



health

Department:
Health
PROVINCE OF KWAZULU-NATAL

Rietvlei News

June 2013

Volume 1 issue 3

Update on Hospital Construction



Site inspection by portfolio committee

Inside this Issue

Site inspection
page 2

Phila Ma
Page 3

Our administration section
page 4

Child Protection
Week page 5



Comrades marathon
6

Farell party Mrs Zuma
Page -7

New Hospital board
page 8

Appointments
page 9

Por's Corner
10



Points of Interest

Vision

A Centre of service excellence providing high quality care to the community of uMzimkhulu.

Mission

To develop a sustainable, coordinated, integrated and comprehensive health system at all levels, based on the primary health care approach through the district health system.

Visiting Times

11h00-12h00

14h00-16h00 :

18h00- 19h00

Update on Hospital Construction



Portfolio committee site visit



Earlier this year the Public works portfolio committee visited Rietvlei District Hospital to assess progress on hospital construction. This construction is categorized into three phases. Phase 3a Laundry, Maintenance, Stores, Pharmacy, Waste area, Parking area and Cleaners area with these phases the place will be more. Phase 3b ARV clinic and Staff and Doctor's residence. Phase 3c includes OPD, Administration block, college and transport.

Rietvlei Hospital Management and staff are excited about this project. This will improve service delivery as there will be more accommodation for doctors and staff. The working environment will be conducive, as there will be more space.



Phila Ma services Offered by Rietvlei Hospital & clinics



Clients queuing for services

Rietvlei Hospital visited different locations around uMzimkhulu with the aim of increasing life expectancy for the mother and children. These visits were done targeting most remote areas where citizens have to travel long distance when visiting the clinic. The service delivery was done in deep rural areas where the infrastructure is not user friendly for health service delivery. The officials have to move away from their comfort zone (normal working conditions) and improvise to make these events fruitful for the clients.

Government buildings such as schools and crèche were used as points of service delivery.

On 27 -28 May 2013, Phila Mah was conducted at magoggo ,Ndlovini and Ngqumarheni location under Umzimkulu Municipality. Health education and different services were provided . Some of the health education topics that were covered on this project were : Importance of doing PAP Smears, screening of breast cancer, early detection of malnutrition, Importance of attending ANC early, VCT, family planning, Importance of breast-feeding, TB, CTOP, Male medical circumcision and Healthy life style.

Services for at each site were PAP SMEAR, Minor Ailments, Ante-natal care, Family planning (IUDInsertion),VCT and TB screening, Growth monitoring, Immunisations, MUAC,PMTCT, Deworming as well as Eye screening. A total number of 265 clients were seen on that day.

The main coordinator for this programme is Assistant Nurse Manager Obstets Gynae & Peads. Local clinics also played a major role in assisting during Phila Mah service delivery initiatives.



Meet our Finance Management Officer & staff (Patient administration)



Front row (from left to right) Mrs Ndlangisa, Ms Mzolo, Mrs Gebashe)
Back row (Left to right : Mr Kwetshube , Ms Nkabane

Our office (section) is well known as a Patient Administration Office, which deals with administration of in and out patient (clients), by creating new out patient cards to the first visitors of our Hospital.

To ensure confidentiality and privacy of medical records of our clients, we do filling of in and out patients files and collect Revenue according to Fees Manual. Doing admission and discharging of our clients. That is why we always request our Clients to bring their identity Documents or Birth Certificate, Referral letter and contact details especially on their first visit, to ensure that correct personal details are collected and carrier (appointment) cards are made to be available on the next visits. For payments, a letter from Department of Labour or affidavit if you formally unemployed, social grant cards if you are on pension, Medical Aid card if you are on Medical Aid scheme, G111 if you are an employee or self employee.

Since, I came in this position I received support from Senior management ,

all patient administration staff and relevant sections or departments in and out of the institution, because up to this far all what we have achieved from their support. We manage to open day and night 24 Hours service in this section, 7 days in a week and 365/6 in a year. We improve admission and discharge. Although we have not yet reached our dream but we still hope that will reach there soon.

Our vision is to ensure that we rendering the best service to our clients (people of UMzimkhulu and surrounding areas) by collect correct personal information, reducing waiting time and complaints.

We increase staff to ensure that the service is not compromised and they are committed in their duties and is a pleasure to work with them, we understand each other and we always want to be the best employees in implementing Batho Pele Principles and not violating patient's rights.

“As the supervisor of this section, I want to give thanks to almighty God and to Rietvlei Hospital Management by appointing me as a Finance Management Officer and warmth and lovely welcome by Rietvlei Hospital Management team .

Child Protection Week

Ms Makholwa Social worker in OPD (Child protection Week)



Patients in OPD Listening to Ms Makholwa



Ms Makholwa Social worker



Ms Makholwa Social worker



Ha laa laah Mr Nxele Usebenzile!!!

*Congratulations to
Mr Sbu Nxele from
Pharmacy
department*



I started in 2009 to prepare for the comrades marathon, the first one was in 2011 and the second one in 2013. I ran 10 hours in preparation for the marathon in weekdays and 8 hours on weekends. I won four medals and a back to back medal in 2012. I won one medal in 2011 and other one in 2012 and a back to back medal. I was so excited when I won the medal because I didn't believe that I have finished the race. We were running for 89 km from Durban to Pietermaritzburg and I finished in 8 hours 10 minutes. The message that I can give to my colleagues is to encourage them to join the marathon and begin with 5km to 10 km fun run, so that they can be used to it, and after that they can do 21km. Running makes your body healthy, and there is no need for you to go and see the doctor every now and then. If everyone can join comrades marathon no one can take a sick leave that means good productivity at work. In order to do this, you need love and sacrifice your time. You do not need friends in order to start, but all you need is training shoes and a T-Shirt that are not expensive.

Story Ms Mtshali

Farewell to Mrs Zuma

Mrs Zuma started working at Rietvlei Hospital in 1975 , until 30 April 2013. All the speakers for the day described Mrs. Zuma as humble person. Mr Ntanzi(former colleague) described Mrs Zuma as a strong person with wisdom.

Mrs Zuma has made her mark at Rietvlei Hospital for the past 38 years she worked in this institution

She has been working as Finance and Systems Manager until 2012, when a new finance manager was employed and later as Systems manager. Mrs Zuma has made her mark at Rietvlei Hospital for the past 38 years . She is part of Rietvlei Hospital history, and will be remembered by most of staff members for her support and dedication to her work. Farewell Mrs Zuma. Siyabonga!!! Khumalo.



SOAUTE
"My success was not based on so much intelligence but on great common sense" Alphose Karr

Meet our new hospital board



Front row: From Left; Mr Zungu (Chairperson), Mrs N.A.Keswa (CEO), Mr Ndobe (Board member)
Back : From Left ; Mr Mpabanga(board member), Mr Maxhakana (board member),Mr Thusi (board member),Mr Mkhize(board member)

Quote

"True Success is not necessarily about being the best all times. It is about Doing your best at all times. If you do that long enough, who knows, you might just end up being best " Tope

New Appointments 2013

Makholwa N.N	- Social worker
Mpongma S	- Monitoring and Evaluation
Nompula Y.L	-Operational Manager
Biyase PS	-Finanace manager
Gwamanada TS	-Artisan
De Leuw	Doctor
Pillay V	- Comm Serv Dr
Nodada N	- Pharmacist
Mabida N	-Proff nUrse Comm serv
Dongwe B.E	Proff nurse Comm serv
Powell M	Spech and Audio
Nicker P	- Speechand audio
Hulana B	- Speech and Audio
Mostart	-Occupational therapy
Ntuli M	- Clinical Associates
Dlomo TO	-Diag Radio (Comms erv)
Majola P	Proff nurse Comm serv
Radebe P.F	Pro Nurse Comm serv
Ntone	Pharmacist commserv
Kham t	Pharmacist Comm serv
Campbell	Physiotherapy Comm serv
kahnindaK	Doctor
Mpungana Z	Doctor
Mncwabe B	B Nutrition Advisor
Nopake NP	Nutrition Advisor
Ngubane N.S	Nutrion Advisor
Tshobeni N.P	Nutrition Advisor
Mkhulise X.V	Nutrition Advisor
Maluna N.M	Nutrion Advisor
Molai M	- Nutrion Advisor
Mnimie K.L	Nutrion Advisor
Tuku L.B	Nutrition Adisor
Tshangase F	Nutrion Advisor

From PRO'S corner— Ms H.A Mtshali (In-serve)



My name is Asanda Mtshali. I was born and grew up at Kwa-Meyi Location. I matriculated at Clydesdale High School in 2010 at Umzimkulu and I studied Public Relations at Umgungundlovu FET College (Umsunduzi Campus) for 18 Months. I started my in-service training at Rietvlei Hospital on the 1st of February 2013 till now. I would like to thank Rietvlei Hospital Management for giving me an opportunity to be trained, and secondly I would like to thank MS P.Mba Public Relations Officer for training me and I've learnt so much. She trained me on how to deal with complaints , doing survey, taking photographs at functions, writing newsletter, and to manage the office. The purpose of this training is to get intensive training in the field of Public Relations and get my

diploma after 18 months. It is my wish that we promote and improve the image or public opinion of the organization so that the public relations can be sustained between the organization and its target groups. THANK YOU!!!!

For

Own this publication by sending your comments and suggestions to The Public Relations Officer .

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