DIRECTORY

COMPONENTS

We apologize for any inconvenience, but we've made the site read only while we're making some improvements.

X

SharePoint

Kweyama Sanele - ?





KZN Health Intranet KZN HEALTH

CORPORATE INFORMATION

Search this site

DISTRICT OFFICES

HEALTH FACILITIES

KZN Health > Components > Supply Chain Management

HOME

AdvertQuote

KWAZULU-NATAL PROVIN	
HEALTH REPUBLIC OF SOUTH AFRICA	Quotation Advert
Opening Date:	2022-11-25
Closing Date:	2022-12-02
Closing Time:	11:00
INSTITUTION DETAILS	
Institution Name:	St Mary's Marianhill
Province:	KwaZulu-Natal
Department or Entity:	Department of Health
Division or section:	Central Supply Chain Management
Place where goods I services is required	No.1 Hospital Road, Abbot Francis Monastry, Marianhill 3610
Date Submitted	2022-11-25
ITEM CATEGORY AND DETAILS	
Quotation Number:	ZNQ: SMM/258/23
Item Category:	Services Y
Item Description:	SERVICE OF KITCHEN EQUIPMENT
Quantity (if supplies)	AS PER SPECIFICATION
COMPULSORY BRIEFING SESSION	SITE VISIT
Select Type:	Compulsory Site Visit
Date :	2022-11-29
Time:	10:00AM
Venue:	ST MARY'S DISTRICT HOSPITAL MARIANHILL - MAIN GATE
QUOTES CAN BE COLLECTED FROM:	QUOTE MAY BE DOWNLOADE. PLEASE BRING YOUR OWN COPY TO THE SITE VISIT
QUOTES SHOULD BE DELIVERED TO:	ST MARY'S DISTRICT HOSPITAL MARIANHILL - TENDER BOX OR EMAIL
ENQUIRIES REGARDING THE ADVE	RT MAY BE DIRECTED TO:
Name:	Mr. S Kweyama
Email:	Sanele. Kweyarna@kznhealth.gov.za
Contact Number:	031 717 1025
Finance Manager Name:	Mr. S Mthethwa
Finance Manager Signature:	late quotes will be considered

STANDARD QUOTE DOCUMENTATION SUPPLY CHAIN MANAGEMENT UNDER R30 000.00 incl vat

YOU ARE HEREBY INVITED TO QUOTE FOR REQUIREMENTS AT. S.T. MARY S.D. DATE ADVERTISED: 25/11/2022 FACSIMILE NUMBER: ENQUIRIES REGARDING THE QUOTE: Sanele.Kweyama@kznhealth.gov.za ENQUIRIES REGARDING TECHNICAL INFORMATION: Ms. GP. Ndaba PHYSICAL ADDRESS: No.1 Hospital Road, Abbot Francis Monastry, Mari		EMAIL: Sanele KweyaCONTACT NUMBER:	ma@kznhealth.c 031 717 1025 ACT NUMBER: 031	gov.za I 717 1000	
QUOTE NUMBER: ZNQ / SMM / 258 / 22 23	CLOS	NG DATE: , 92/12/2922 .		CLOSING TIME:	11:00
DESCRIPTION SERVICE OF KICTHEN EQUIPMENT	345 (314 %) 314 (34 (44 (44 (44 (44 (44 (44 (44 (44 (4				
THE FOLLOWING PARTICULARS MUST BE FURNISHED (FAILUR	E TO DO SO MA	Y RESULT IN YOUR OFFEI	R BEING DISQUALIF	TED)	
NAME & ADDRESS OF BIDDER (FIRM)					
NAME OF BIDDER:	DATE:				
PHYSICAL ADDRESS:	EMAIL ADDR				
CONTACT NUMBER:	FACSIMILE N	UMBER:			
SIGNATURE OF BIDDER:	SARS PIN:	551150 5 1715105 55010			
[By signing this document, I hereby agree to all terms and conditions]	·	PPLIER DATABASE REGIS	TRATION (CSD) NO	(;) 	
UNIQUE REGISTRATION REFERENCE:	MA	<u> </u>			
		od, e.g. 1day, 1week			
Is the price firm?	ll delivery costs i	nust be included in the quote	d price		
Item No Quantity Description		Brand & model	Country of manufacture	Price R	С
SERVICE OF KICTHEN EQUIPMEN	٧T			1	+
	······································				
REFER TO ATTACHED DETAILED SPECI	FICATION				
COMPLUSORY SITE VISIT					
DATE: 29-11-2022					-
	TIME: 10:00AM				
VENUE: ST MARY'S DISTRICT HOSPITAL M BIDDER'S MUST BRING THEIR OV		1		<u> </u>	
QUOTATION DOCUMENTS	V1/4				+
VALUE ADDED TAX @ 15% (Only if VAT Vendor)			<u> </u>		1
TOTAL QUOTATION PRICE (VALIDITY PERIOD 60 Days)				†	

- SPECIAL CONTRACT CONDITIONS OF QUOTATIONS
- The Department is under no obligation to accept the lowest or any quote.
- The Department is under no obligation to accept the lowest or any quote.

 The Department reserves the right to communicate in writing with vendors in cases where information is incomplete or where there are obscurities regarding technical aspects of the offer, to obtain confirmation of prices or preference claims in cases where it is evident that a typing, written, transfer or unit error has been made, to investigate the vendor's standing and ability to complete the supply/service satisfactority.

 ALL DECISIONS TAKEN BY THE DEPARTMENT ARE FINAL, INCLUDING THE AWARD OR 2.3 CANCELLATION OF THIS QUOTATION.

 The price quoted must include VAT (if VAT vendor).

 Should a bidder become a VAT vendor after award or during the implementation of a contract, they may not request the VAT percentage from the Department as the service provider made an offer during the period they were not registered as a VAT vendor. The Department is only liable for any VAT from registered VAT vendors as originally stated on the quotation:

 (i) hat the price(s), rate(s) & preference quoted cover all for the workfitem (s) & accept that any mistakes regarding the price (s) & exclutions will be at the bidder's risk.

 (ii) It is the responsibility of the bidder to confirm receipt of their quotation and to keep proof thereof.

 This bidder must accept that responsibility for the proper execution & bidlifment of all obligations conditions devolving on under this agreement, as the Principal (s) liable for the due fulfilment of this contract.

 This quotation will be evaluated based on the 80/20 points system, specification, correctness of information and/or functionality criteria. All required documentation must be completed in full and submitted.

- Offers must comply strictly with the specification

- 1.10. Only offers that meet or are greater than the specification will be considered.
 1.11. Late offers will not be considered.
 1.12. Expired product/s will not be accepted. All products supplied must be valid for a minimum period of six.
- 1.13. Used/second-hand products will not be accepted.

 1.14. A bidder not registered on the Central Suppliers Database or whose verification has failed will not be considered.
- considered.

 1.5. All delivery costs must be included in the quoted price for delivery at the prescribed destination.

 1.16. Only firm prices will be accepted. Such prices must remain firm for the contract period. Non-firm prices (including rates of exchange variations) will not be considered.

 1.17. In cases where different delivery points influence the pricing, a separate pricing schedule must be submitted for each delivery point.
- 1.18. In the event of a bidder having multiple quotes, only the cheapest according to specification will be considered.

 1.19. Verification will be conducted to identify if bidders have multiple companies and are cover-quoting for this
- 1.20. In such instances, the Department reserves the right to immediately disquellly such bidders as cover-quoting is an offence that represents both corruption and acquisition fraud.
 SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF THIS

- Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and vice versa and with words importing the masculine gender shall include the feminine and the
- Under no circumstances whatsoever may the quotation/ bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such ohotoonoies
- The bidder is advised to check the number of pages and to satisfy himself that none are missing or
- Quotations submitted must be complete in all respects. However, where it is identified that information in a bidder's response, which does not affect the preference points or price, is incomplete in any respect, the said supplier meets all specification requirements and socres the highest points in terms of preference points and price, the Department reserves the right to request the bidder to complete/ submit such information.

 Any atteration made by the bidder must be initialled. Failure to do so may render the response invalid.

- Any area attent made by the choice miss be insulant, and the too so thay reside in a response invalid. Use of correction fluid is prohibiled and may render the response invalid. Quotations will be opened in public as soon as practicable after the closing time of quotation. Where practical, prices are made public at the time of opening quotations. If it is desired to make more than one ofter against any individual item, such offers should be given on a pholocopy of the page in question. Clear indication thereof must be stated on the schedules attached. The Department is under no obligation to pay suppliers in part for work done if the supplier can no longer fulfil their obligation
- SPECIAL INSTRUCTIONS REGARDING HAND-DELIVERED QUOTATIONS
- Outsitions shall be lodged at the address indicated no later than the closing time specified for their receipt and in accordance with the directives in the quotation documents. Each quotation shall be addressed in accordance with the directives in the quotation documents. Ashill be lodged in a separate seated envelope, with the name and address of the bidder, the quotation number and closing date indicated on the envelope. The envelope shall not contain documents relating
- number and closing date indicated on the envelope. The envelope shall not contain documents relating to any quotation other than that shown on the envelope. If this provision is not complied with, such quotations bids may be rejected as being invalid.

 All quotations received in sealed envelopes with the relevant quotation numbers on the envelopes are kept unopened in safe austody until the closing time of the quotation/ bids. Where, however, a quotation is received open, it shall be sealed. If it is received without a quotation/ bid number on the envelope, it shall be opened, the quotation number ascertained, the envelope sealed and the quotation number
- written on the envelope.

 A specific box is provided for the receipt of quotations, and no quotation found in any other box or
- elsewhere subsequent to the closing date and time of quotation will be considered.

 No quotation/ bid sent through the post will be considered if it is received after the closing date and time
 stipulated in the quotation documentation, and proof of posting will not be accepted as proof of delivery.

 Guotation documents must not be included in package's containing samples. Such quotations may be
- THE DEPARTMENT RESERVES THE RIGHT TO PASS OVER ANY QUOTATION WHICH FAILS TO COMPLY WITH THE ABOVE.

BIDDER'S DISCLOSURE

PURPOSE OF THE FORM 1.

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

^	DIDDEDIC	DECL	A D A TION
Z.	BIDDER'S	UEGL	AKAHUN

- 21 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise, employed by the state?
- If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Fuil Name	Identity Number	Name of State Institution

2.2.	Do you, or any person connected with the bidde	er, have a relationship with any pers	son who is employed by the pro	curing institution?
2.2.1.	If so, furnish particulars:			
2.3.	Does the bidder or any of its directors / trustee the enterprise have any interest in any other rel	•	,,	trolling interest in YES/NO
2.3.1.	If so, furnish particulars:			
3.	DECLARATION			
	I, the undersigned,(name)make the following statements that I certify to be			g bid, do hereby

- 3.1. I have read and I understand the contents of this disclosure;
- I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect; 3.2.
- The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or 3.3. arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.5. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.6. There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this hid
- I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Name of Bidder	Signature	Position	Date

¹ The power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to θ week the course and decisions of the enterprise.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



Institution name:

ST MARY'S DISTRICT HOSPITAL MARIANHILL

COMPLAINTS PROCESS FOR QUOTATIONS R2 000.00 TO R500 000.00 INCLUDING V.A.T

1. Supplier Submits Written Complaint / Objection

- > Bidders aggrieved by decisions or actions taken by the Department or Institution during the SCM procurement process, must lodge a written complaint **immediately**.
- > Complaints lodged two (2) or more days after the award will not be entertained.
- Complaints must be directed to the Responsibility Manager of the institution (Hospital or CHC) and District Finance Manager for District Offices.
- > It must be noted that this is not an appeals process and as such will not halt the procurement process.

2. Institution Prepares Written Response to Complaint

- > The Responsibility Manager, or his appointee, must prepare a response letter to the complainant.
- > The complaint must be resolved within 60 days.
- > Should the complainant not be satisfied with the response, the matter will be referred to the District Finance Manager (applicable to all Hospitals and CHC) or District Manager (Applicable to all District Offices) for a final verdict.
- > Should the complainant still not be satisfied with the response received, they may then seek legal recourse at their own expense.

Complaints or objections should be directed to:

Responsibility Manager:	Mr. S Makhanya
Email Address:	Samkelo.Makhanya@kznhealth.gov.za

4.10. The Department is under no obligation to pay suppliers in part for work done if the supplier can no longer for fulfil their obligation.

5. SPECIAL INSTRUCTIONS REGARDING HAND DELIVERED QUOTATIONS

- Quotation shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the quotation documents.
- Each quotation shall be addressed in accordance with the directives in the quotation documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the quotation number and closing date indicated on the envelope. The envelope shall not contain documents relating to any quotation other than that shown on the envelope. If this provision is not complied with, such quotations/bids may be rejected as being invalid.
- All quotations received in sealed envelopes with the relevant quotation numbers on the envelopes are kept unopened in safe custody 5.3. until the closing time of the quotation/bids. Where, however, a quotation is received open, it shall be sealed. If it is received without a quotation/bid number on the envelope, it shall be opened, the quotation number ascertained, the envelope sealed and the quotation number written on the envelope.
- A specific box is provided for the receipt of quotations, and no quotation found in any other box or elsewhere subsequent to the closing date and time of quotation will be considered.
- No quotation/bid sent through the post will be considered if it is received after the closing date and time stipulated in the quotation 5.5. documentation, and proof of posting will not be accepted as proof of delivery.
- Quotation documents must not be included in packages containing samples. Such quotations may be rejected as being invalid. 5.6.

6. SAMPLES

- In the case of the quote document stipulating that samples are required, the supplier will be informed in due course when samples 6.1. should be provided to the institution. (This decreases the time of safety and storage risk that may be incurred by the respective institution). The bidders sample will be retained if such bidder wins the contract.
- If a company/s who has not won the quote requires their samples, they must advise the institution in writing of such.
- If samples are not collected within three months of close of quote the institution reserves the right to dispose of them at their discretion. (ii)
- Samples must be made available when requested in writing or if stipulated on the document. 6.2.
- If a Bidder fails to provide a sample of their product on offer for scrutiny against the set specification when requested, their offer will be rejected. All testing will be for the account of the bidder.

YES

COMPULSORY SITE INSPECTION / BRIEFING SESSION

7.1.	Bidders who fail to	attend the compulse	ory meeting will b	oe disqualified	from the evaluation process.
------	---------------------	---------------------	--------------------	-----------------	------------------------------

(i) The institution has determined that a comp (ii) Date 29 / 11 / 2022 Time 10 : 00	oulsory site meeting LYES take place lam Place St Mary's District Hospital
Institution Stamp:	Institution Site Inspection / briefing session Official
	Full Name:
	Signature:
	Date:

8. STATEMENT OF SUPPLIES AND SERVICES

The contractor shall, when requested to do so, furnish particulars of supplies delivered or services executed. If he/she fails to do so, the 8.1. Department may, without prejudice to any other rights which it may have, institute inquiries at the expense of the contractor to obtain the required particulars.

9. SUBMISSION AND COMPLETION OF SBD 6.1

Should a bidder wish to qualify for preference points they must complete a SBD 6.1 document. Failure by a bidder to provide all 9.1. relevant information required, will result in such a bidder not being considered for preference point's allocation. The preferences applicable on the closing date will be utilized. Any changes after the closing date will not be considered for that particular quote.

10. TAX COMPLIANCE REQUIREMENTS

- 10.1. In the event that the tax compliance status has failed on CSD, it is the suppliers' responsibility to provide a SARS pin in order for the institution to validate the tax compliance status of the supplier.
- 10.2. In the event that the institution cannot validate the suppliers' tax clearance on SARS as well as the Central Suppliers Database, the quote will not be considered and passed over as non-compliant according to National Treasury Instruction Note 4 (a) 2016/17.

health Department! Health PROVINCE OF KWAZULU-NATAL

END-USER SPECIFICATION FORM

Quote Number:

Sum/258/23

Item Description: SERVICING OF KITCHEN EQUIPMENT

Department/Section: FOODSERVICES	Purpose of Item: TO COMPLY WITH HEALTH AND SAFETY	<u>STANDARDS</u>
----------------------------------	---	------------------

1.	Pre-qualification criteria if any:
	1.1. Is the item required to have a regulatory body certification (e.g. SABS, SANS, SANAS, ISO, CIDB, etc.)? Yes / No:
	Regulatory Body / certification required if Yes:

12. Is a compulsory site inspection / briefing session required? Yes INO	Park.
if Yes, specify: Date 29/11/22 Time 10 : Wary Hospital Marianhill	2

		roduction			
if Ye	s, specify:				

1.4. Provisions of section 4(1)(a) of the PPPFA Regulations,2017 if applicable? Yes / No if Yes, specify: SCM DELEGATION V.2 2018

1.5.	Liability	Cover insurance? Yes / No
if Vo	e enacific	

2. What is the specification of the required item?

List specifications to be adve	Comment		
SPECIFICATION	S		·
EQUIPMENT	TYPE OF SERVICE	NUMBER	
Electric pot	Check controlling valve Change the oil Check the elements Check thermostatic temperature control Check breather pipe and drain cock	1	
Conventional oven	✓ Delime the steam generator ✓ Remove and clean filters ✓ Inspect drain lines ✓ Check doors gasket for tears ✓ Inspect door hinges for signs of wear ✓ Test and recalibrate thermostat	2	



END-USER SPECIFICATION FORM

	/ Lubricate	2		
Stove oven	✓ Lubricate	_		
	motor baring			
	✓ Check all			
	panel			
	indicator			
	lights			
	✓ Check all	,		
	emergency			
	stop buttons			
	fpr proper		[
	operation			
	✓ Inspect for			
	discolored or			
	loose fuses			
Dishwashing	✓ Test water	2		
machine	temperature			
	and rinse			
	pressure			
	✓ Delime			
	interior			
	✓ Inspect			
•	drains lines			•
	to make sure			
	they are			
	clear			
	✓ Inspect rinse			
	arm nozzles			
	for clogs		_	
Electric stove	✓ Clean plates	1		
	with grease			
	of solution			
	✓ Check oven			
	. switches			
	✓ Clean plates			
	with grease			
	of solution			
	✓ Check oven			
i	switches			
Gas stove	Clean grid	1		
	Check wire ring			
Į Į	Check switches			
Food warmer	Clean plates with	2		
	grease of solution			
Tilting pan	✓ Lubricate	1	,	
1	motor baring	1	[]	



END-USER SPECIFICATION FORM

nation of the state of the stat	Microwave	✓ Check all panel indicator lights ✓ Check all emergency stop buttons fpr proper operation ✓ Inspect for discolored or loose fuses Lubricate motor	1	
- Constitution	·	baring Check all panel indicator lights Check all emergency stop buttons fpr proper operation Inspect for discolored or loose fuses		
	Cling wrap cutter	Check controlling button Check element	2	
	Food scale	Inspect and calibrate thermostat	1	
	Extractor fans	Proper clean filters	1	
, included the second of the s	Toaster	Check controlling buttons Check wire ring clean	1	·
	Blender	Check controlling buttons Check wire ring clean	1	
T PRIMANES AND I	Vegetable cutter	□Lubricate motor baring □ Check all panel indicator lights □ Check all emergency stop buttons fpr proper operation	1	

health
Department: Health

FND-USER SPECIFICATION FORM

PF	ROVINGE OF KWAZULU-NATAL					
	Chest freezer	☐ Inspect for discolored or loose fuses Check the				
	Chest neezer	thermostat Check the gasket				
				,		
						e de la companya de l
		,				
3.	Does a sample need to	be submitted? Yes / No(selesion if Yes: Date	ct option 3.1 or 3.2)	ace		
or		s must be made available whe		r 		
4.	Penalties to be noted by	y the suppliers:	or to parform the services	within the period(s) specified in the	contract

4.1. If the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a

3. Conformance: Was the product made or service performed to specifications? 4. Performance: Will/does the product/service fulfil its performance obligation, in a manner that releases supplier from all liabilities under the contract? 5. What characteristics does the product or service have? 6. Features: What characteristics does the product or service have? 7. Reliability: How long can a product go between failures and the need for maintenance? (guarante What is the useful life for the product? How will the product hold up under extended us 9. Serviceability: How easy is it to repair, maintain or support the product or service? (customer support 10. Ability & Capacity The ability and capacity of the vendor to execute the contract	List evaluation crite	eria / special terms and conditions to be advertised (if applicable)
2. Administrative Does the offer comply to stipulated administrative requirements? 3. Conformance: Was the product made or service performed to specifications? 4. Performance: Will/does the product/service fulfil its performance obligation, in a manner that releases supplier from all liabilities under the contract? 5. Conformance: What characteristics does the product or service have? 6. Features: What characteristics does the product or service have? 7. Reliability: How long can a product go between failures and the need for maintenance? (guarante with the support of the product hold up under extended us the service of the product or service? (customer support of the product or service? (customer support of the vendor to execute the contract of the product of the produc	1 Pre-qualification	on criteria Does the offer meet the pre-qualification criteria?
3. Conformance: Was the product made or service performed to specifications? 4. Performance: Will/does the product/service fulfil its performance obligation, in a manner that releases supplier from all liabilities under the contract? 5. Conformance: Will/does the product/service fulfil its performance obligation, in a manner that releases supplier from all liabilities under the contract? 6. Features: What characteristics does the product or service have? 7. Reliability: How long can a product go between failures and the need for maintenance? (guarante with the product hold up under extended us under extended us how easy is it to repair, maintain or support the product or service? (customer support the product or service? (customer support the ability & Capacity The ability and capacity of the vendor to execute the contract	1	Does the offer comply to stipulated administrative requirements?
4. Performance: Will/does the product/service fulfil its performance obligation, in a manner that releases supplier from all liabilities under the contract? 5. Contract: What characteristics does the product or service have? 6. Features: What characteristics does the product or service have? 7. Reliability: How long can a product go between failures and the need for maintenance? (guarante What is the useful life for the product? How will the product hold up under extended us 9. Serviceability: How easy is it to repair, maintain or support the product or service? (customer support 10. Ability & Capacity The ability and capacity of the vendor to execute the contract		Was the product made or service performed to specifications?
5. County of the vendor to execute the contract 6. Features: What characteristics does the product or service have? 7. Reliability: How long can a product go between failures and the need for maintenance? (guarante with the product hold up under extended us of the product hold up under extended us of the product or service? (customer support) 8. Durability: What is the useful life for the product? How will the product hold up under extended us of the product or service? (customer support) 9. Serviceability: How easy is it to repair, maintain or support the product or service? (customer support) 10. Ability & Capacity The ability and capacity of the vendor to execute the contract	V . V .	Will/does the product/service fulfil its performance obligation, in a manner that releases the
7. Reliability: How long can a product go between failures and the need for maintenance? (guarante 8. Durability: What is the useful life for the product? How will the product hold up under extended us 9. Serviceability: How easy is it to repair, maintain or support the product or service? (customer support 10. Ability & Capacity The ability and capacity of the vendor to execute the contract	5.	
7. Reliability: How long can a product go between failures and the need for maintenance? (guarante 8. Durability: What is the useful life for the product? How will the product hold up under extended us 9. Serviceability: How easy is it to repair, maintain or support the product or service? (customer support 10. Ability & Capacity The ability and capacity of the vendor to execute the contract	6. Features:	What characteristics does the product or service have?
8. Durability: What is the useful life for the product? How will the product hold up under extended us 9. Serviceability: How easy is it to repair, maintain or support the product or service? (customer support 10. Ability & Capacity The ability and capacity of the vendor to execute the contract		How long can a product go between failures and the need for maintenance? (guarantee)
 Serviceability: How easy is it to repair, maintain or support the product or service? (customer support Ability & Capacity The ability and capacity of the vendor to execute the contract 		What is the useful life for the product? How will the product hold up under extended use?
10. Ability & Capacity The ability and capacity of the vendor to execute the contract		How easy is it to repair, maintain or support the product or service? (customer support)
11: Dreference noints Preferential Flucturement Cystem (66/26) ii applicable	11. Preference po	(00/00) if a alleadle

penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance.

5. What is the evaluation criteria / special terms and conditions to be advertised?



END-USER SPECIFICATION FORM

Name of End-user	Thandazile R Faku	Name of SCM Rep (in full)	S. Mathanya
Designation / Rank (in full)	Foodservice Manager	Designation/ Rank (in full)	SCM SUPERVISOR
Signature	TIGAL	Signature	AS
Date	01/11/22	Date	25.11,2022

Standard End-User Specification Form

Page