLANS ON COVID-19

Team work resulted in successful alignment, restructuring of services in preparation for management of Covid-19 patients

When we started the year we had our resolution as like any other year...little did we anticipate that we'll have the country on lockdown as we were hit by the Covid-19 pandemic. There was uncertainty and panic, people started preparing for this the best way they knew how, remember this was new to everyone.

Management had to realign their year plans in order to have new strategies in place to be able to manage the changes brought in by this pandemic. A number of infrastructural projects had to take place where ward C5 had to be upgraded in order to be utilised as a Covid-19 ward. Flu clinic was erected outside the main entrance so to allow staff to screen patients before coming and ensuring proper management of the suspected cases. All this required personnel to be at the fore front hence the department



Flu clinic which has three panels each accommodating two health workers doing screening.

Embarked on a programme of recruitment. PMMH then translated 55 Staff Nurses to Professional Nurses, 32 Nursing Assistants to Staff Nurses. Contract workers Admin Clerks 3, General Orderlies 4, Nursing Assistants 27, Professional Nurses general stream 4 and Staff Nurses 59.

Companies came on board to support the hospital with protective personal clothing (PPE) i.e. masks, aprons, visors etc. These were much appreciated as it assisted in ensuring that the hospital didn't run out of PPE. Main stores played a

vital role in managing and controlling PPE stock and provided daily stock levels in order to identify any risks and of stock shortage and planning accordingly to address those.

Management arranged held a special event led by Bishop Mkhize the Chaplain with leaders from other denominations on 24 August 2020 at the staff residence hall to commemorate, pray and support all staff that has been infected, affected and passed on due to the Covid-19 pandemic, Covid-19 regulations were all adhered to.

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ETHEKWINI QUALITY ROADSHOW

“CREATING CUSTOMER VALUE”

The quality team made up of Quality Assurance Coordinators from different institution visited the institution on the — of November 2020 as part of their district roadshow to engage and educate staff and patients on quality issues since yearly quality days events could not be held due to the change in programmes resulting from the covid-19 lockdown regulations.

PMMH Staff were engaged on the quality indicators complaints management, patient safety incidents and patient experience of care surveys. The team then did a walk-about to different areas where they engaged patients on their rights as patients as well as their responsibilities, how to lodge complaints etc.

It was stressed patients are the most important group of people who attend our facilities hence health workers need to place value on them as they're also members of our society. They



Ethekwini District Quality Team with PMMH 's management



Ethekwini District Quality Team with PMMH 's management



need to be treated with exceptional care and devotion and most of all with respect. Delivering an acceptable level of quality in health facilities means knowing who our patients are, understanding

their needs are and meeting those needs (or even better, exceeding expectations), both now and in the future.

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PAEDS COMMUNITY OUTREACH



Mothers with food parcels for their little ones.

The paediatric department malnutrition committee, started an initiative of distributing food hampers as a means of supporting the nutritional rehabilitation of malnourished babies after being

discharged from hospital.

During the lockdown period, the team knew that unemployment and economic hardship would greatly impact the already vulnerable community it serve, affecting the ability of breadwinners to put food on the table for their children. They then reached out to friends, family and colleagues to assist with sponsorships of food hampers to the value of R300

to R400 each. The response was overwhelming as the team have managed to distribute 600 food hampers from July to December 2020. The team wishes to continue with this programme in 2021 hence a request for more people to be involved by sponsoring a food hamper each.



NEW CCMDD PICK-UP POINT BY CIPLA

In trying to continue with taking medicines closer to the people evading waking up in the early hours of the morning to beat the long queues a new pick-up point for patients on chronic medication and registered on the Centralised Chronic Medicines Dispensing and Distribution programme famously known as CCMDD. PMMH Management in partnership with CIPLA opened a pickup point situated outside the hospital main gate near

the taxi rank.

This means that patients no longer have to come to the hospital to collect their parcels but to straight to CIPLA pick-up point to collect their parcels. This means that patients no longer have to come to the hospital to collect their parcels but to straight to CIPLA pick-up point to collect their parcels. These are those patients that are already



New pick-up point by CIPLA near the taxi rank outside the hospital

registered and have been using the hospital pharmacy as their pick-up point and should have received a message via sms informing them that they've been moved to CIPLA pick-up point.

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PARTNERSHIP WITH LOCAL COMMUNITY MEDIA HOUSES

Lockdown changed awareness campaigns plans that were made for the year but this didn't stop the institution's drive to educate the community on health care issues. This drive saw a strengthened partnership with iNtokozo FM a community radio station based at Mega City shopping centre here in Umlazi.

PMMH was given a slot every Tuesday to utilise in covering health care issues as per the health calendar.

New partnership formed with a newly established community newspaper Ingqapheli which assisted in publishing any information and changes taking place within the institution. Management appreciates such partnerships as it assist in reaching more people before presenting to the hospital.



Sir Mkhize, Operational Manager for Psychiatry and Sister Nxuamlo giving a talk on mental health issues.v



Ms T. Ngwane Pharmacist during Pharmacy Week talking on importance of adhering to medication.

URGENT PUBLIC NOTICE

VISITING HOURS / IZIKHATHI ZOKUVAKASHA CANCELLED

Monday - Friday	Weekends and Public Holidays
13H00 - 14H00	13H00 - 15H00
18H00 - 19H00	18H00 - 19H00

- ◇ No visitors are allowed at this stage until further notice. Once they're allowed again this will be communicated to the public.
- ◇ Family members are encouraged to utilise contact through telephone. Contact the following: Switchboard: 031 907 8111 then ask for the ward that the relative is admitted in.
- ◇ If the family is not clear where their relative is admitted they can contact the admission office on 031 907 8111 then request ext. 8329/8188.
- ◇ If all avenues fail you can contact the Public Relation's Office on 031 907 8165 for assistance.

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PHOTO GALLERY



Flu clinic doctor's consulting rooms for those patients that require further assessment based on their screening results.



C5 ward that was upgraded to be an isolation ward for the covid-19 patients.



PMMH staff during a commemoration, prayer and support to all staff that has been infected, affected and passed on during the Covid-19 pandemic.



Staff listening attentively to the proceedings of the day led by PMMH Chaplain Bishop Mkhize.



Oversight visit by the KZN Legislature Health Portfolio Committee on Covid-19 preparedness by PMMH.



PMMH CEO Mr Khawula explaining the processes to the KZN Legislature Health Portfolio Committee from the KZN Legislature during a walk-about.



STAFF APPOINTMENTS



Donation of baby clothes by KZN ANC Youth League as part of their 76th year anniversary so they were giving back to the community.



PMMH Management with the KZN ANC Youth League representatives led by the hospital board member Mr Thulisa Ndelela during handover of baby clothes as part of their 76 years anniversary.



Food hampers prepared by the paediatric team ready for distribution to children on discharge.



Delighted recipients of the food hampers



Management accepting donation of five high flow nasal oxygen machine from Gift of the Givers.



CEO Mr Khawula accepting donation of masks from Transglobal Cargo organisation represented by Mr S. Xulu



ACKNOWLEDGEMENTS

EDITORIAL TEAM / DETAILS



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