



**SINGABENU NEWSLETTER**  
**St. Apollinaris Hospital**  
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**IMPORTANT**  
**PLEASE BRING THE FOLLOWING ITEMS**  
 NIGHT DRESS OR GOWNS  
 TOILETRIES  
 ID BOOK  
 PENSION CARD  
 MEDICAL AID CARD  
 CONTACT NUMBERS OF NEXT OF KIN  
**VISITING HOURS**  
 Sunday - Saturdays  
 10H00 11H30  
 14H00 16H00  
 • 19H30 20H30

## St. Apollinaris Hospital did it again

St. Apollinaris Hospital scooped bronze award in 2 conservative years 2004 and 2005 participating in the Premiers Service Excellent Awards.

Premier's Service excellence Awards 2005 proved to be a success to St Apollinaris Hospital on the 9<sup>th</sup> December 2005 and this event encourages service excellent in our institutions. Hospital manager Mrs. N.C. Thekiso and the management were very impressed



that at the end of the year we will achieve gold award.

Participating in Premiers Service Excellent award help our institution, identify gaps, improve patient care, to acknowledge patients rights and quality of care at all time even though our institution is situated in deep rural area.

about the result because of hard work and dedication from staff members. To win bronze award last year has motivated staff members to work harder so

knowledge patients rights and quality of care at all time even though our institution is situated in deep rural area.

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## Welcome Note Hospital Manager

Good things happened to good people, to be blessed by getting so many new people in our hospital could mean only one thing that we are good. The management of St. Apollinaris is highly honored to receive so many people having chosen to come

to our institution. We welcome everybody at S. A.H wishing that your presence will improve the quality of care for our clients and improve the service delivery in general.

we as an institution are very small but big at

heart because we offer a world of experience and knowledge to all those who are prepared and willing to receive from us. When times comes for you to leave this institution you will be expert. Stay well, enjoy , explore, be creative and innovative . Thank you

# Batho Pele Open Day

More than 500 people attended Batho Pele Open day at St. Apollinaris Hospital on the 08 December 2005. St. Apollinaris hospital held the Batho Pele open day with the motive of portraying openness and transparency, information to the community of Centocow. The community of Centocow had an opportunity to raise their concern to management and Sisonke District Delegates about service delivery. Some of the questions asked, were waiting times, shortage of staff, visitor's room, employment of community Health care workers, New clinics and Employment issues.



Mrs. N.C. Thekiso hospital Manager



Community of Centocow

The management of St. Apollinaris Hospital and Sisonke District Delegates responded by addressing the community with appropriate answers regarding their concerns, and the community was satisfied with answers.

The community of Ngwagwane requested clinic because they travel more than 20km to the hospital

. Hospital Manager's Mrs. N.C. Thekiso responded, 'Mphakathi wase Ngwagwane sicela ukuba nibhale incwadi yesicelo se- clinic bese niyiletha esibhedlela izobese idluliselwa e District office lokho akusho ukuthi izobese yakhiwa ngakusasa, kusa-zokwenziwa ucwango wayelana nok-wakhiwa kwe clinic''.

Mrs.I.F.A Mkize (DHS) from Sisonke District office addressed the question of employment of community health workers, mphakathi wase Hlabeni njengoba nifuna ukwandiselwa onomphilo, bhalani incwadi izobese ithunyelwe district office.

There after the concerned session the management of St. Apollinaris Hospital illustrated openness, transparency and Information by presenting the annual report to the community from Finance and System department, Medical dept, Human Resource dept, Pharmacy and Nursing Dept. Emergence Medical Rescue Services demonstrated how to rescue a person in a car crash and people were very impressed. Mr. M.E. Gqojana District manager EMRS was given an opportunity to address the complaints regarding the Ambulance's turn around time.



Pastor Stuurman



EMRS demonstration how to rescue a person in a car crash



# Manager's message to staff members

I wish every body a happy and prosperous new year 2006. We thank the Almighty for preserv- ing us up un- til we witness the dawn of the new year 2006 . This He has done for a purpose that we need



Hospital Manager Mrs. N.C. Thekiso

to serve His people with compassion and commit- ment. Beginning of a new year marks the beginning of good things to happen, we can not totally for- get last year's achievement as not everybody has received a bronze award

for the 2nd time. What does this mean to us ? It means more effort more, commitment more dedica- tion, and more co- operation. Together we can ride the highest mountain of achieve- ments. I wish everybody good luck, happiness , love and prosperity in 2006.

## It has rain at St. Apollinaris hospital

The management of St. Apollinaris Hospital said warm welcome to all new staff members on the 12 January 2006 at lecture hall.

St. Apollinaris Hospital is situated in deep rural area and it is a small hospital with 155 bed status. For the past years

our institution had a big problem of staff shortage especial the professional category e.g. Professional nurse, Doctors, Radiogra- phers. and therapist. Seemingly 2006 with surprises, we employed 5 En- rolled nurse, 9 Chief Profes- sional Nurse, 8 Senior Pro- fessional Nurse and 6 E.N.A.

What does this tell us ? It , more commitment ,more dedication and co-operation.

We are going to improve quality of care and service delivery for our Patients.

Medical department we re- ceived 4 community service doctors instead of 5 its no much and we hope we going to achieved hospital indica-



## EXCELLENT SERVICE AWARDS 2005

St. Apollinaris hospital rewarded employees who excelled in service delivery & go beyond the call of duty. This competition was based on Batho Pele principles; we were looking for employees who excel in providing service.

Each department had to vote and come out with one candidate who excel and Supervisor's had to compile written report based on 11 Batho Pele Principles and incidence report.

Trophies, certifi-

cates and gift for this ceremony were handed to candidates, during this ceremony. Year-end report presented by Human Resource Dept, Medical Dept, Nursing Dept, Finance and System and Hospital Manager.

Hospital Manager Mrs. N.C. Thekiso said in her speech "Today the management of St. Apollinaris Hospital wishes to acknowledge the dedication, loyalty and commitment of all our employees, who even in the most adverse situa-

tion have ensured that the health delivery is in accordance with the vision, mission and core values of the institution and also that of the department. At same time have adhered to the principles of Batho Pele, Patient Right Charter and observance of human rights. Together we have faced our challenges and together we will go forward to do the best we can do realize our vision, which is to unanimously strive for excellence in the



# A Warm Welcome

To all newly appointed staff members  
The Management is welcoming all staff members who  
have commenced duties on 01<sup>st</sup> January 2006 &  
congratulating them for taking up these promotional  
positions, Thank you very much for choosing our  
institution

**Mr. S.S. Thwala -H.R. Manager**

**Nzimande B.E. - C.P.N**

**Nontongo L. - E.N.**

**Mkhize D.S.- E.N**

**Khumalo M.Z.- EN**

**Mpeka N. W. -E.N**

**Mbele S.T -E.N**

**Mtshiza A.N. -C.P.N**

**Dzanibe N.T. -H.R.O**

**Zulu P.B. -Tradesman**

**Zuma P.G. -ENA**

**Dlamini B.M. -Tradesman**

**Khozi P.P. - E.N.A**

**Cele M.V- E.N.A**

**Cele E-.N.A**

**Magoso -E.N.A**

**Ntshangase N.C. -T-operator**

**Noguba N.N. -C.PN**

**Ndawonde S.C.- C.P.N**

**Biyela T.G. -SPN**

**Nomdlembu B. -S.P.N**

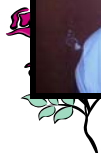
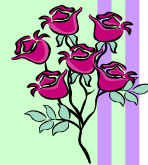
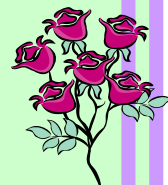
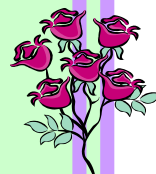
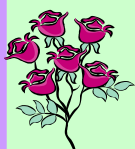
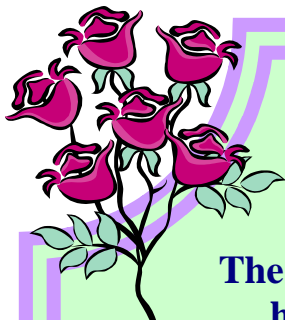
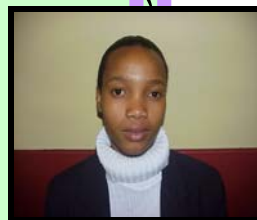
**Putini N.N. -P.N**

**Phewa K.S. -P.N**

**Theunissen D.M. Occ Therapist**

**De Bryn I.J. C.M.O**

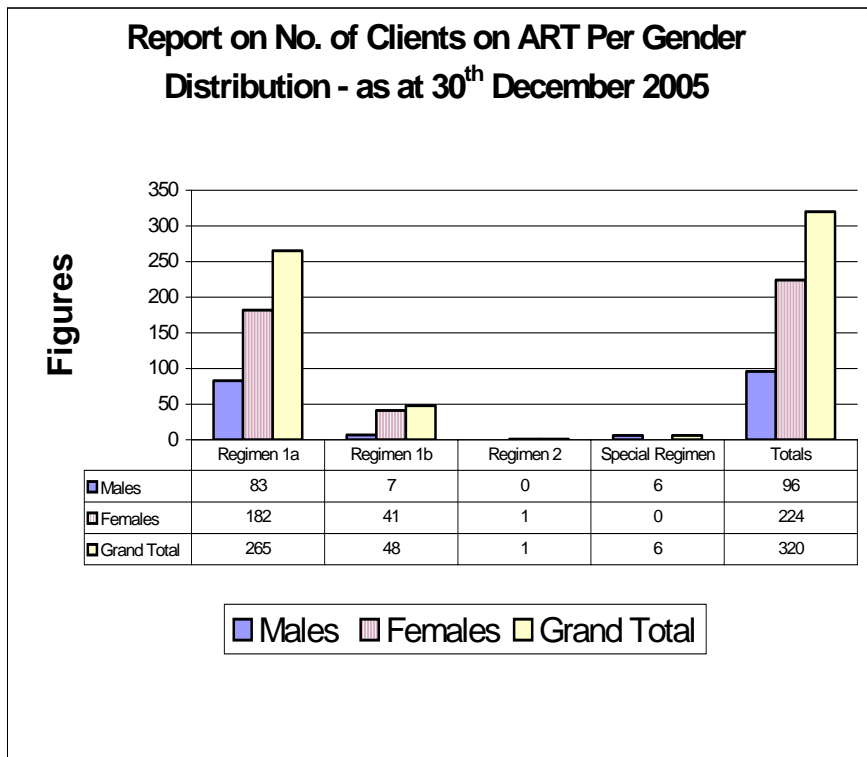
**Craig C.L. Dietitian**



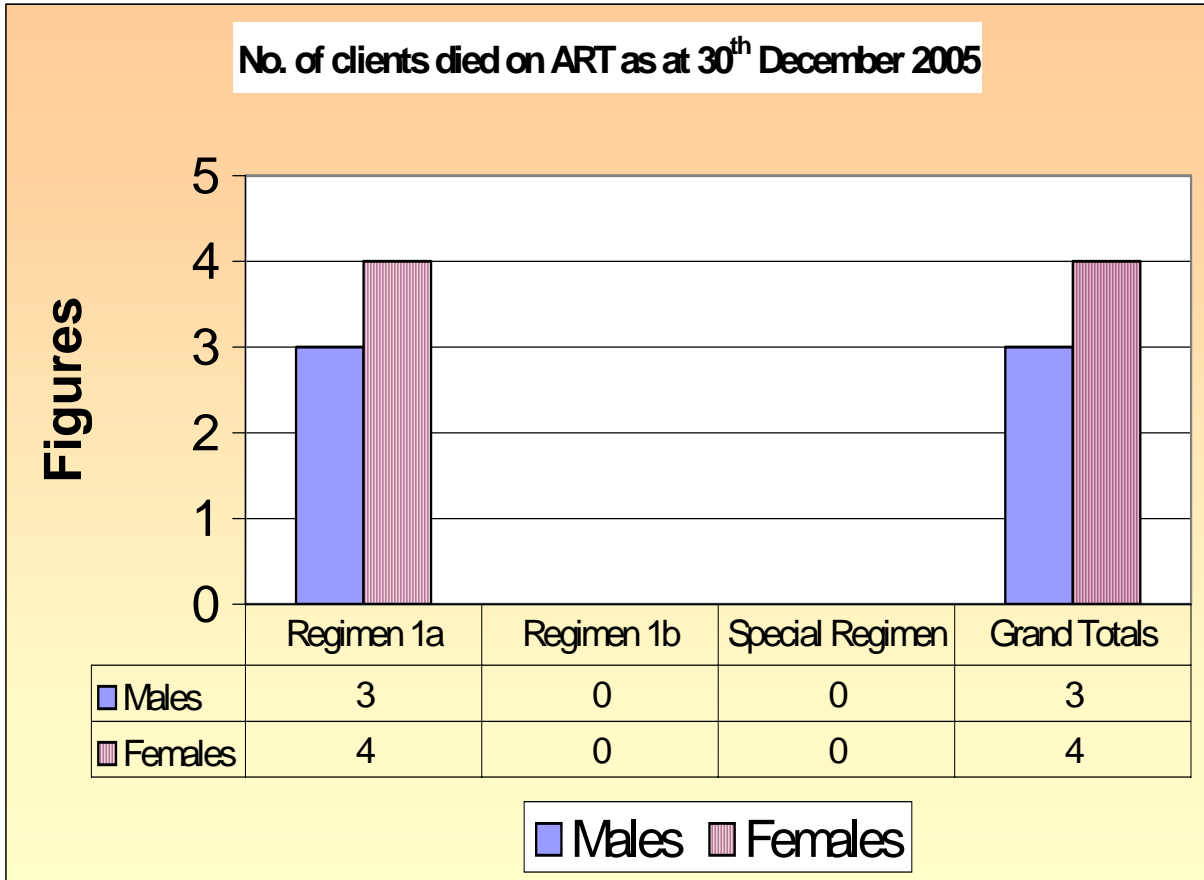
St. Apollinaris Hospital

ARV CLINIC'S STATISTICS REPORT AS AT 30<sup>th</sup> DECEMBER 2005  
**REPORT RE: CLIENTS ON ART**

Regimen	Males	Females	Grand Total
Regimen 1a	83	182	265
Regimen 1b	7	41	48
Regimen 2	0	1	1
Special Regimen	6	0	6
<b>Totals</b>	<b>96</b>	<b>224</b>	<b>320</b>



of 182 female clients on regimen 1a - **14** are female children  
 of 83 male clients on regimen 1a - **09** are male children  
 From 320 which is the total number of clients on ARV treatment **23** were kids



	Males	Females	Total
No. of patients screened CD4	66	119	<b>185</b>
No. of patients started on ARV this quarter	29	60	<b>89</b>
No. of patients in treatment readiness assessment phase	26	40	<b>66</b>
No of patients discontinuing / interrupting treatment	0	1	<b>1</b>
No. of patients on treatment lost to follow up	0	0	<b>0</b>
No. of patients who died awaiting treatment	0	4	<b>4</b>
			<b>0</b>

In our ART clinic we are seeing improvement in statistics. This has come about as results of the full time Doctor employed and full time staff compliment for the clinic much as there is an improvement we would however, like to see more males and children joining the program. Let us then join hands in ensuring that the community we serve benefit from the program prescribed by the Government. We thank na ARV staff members for their efficiency and Commitment.