



EZASE-CENTOCOW

NEWS

Sikhona ukunisiza

JUNE 2023



St. Apollinaris Hospital nursing staff reading Nursing oath during their commemoration of the Nursing Day.

TABLE OF CONTENTS

HEADING	PAGE
-Chief Executive Officer 's state of the facility	Page 02
-Nursing Day	Page 03
-Hand Hygiene Day	Page 05

HEADING	PAGE
-Reading and writing is therapeutic (Dr. N.E Manci)	Page 06
-Complaints Jan. to June 2023	Page 07
-Surveys results Jan to June 2023	Page 08

HEADING	PAGE
-Appointments Jan to June 2023	Page 09
-Exits Jan to June 2023	Page 11
-Harry Gwala District Municipality Marathon Photo gallery	Page 12

Chief Executive Officer 's state of the facility



Mrs. N.C Ngubo

Chief Executive Officer

I would like to take this opportunity and greet our esteemed readers of our newsletter from all walks of life. This is our first edition in 2023 and a lot of good things have had happened in our hospital.

I wish to express my gratitude for the heartfelt warm welcome, love and acceptance I had received from Harry Gwala District office management team, St Apollinaris hospital senior management team, the entire hospital staff and the Hospital board members when I resumed my duties as the CEO at St Apollinaris hospital on the 1st of September 2022.

I affirm my commitment to serve with humanity and respect the community in our catchment population which they are our valued beneficiaries of our healthcare services.



Kilmun Clinic Waiting area in Chronic stream

My shared vision for the hospital which I have communicated in all staff formal engagements is to reduce patients' complaints by reducing waiting times, providing best clinical care and displaying positive staff attitude as this is mandated in the KZN Department of Health Strategic goals to improve patients' experience of care (PEC).

In order to decrease patients' complaints; all employees are often reminded to put patients' lives foremost, treat patients with respect and dignity. Reduction of patients' complaints was added as one of the actions in the Key Result Areas in all the staff EPMDs for financial year 2023/24 so that this will be the standard that we will all be hold accountable for.

In quarter 1 of our facility operational plan performance review for financial year 2023/24 there was zero

complaint on negative staff attitude from the hospital, our 7 fixed PHC clinics and 2 Mobile clinics staff. I commend that recognizable change of behavior and encourage the staff to keep it up.

Our achievements in the financial year 2022/2023 was the completion of infrastructure projects that were projected in the beginning of the financial year i.e. the state of the art waiting area in Chronic stream in Kilmun Clinic, pavement of the driveway in Qulashe Clinic, installation of the electronic boom gate and repair of perimeter fence in the hospital. Lastly our pride was the commencement of the project by the Department of Public Works in June 2022 for Sokhela Clinic expansion to include chronic stream, Midwife Obstetric Unit (MOU) and one additional staff residence house with the tentative completion date of the entire project in February 2024.

02



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING
KWAZULU-NATAL
TOGETHER**

St. Apollinaris Hospital Nursing Day



St. Apollinaris Hospital nursing staff participated in their day to make it a success.

St. Apollinaris Hospital celebrated Nursing Day on the 24th of May 2023 at the hospital's Lecture hall. Nurses' day is celebrated annually on 12th of May to celebrate the birth anniversary of the founder of modern nursing, Florence Nightingale.

Nurses in their white uniforms started the day with march from the main gate to Lecture hall. After opening prayer, Mrs. D.Z Duma, ANM: OPD & Theatre gave the purpose of the day, where she reminded the audience on the importance of the nurses as they work closely with patients and are first point of entry to the health care system. Matron requested that nurses must be supported and provided with all resources to execute their duties for the benefit of the patients. Sister Magoso entertained and educated audience with her poem defining a nurse role in the community.

Ms. T.A Memela, with more than 25 years of experience working as nurse at St. Apollinaris Hospital reminded nursing staff of the importance of conducting themselves with dignity when serving community, always remembering that the community must be able to trust a nurse,

how he or she behave will have impact on how people perceive their noble profession.

Mr. M. Mntungwana, ANM: Night super, who was a Programme Director and DJ kept audience informed and entertained by directing the proceedings of the day. Nursing staff not only listened to the informative speeches but also enjoyed joyfully moments by singing and dancing on their day. Mr. Dinangwe, Professional Nurse at St. Apollinaris Hospital entertained the audience when he showcased his other talent of being a Maskandi singer by blessing this event by some of the songs from his new album. Ms. N. Dlamini, doing internship at Human Resources also entertained audience with her Zulu dance.

The guest speaker of the day was Ms. T.E Kumalo, former Deputy Nursing Manager at St. Apollinaris Hospital. She expressed her words of appreciation to the nursing staff for their dedication and perseverance during Covid-19 pandemic. Ms. T.E Kumalo who retired in 2021, after working at the hospital since 1985, thanked all the nursing staff for always being true to their pledge and giving respect to their seniors.

St. Apollinaris Hospital management

rewarded nursing staff with certificates of appreciation to all nursing departments including clinics falling under the hospital. Each nurse from St. Apollinaris Hospital received a certificate of appreciation from Deputy Manager Nursing, Mr. T.S Zuma who was not present due to other work commitments.

The moving occasion was when it was Candle lighting where all nurses lit their candles pledging themselves to the service of humanity and recited holding candles. The nurses Pledge was led by Ms. Mei, former ANM: Night super at St. Apollinaris Hospital.

Sister Bhengu, Paeds Operational Manager, led the cutting of the cake before Mrs. N.C Ngubo, Chief Executive Officer, gave words of thanks acknowledging tasks team from nursing department, guests from other hospitals, all nursing staff, entertainers and guest speaker of the day. The event was a huge success which ended up with audience enjoying themselves with varieties of refreshments.

03



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING
KWAZULU-NATAL
TOGETHER**

Nursing Day Photo Gallery



The day started by Nursing staff marching from the hospital main gate to the venue. Speakers of the day: Ms. T.E Kumalo, Mrs. N.C Ngubo, Mrs. D.Z Duma, Ms. T.A Memela, Ms. Mei & Dr. N.E Mancini.

04



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING
KWAZULU-NATAL
TOGETHER**

Hand Hygiene Awareness Day



St. Apollinaris Hospital had Hand Hygiene Day awareness on the 31st of May 2023. The purpose of the event was to sensitize all the staff on the importance of washing hands to prevent spreading of diseases. The event in the hospital's Lecture hall under the theme: "Accelerate action together. Save lives. Clean your hands." targeted all the hospital's departments, clinics and Community Health Workers with more focus on clinical staff that work closely with patients and are the first point of entry to health system.



Ms. N.H Ntoyakhe, Infection Prevention and Coordinator in the hospital, reminded audience on the importance of adhering to hand washing after attending patient, emphasizing on the five moments. She was assisted by Community Health Workers in demonstrating Hand Wash techniques. Message of the day was presented by Sister Bhengu, Operational Manager Paeds.

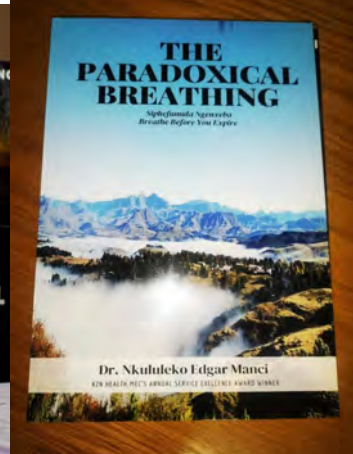
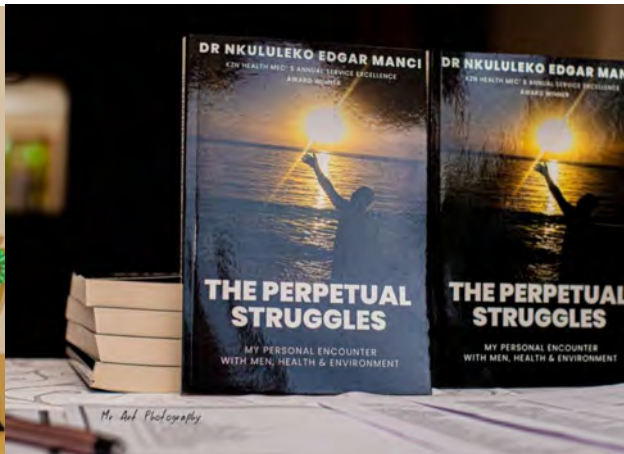


Sections had an opportunity to showcase their presentations including posters about hand hygiene which was won by nursing staff. Mr. L.Z Mhlamvu, ANM: Monitoring & Evaluation led audience as the day was concluded with Message of commitment.



Reading and Writing is therapeutic

by Dr. N.E Mancini



Two books by Dr. N.E Mancini: "The paradoxical breathing," and "the perpetual struggles."

Dr. N.E Mancini Clinical Manager

As a healthcare worker based in the rural deep valleys of Dr. Nkosazana Dlamini-Zuma local municipality I often encounter different challenges and traumata on daily bases. I have to be available and robust for my own vulnerable community I serve.

Through my encounter with men health and environment, I learnt a lot about the relationships that exist. The perpetual struggles that we face inspired me to undergo a process of reflection through writing.

Writing to me is a medicine that heals my scars. It is an appropriate antidote to injuries and burns. It is an appropriate companion for any difficult change. It's a form of healing the healer, the secret of healing without drug or physical therapy.

I know that in healthcare we are familiar with different forms of therapies including physiotherapy, speech therapy, occupational therapy and psychotherapy. Well, there is another form of therapy called writing therapy. I use it a lot so as to heal and ease day to day emotional injuries that I encounter.

The influence of my rural environment inspired me to write two very therapeutic books, both enjoyed by many. The first book is called, "The Perpetual Struggles." This book was triumphant in the NkuNational Author's award known as TBBA, following superlative win, voted by multitudes as the most inspirational book of the year 2022. This victory raised the flag of my Cinderella Hospital, St Apollinaris. This book is a thought provoking, educational, inspirational memoir hybrid

designed to help each person to negotiate through the perpetual struggles.

The second book that is also a product of writing therapy is called The Paradoxical Breathing - Siphefumula Ngenxeba. It is suitable for inspiring others. It is one of the best books that touch on those realities of today. It's an educational diary inspired book that excites, while heals one's soul. A reminder to all of us to keep breathing kindness so that we could be a better society.

Reading and writing is healing. You can try reading The Perpetual struggles or The Paradoxical Breathing, and experiencing the immediate power of healing.

Angilibonge ithuba

Dr. Nkululeko Mancini

Clinical Manager

St Apollinaris hospital

06



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING
KWAZULU-NATAL
TOGETHER**

Complaints Statistics January to June 2023

Complaints Statistics January 2023 to June 2023

Monthly	Com-plaints re-ceived	Com-plaints re-solved	Resolved within 25 days	Patient care	Waiting times	Access to infor-mation	Linen
January	10	10	10	2	8		
February	01	01	01	1			
March	06	06	06	2	1		02
TOTAL	17	17	17				
April	00	00	00				
May	00	00	00				
June	04	04	04		3	1	
TOTAL	04	04	04	05	12	1	2

St. Apollinaris Hospital Waiting Times results 29 May 2023

Date of Survey 29 May 2023	OPD Admission	Vital signs		Doctors		X-Ray		Pharmacy		Average Wait- ing Times
		Service	Waiting	Service	Waiting	Service	Waiting	Service	Waiting	
	Service			Service	Waiting	Service	Waiting	Service	Waiting	02h02
	Waiting			Waiting		Waiting		Waiting		
	7,13		31,3	4,4	01h04	26,8	3,5	18,5	10,6	
	12,6							8,2		

07



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



KwaZulu-Natal Department of Health



KZN Department of Health



kznhealth



@kznhealth

**GROWING
KWAZULU-NATAL
TOGETHER**

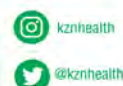
Waiting Times Results January to June 2023

Facility 2023 (Apr. – June)	Time spent in facility	Waiting time spent in facility	Consultation time spent in facility	Waiting time for registration	Waiting time for patient record	Waiting time at ACUTE stream	Waiting time at CHRONIC stream	Waiting time at MOTHER & CHILD
St. Apollinaris Gateway	02:36	02:20	00:16	00:14	00:06	02:19	01:51	01:46
Kilmun Clinic	02:03	01:46	00:17	00:09	00:08	01:37	01:18	01:55
Riverside Clinic	01:05	00:50	00:12	00:20	00:01	00:29	00:29	00:31
Underberg Clinic	02:04	01:33	00:13	00:30	00:03	00:55	01:01	01:35
Sokhela Clinic	01:40	00:21	00:17	00:08	00:03	01:23	01:16	01:01
Siphamandla Clinic	01:06	00:49	00:09	00:13	00:03	00:34	00:40	00:29
Malenge Clinic	01:06	00:46	00:14	00:06	00:07	00:18	00:40	00:33
Qulashe Clinic	01:14	00:55	00:16	00:10	00:14	00:39	00:24	00:28
Mqatsheni Clinic	01:08	00:44	00:22	00:01	00:01	00:50	00:29	00:48

08



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA



Appointments January to June 2023

Initials/Surname	Rank	Gender	Date	Type of appointment
B. Ndlovu	C/S Physiotherapist	Female	01/01/2023	Contract
S. Ngcobo	C/S Occupational Therapist	Female	01/01/2023	Contract
A. Ntsebentsebe	Medical Officer	Female	01/01/2023	Permanent
L.P Ntandane	C/S Dietitian	Female	01/01/2023	Contract
A. Seedat	C/S Medical Officer	Female	01/01/2023	Contract
M.A Ngubane	C/S Medical Officer	Male	01/01/2023	Contract
N.D Mjoli	Professional Nurse	Female	01/01/2023	Permanent
M. Mazothana	Dentist	Male	01/01/2023	Contract
N.P Nhlangulela-Nokhangela	Professional Nurse	Female	01/01/2023	Permanent
T.T Mdlalose	Staff nurse	Female	01/02/2023	Permanent
S.L.P Mkhonza	Pharmacist	Male	01/02/2023	Permanent
L.V.N.S Nkala	Nursing Assistant	Female	01/02/2023	Permanent
T. Mdunge	Staff nurse	Female	01/02/2023	Permanent
M.B Gumede	Nursing Assistant	Female	01/02/2023	Permanent
N.P Hlangu	Staff nurse	Female	01/02/2023	Permanent
K.S Tembe	Intern: Pharmacist	Female	02/02/2023	Contract
M. Hlatshwayo	Intern: Pharmacist	Male	06/02/2023	Contract
N.P Mbatha	Professional Nurse	Female	01/02/2023	Permanent
M.M Ledwaba	C/S Professional Nurse	Female	01/02/2023	Contract
N. Mkhize	Specialty Professional Nurse	Female	01/03/2023	Permanent
N. Sodlaka	C/S Professional Nurse	Female	01/03/2023	Contract
S. Chiliza	C/S Professional Nurse	Male	01/03/2023	Contract
S.P Mkhize	C/S Professional Nurse	Male	01/03/2023	Contract
S.E Hadebe	HR Supervisor	Male	01/03/2023	Permanent
M.E Bhengu	Safety Officer	Male	06/03/2023	Permanent
L. Ngcongo	Staff nurse	Female	06/03/2023	Permanent
N.P Ngubane	Staff nurse	Female	06/03/2023	Permanent
Z. Zuma	Professional Nurse	Female	01/03/2023	Permanent
A.N Gebashe	Medical Officer	Female	01/03/2023	Permanent
N.T Ndlovu	Professional Nurse	Female	06/01/2023	Permanent
N.P Memela	Staff nurse		13/03/2023	Permanent



Appointments continued January to June 2023

Initials/Surname	Rank	Gender	Date	Type of appointment
N. Mazibuko	General Orderly	Male	01/04/2023	Permanent
I.P Mndaweni	General Orderly	Female	01/04/2023	Permanent
M.S Mbatha	General orderly	Female	01/04/2023	Permanent
G.J Dlamini	General orderly	Female	01/04/2023	Permanent
H.C Sithole	Data capture	Female	01/04/2023	Permanent
S.S Nzimande	Admin. Clerk	Female	01/04/2023	Permanent
B. Dladla	Admin clerk	Female	01/04/2023	Permanent
T.N.M Mfungeni	General orderly	Male	01/04/2023	Permanent
N. Nzimande	Pharmacy assistance basic	Female	01/04/2023	Permanent
P.G Dlamini	General orderly	Female	01/04/2023	Permanent
L. Khubone	General orderly	Female	01/04/2023	Permanent
Z.P Mbhele	Pharmacy assistance basic	Female	01/04/2023	Permanent
E.F Msomi	General orderly	Female	01/04/2023	Permanent
P. Chiya	Admin clerk	Female	01/04/2023	Permanent
T. Jama	Admin clerk	Female	01/04/2023	Permanent
I.Z Dlamini	Admin clerk	Male	01/04/2023	Permanent
S.R Radebe	Registry clerk	Female	01/04/2023	Permanent
B.P Ntshola	General orderly	Female	01/04/2023	Permanent
Z.P Mkize	General orderly	Female	01/04/2023	Permanent
X.E Zulu	Admin clerk	Male	01/04/2023	Permanent
N.P Mthalane	Admin clerk	Female	01/04/2023	Permanent
K.P Makhanya	Admin clerk	Female	01/04/2023	Permanent
L. Mgedezo	Pharmacist post	Female		Permanent
N.R Khumalo	Nursing assistant	Female	01/04/2023	Permanent
S.H Mvelase	Clinical Nursing Practitioner	Female	01/04/2023	Permanent
N.R Qwabe	(Specialist) Professional Nurse	Female	01/04/2023	Permanent
N.F.B Nzimande	Staff nurse	Female	01/04/2023	Permanent
T.P Mbambo	Nursing assistant	Female	01/04/2023	Permanent
A.I Ndzibovu	Finance Clerk supervisor	Male	01/04/2023	Permanent
N.P Majola	Pharmacist assistant	Female	01/04/2023	Permanent
A. Mngqiti	Data capture	Female	01/04/2023	Permanent
T. Sithole	Data capture	Female	01/04/2023	Permanent
R. Sosibo	Artisan Production Plumber	Male	11/04/2023	Permanent
N.P Mkhize	Professional nurse	Female	01/04/2023	Permanent
Z.H Nxumalo	Nursing assistant	Female	01/04/2023	Permanent
M. Makhanya	Artisan production Electricity	Male	01/05/2023	Permanent
S. Zaca	Pharmacist	Male	01/05/2023	Permanent
T.H Mbuthuma	Operational Manager: Male	Male	01/05/2023	Permanent
N.M Mthembu	Clinical nurse practitioner	Female	01/05/2023	Permanent
B.V Gumede	Pharmacist	Male	01/05/2023	Permanent
B.P Bhengu	Safety Officer	Male	01/05/2023	Permanent
E.B Dlamini	Nursing assistant	Female	01/05/2023	Permanent
Z. Maphanga	Clinical nurse practitioner	Female	01/05/2023	Permanent
V.Y Sosibo	Data capture	Female	01/04/2023	Permanent
X. Mkhathi	Professional nurse	Female	01/06/2023	Contract
L.P.T Magudulela	Food service manager	Male	01/07/2023	Permanent



EXITS/RESIGNED & DEATHS

January to June 2023

Initials/Surname	Rank	Gender	Event	Last working day / exit
N. Bhengu	Nursing assistant	Female	Resignation	31/03/2023
G.N Zwane	Food Service Manager	Female	Death	25/02/2023
B.L Ndlovu	Professional Nurse	Female	Retirement	31/05/2023
A.B Sosibo	Admin. Clerk	Female	Resignation	22/03/2023
P.P Mkhize	Professional Nurse	Female	Resignation	28/02/2023
M.F Mbanjwa	Nutritional advisor	Female	Death	29/03/2023
N.M Mbelu	ENA	Female	Resignation	30/06/2023
T.E Mncwabe	ENA	Female	Death	31/05/2023



Harry Gwala District Municipality Marathon Photo Gallery



St. Apollinaris Hospital staff participated in the Harry Gwala District Marathon on the 8th of May 2023. Mr. Busuku, Professional Nurse at Mobile did 42 kms, Mr. L.Z Mhlamvu, AMN: Monitoring & Evaluation Manager, Ms. S. Miya -Gateway Clinic and Mr. M.O Zondi, Public Relations Officer did 21 kms; Ms. B. Njilo—Registry, Ms. S. Dlamini- Social Services, Ms. Xaba— Maintenance, Ms. N.C Kweyama—Ward 07 OM; all participated in 10kilometres.



ACKNOWLEDGEMENTS

EDITORIAL TEAM / DETAILS



Mr. M.O Zondi - Public Relations Officer
Writer / Designer / Photographer



Mr. T.A Mkhize - Quality Assurance Manager
Editor



Mr. T.S Zuma—Acting Chief Executive Officer / Approval

Postal Address: Private Bag x506, Ixopo, 3276

Physical Address: Off Main Road, Centocow Mission, Creighton, 3263

Tel: 039 833 9002/3

Email address: Mthandeni.Zondi@kznhealth.gov.za

www.kznhealth.gov.za / St.apollinarishospital.gov.za

