



health

Department:
Health

PROVINCE OF KWAZULU-NATAL

Malenge Clinic hosted an Open Day.

On Tuesday, 07 September 2015 Malenge Clinic hosted an Open day function in clinic. All sections of staff members got an opportunity to educate the Community about their roles with the Clinic.

It was a very interesting moment on both staff members and public. They got together sharing affirmative ideas based on rendered services.

The main objective of the function was to put the public on the front line of the clinic, providing health education and creating an awareness on how to utilize or benefit from the resources rendered by the clinic.

Mr Satywa, Clinic Chairperson opened the event with inspiring remarks, encouraging the community members to utilize clinic services effectively. He encouraged the community to use the suggestion box as a communication tool that links internal staff members and Community Members. He further said that they can use clinic committee members as the communication agents.

Mr. ZL Mhlamvu- Quality Assurance Manager informed the community members about his role in Hospital and Clinics under St. Apollinaris Hospital. He said that he is responsible for quality assurance matters at all levels, to ensure positive service delivery. He further acknowledged that negative staff attitude towards patient/ clients cannot be tolerated anymore. He urged community members to participate in decision making, as legislated on the Patient Rights Charter. He also mentioned the issue of waiting times that has become the chal-

lenge in Hospital and Clinics but and the Hospital is working furiously to overcome the situation.

Sister N. Chiya- Primary Healthcare Supervisor alluded on what the previous Speakers have said to the community Members. She encouraged mothers to attend Phila Mnwana Centres as to ensure that their children are well taken care of.

She spoke about all services rendered at the Primary Healthcare Centres and encourage them to use it as required: males should get circumcised to reduce infection of communicable diseases.

Lastly she encouraged everyone on chronic medication to take it regularly, as this would increase their living condition and lifespan.

Sister Mahonga –Operational Manager led the community members to all the clinics sections. This was done to show them about clinic services, inside and outside building.

Compiled by

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Please see pictures below:



Community members listening to speakers at the event.



Mr. Satywa welcoming the community members.



Community members asking questions to The staff members.



Community members asking questions to The staff members.



Mr. Z.L Mhlamvu addressing the community.



Community members were listening attentively.



Staff members complimenting the service Of Malenge Clinic



Sr. Ntoyakhe and Sister Mahonga addressing the community Members.



Staff members took part on the event.



Community Care Givers listening to the speakers.



Mrs Chiya addressing the community about health issues



Community members were listening attentively to speakers.