



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

ST. MARY'S HOSPITAL

DISTRICT HOSPITAL

EZASEROMA

NEWS

SPECIAL EDITION



Mrs P.B. Mgobozi
Chief Executive Officer

As we approach the festive season, I would like to take a moment to reflect on all that we have accomplished together. This year has brought its share of challenges, opportunities, and exceptional milestones, and throughout it all, your dedication, creativity, and resilience have remained the driving force behind our success.

Not only have we achieved our goals—many of them surpassed expectations. Through the challenges faced, we have seen our unity being challenged, but our resilience was activated. We have supported one another, adapted to change, and remained committed to our shared vision. Every late night, every innovative idea, and every extra effort has contributed meaningfully to our progress.

While the numbers highlight our performance, the true story is about people -this team. You are the heart of this organization, and I am sincerely grateful for your hard work, integrity, and passion.

As we enter the new season, let us carry forward the momentum we have built. Let us continue to challenge ourselves, embrace innovation, and work collaboratively with the same spirit that has brought us to where we are today. The road ahead is promising, and I am confident that together we will continue to achieve extraordinary results.

Thank you for your invaluable contributions and for making this year a success. Here's to new goals, new opportunities, and another year of shared achievements.

With appreciation and optimism,

Wishing all staff a joyful and restful festive season. May you enjoy this time with your loved ones, travel safely, and return refreshed for a successful year ahead

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DPME Visit: 17–19 September 2025

St. Mary's Hospital was visited by the Department of Planning, Monitoring and Evaluation (DPME) which is part of the office of the presidency in South Africa from . This office focuses on evidence based planning and monitoring of development outcomes . The team was lead by Dr Masilela. The visit started with physical rounds, public engagement then the boardroom discussions using the questionnaire and finally looked at evidence files.

The first day of the assessment coincided with Patient Safety Incident (PSI) Day, and the hospital proudly observed the day with orange and black décor to raise awareness and show support for patient safety initiatives.

The positive feedback received is a reflection of the dedication and commitment of all staff members in ensuring quality service delivery. The delegation commended the hospital for its strong teamwork, professionalism, and excellent organisation throughout the visit.



Décor acknowledging PSI Day.



DPME team during the assessment visit.



St. Mary's Hospital Extended Management (MANCO) submitting their files to the assessment team.



Final day of: DPME team with St. Mary's Hospital Extended Management (MANCO).



General Staff Meeting – 12 September 2025

St. Mary's Hospital held a successful General Staff Meeting on **13 September 2025**, with valuable participation from staff across all departments. The meeting was honoured by the presence of the **District Manager, Mrs. Shandu**, who visited the facility to show her support and to reinforce the key messages addressed during the session.

During her address, the **CEO, Mrs. P.B. Mgobozi**, highlighted the report findings by Provincial MANCO oversight visit to different facilities. Amongst other things issues of **six key priorities** were highlighted. There was a robust engagement on issues affecting the facility and finding ways to close the gaps.

Both the CEO and the District Manager expressed sincere appreciation for the **hard work, resilience, and dedication** demonstrated by staff under demanding conditions. Their joint message encouraged teamwork, accountability, and commitment to maintaining high standards of care for the community we serve.



Ezinye zezincomo ezicashunwe kwezinkulungwane ezintathu namaniki niki

Please describe the incident or give a compliment or make a suggestion.
*Where possible also record the staff involved and department where the incident took place.

Date on which the incident took place: 24 October 2025

Ukuqinisekisa ngalo isihlalo: 24 October 2025

24 October 2025. I saved my life and my baby. So I would like to rate him and Dr. Khathele. They working kindly with all their heart to save people's life. Also a wonder she so kind she always keep on smiling with us. Kind word Nurses. And also All Nurses. I thank you so much. @

Sicela uchaze isihlalo noma unikeze isincomo noma wenze isiphakamiso.
*Lapho kunokwenzeka khona bhalise/rekhoda nabasebenzi ababandakanyekayo kanye nomnyango lapho isihlalo senzeke khona.

Ukuqinisekisa ngalo isihlalo:

Dqhlale kahle ngaphakathi kahle ngathungwa kahle. Ngaphuma ngiphila nengane jami yomfama. Ngaphakathi ngaphakathi kahle nama nes. a cool des right kumisa. Dezihlungu azingibalaqanga kakhulu ez bebenginikele. edokela nama nes. ngizabanga kakhulu zibetha base gumkini labakulekile. Enikwenze kumkwenze nze nakwabanye.

Please describe the incident or give a compliment or make a suggestion.
*Where possible also record the staff involved and department where the incident took place.

Date on which the incident took place: 24 October 2025

Ukuqinisekisa ngalo isihlalo: 24 October 2025

Ngiphakamisa kahle kule sisibhedlela edokela bebengi phakathi kahle no nes. bebengi nakule ngase sonke ikhaya. ngidinga n lizo nama phili ngi waphuma njalenge. Esikhathi nase ngide mndla ngabanga ngiphakamisa kahle kule sisibhedlela.

Please describe the incident or give a compliment or make a suggestion.
*Where possible also record the staff involved and department where the incident took place.

Date on which the incident took place: After a very long 9 days stay at your hospital I can honestly say we are leaving feeling so blessed, loved and cared for. The medical team who at all times friendly, factual and caring. Honestly from the bottom of my heart Dr. Khathele and the whole team THANK YOU. The hospital was clean at all times. I was very impressed and felt I was in the best hands for my son.

10/10

9 July 2025



St. Mary's Hospital Celebrates Excellence: Quality Day & Staff Awards Ceremony

St. Mary's Hospital hosted a highly successful Quality Day and Staff Awards Ceremony on 28 November 2025, honouring excellence, innovation and dedication among its employees. The event brought together hospital staff, management, and invited guests in celebrating quality healthcare service and outstanding performance.

The day showcased Quality Improvement Projects (QIPs) and departmental exhibitions aimed at improving patient care, safety, and service efficiency. Various departments creatively demonstrated how quality initiatives support the hospital's mission of *"Caring with Compassion and Professionalism."*

A distinguished panel of judges, led by Mrs. Ntuli from eThekwin District, evaluated the presentations and showcase entries. Other institutions also attended as guests, adding valuable insights and inspiration to the day.

A joyful moment from the 2025 Quality Day & Staff Awards Ceremony.



Departments showcasing their Quality Improvement initiatives.



Celebrating Excellence

The awards segment recognized staff members who have shown exceptional commitment in their areas of service. Categories included:

- **Best Doctor** (1st, 2nd & 3rd Place)
- **Best Nurse** (1st, 2nd & 3rd Place)
- **Best Admin Staff** (1st, 2nd & 3rd Place)
- **Best Allied Health/Therapist** (1st, 2nd & 3rd Place)
- **Best Manager/Supervisor** (1st, 2nd & 3rd Place)
- **Employee of the Year**
- **Most Compliments Received by Patients** (Doctor, Nurse & Admin)
- **CEO's Special Award**

These awards highlighted staff whose integrity, professionalism, teamwork and patient-centered service uplift the organization daily.

A Day of Inspiration and Celebration

Adding excitement to the programme, entertainment was provided by the **St. Mary's Hospital Choir** and a **live band**, delighting everyone with vibrant performances. The event was skilfully led by the charismatic MC, **Mr. Magwaza**, who kept the audience engaged throughout.

Motivational speaker **Mr. Ngcobo**, popularly known as "**Lekomo-tion**," delivered an energizing address that encouraged staff to embrace excellence, innovation and compassion in the workplace. His words ignited excitement, determination and pride among attendees.

A Commitment to Quality

The 2025 Quality Day and Staff Awards Ceremony reaffirmed St. Mary's Hospital's commitment to strengthening health service delivery and celebrating the people who make it possible. The hospital continues to invest in a culture of quality, accountability and exceptional patient care.

St. Mary's Hospital proudly applauds all winners, participants and teams — together, we continue to grow, serve, and excel!



Raising the Bar! Together we are building a culture of quality and exceptional patient care.



Excellence recognized! Congratulations to our award winners, innovators and champions in healthcare

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QLC ACTIVITIES HAVE STARTED TO YIELD RESULTS

St. Mary's Hospital proudly hosted a vibrant and impactful Wellness Day on 28 October 2025, aimed at promoting the holistic well-being of its employees. The event was made possible through a partnership with Hillcrest Basamed, who led the day's activities and brought along an impressive team of wellness stakeholders.

Employees received on-site health education, screenings, and lifestyle consultations from several partners including **GEMS, DKMS, Virgin Active, and Specsavers**. Each organization played an important role in ensuring that staff members were informed, motivated, and empowered to take charge of their physical, financial, and mental health.

Health screenings included blood pressure checks, glucose testing, weight and BMI assessments, eye screenings, and general health advice. Virgin Active provided fitness and lifestyle tips, encouraging staff to adopt healthy daily habits. GEMS provided medical scheme support, helping employees understand their benefits more effectively. Specsavers offered vision assessments,.

The Wellness Day not only created awareness about the importance of prioritizing health, but also strengthened relationships between the hospital and its healthcare partners. Employees expressed gratitude for the opportunity to engage directly with experts and access helpful resources that improve their quality of life.

St. Mary's Hospital remains committed to fostering a healthy and supportive working environment. Through initiatives like this Wellness Day, the hospital continues to invest in the well-being of its greatest asset — **its staff**.



Healthy Team, Healthy Workplace!



Investing in Staff Wellness!



Wellness in Action!



Wellness First!

ST. MARY'S HOSPITAL BRIDGING THE GAP OF 1,1 MILLION

13 November 2025

St. Mary's Hospital, in partnership with **Kwadabeka Community Health Centre (CHC)**, hosted a dedicated **Men's Clinic Mobile Day** on 20 November 2025. The initiative focused on prioritising men's health services and encouraging male community members and staff to seek medical care regularly.

The mobile clinic offered a range of free health services, including HIV testing, STI screening and treatment, blood pressure checks, diabetes screening, prostate cancer information, and overall health education tailored to men's unique well-being needs. The initiative aimed at bridge the gap and find the missing clients . The day was a success, 3 male clients were found and brought back to care.

The campaign encouraged men to take charge of their health and highlighted the importance of regular check-ups. St. Mary's Hospital extends appreciation to **Kwadabeka CHC** for their partnership, and to all men who showed courage by prioritising their health on the day.

Together, we promote awareness, prevention and a healthier community.



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Congratulations to Our Achieving Staff Members!

St. Mary's Hospital proudly congratulates our staff members who have achieved academic excellence this year. **Mrs. G.N. Makhanya** and **Mr. N.K.D. Mthiya** have successfully completed their **Diplomas in Midwifery**, strengthening their skills in maternal and newborn care.

We also celebrate **Ms. Ayanda Ngcongco**, who earned her **Advanced Diploma in Management Sciences: Human Resource Management**, enhancing her expertise in staff and organizational management.

Their dedication to professional growth and learning reflects the commitment of our team to providing quality healthcare and excellent service. Well done!



Ms. Ayanda Ngcongco



Mr. N.K.D. Mthiya



Mrs. G.N. Makhanya

Training for Nutritional Advisors – 14 November 2025

On 14 November 2025, the Dietitian, Mrs. Vanessa Dellar, together with the Community Service Dietitian Miss Caitlin Kedian, hosted a successful training session for Nutritional Advisors working at eThekweni clinics. The initiative was aimed at empowering the nutrition advisors with nutrition education on infant feeding as well as chronic diseases of lifestyle in adults.

The attendance was excellent, and the session was highly interactive and informative. By strengthening the “train-the-trainer” approach, the hospital continues to enhance the quality of support provided within the community.



Community Service Dietitian demonstrating updated breastfeeding techniques.



Dietician Mrs. Vanessa Dellar addressing Nutritional Advisors



Nutritional Advisors actively participating in the training session.

St. Anne's Clinic Commemorates World AIDS Day with a Powerful Celebration

3 December 2025

St. Anne's Clinic proudly hosted a vibrant and impactful **World AIDS Day** commemoration on 3 December 2025, under the theme of unity, awareness and hope. The event brought together staff, community members and partners to honour lives affected by HIV and reinforce the importance of prevention, treatment and care.

The programme was steered with energy and passion by **MC Mkhize**, who kept the audience engaged and uplifted throughout the event. The clinic choir delivered inspiring **musical items**, setting a powerful tone of reflection and encouragement.

A highlight of the day was an insightful address by the **Guest Speaker**, who emphasized the importance of continued education, early testing, treatment adherence and breaking the stigma that still surrounds HIV. Moving **testimonies** were shared by individuals living positively with HIV, inspiring many with their courage, resilience and commitment to living healthy, fulfilling lives.

The event recorded a **strong attendance**, with both community members and staff participating enthusiastically. The programme was further celebrated with food and refreshments, including a beautifully decorated **World AIDS Day cake**, which symbolized unity and hope for a healthier future.

As the day concluded, the message was clear: **HIV is not the end. With awareness, support and treatment, we can live, thrive and overcome stigma together.**

St. Anne's Clinic extends heartfelt appreciation to all attendees, performers, speakers and staff who contributed to the success of the day. **Together, we continue to advocate, educate and celebrate life.**

Together We Remember. Together We Fight!



Hope, Awareness & Action!



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HIV Is Not the End! Knowledge, treatment & support save lives.



Music, Awareness & Hope! Thank you to our choir and guest speaker.



St. Mary's Hospital Launches Men's Forum — Isibaya Samadoda

28 November 2025

St. Mary's Hospital proudly launched its first **Men's Forum, Isibaya Samadoda**, on 28 November 2025. The event marked a significant step towards creating a supportive space for men to openly discuss their challenges, mental health, identity and social responsibilities.

The forum was graced by a passionate and insightful keynote address from **Dr. S., a Clinical Psychologist**, who focused on men's emotional well-being, the importance of seeking help, and breaking the stigma surrounding men's mental health. Through practical activities and open conversations, Dr. S. encouraged men to acknowledge their struggles, value their health, and stand united in supporting one another. Participants expressed heartfelt appreciation for the invaluable lessons and guidance offered during the session.

The event was also honoured by the presence of **Councillor Shezi**, who commended the hospital's initiative and encouraged ongoing programmes that empower men holistically. A special highlight of the day was the generous support from the **Tshelimnyama Taxi Association**, who donated **two sheep** used for the braai feast enjoyed by the attendees.

Entertainment added joy and colour to the event, with **DJ Emihle** keeping the atmosphere lively through great music, while the programme flowed smoothly under the direction of the charismatic **MC, Mr. Mthethwa**.

The launch of **Isibaya Samadoda** reflects St. Mary's Hospital's commitment to improving men's health, fostering emotional openness and strengthening social support among male staff and community members. The Hospital extends sincere gratitude to all partners, speakers and participants who contributed to making the day meaningful and successful.

Isibaya Samadoda — Building men, strengthening families and uplifting the community.



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EDITORIAL TEAM



ZAMA SIBISI
PHOTOGRAPHER
DESIGNER &



MS MAUREEN JOHN
EDITOR



MRS. P.B. MGOBOZI
CHIEF EDITOR

CONTACT DETAILS

Physical Address:

1 Hospital Road

Abbot Francis , Mariannhill, 3605

SWITCHBOARD :
031 – 717 1000

Postal Address:

Private Bag X16 Ashwood, KwaZulu Natal, 3605

Web Address:

www.kznhealth.gov.za

If you have any questions, complaints, suggestions or compliments regarding St Marys hospital, please contact the Public Relations Officer : Zama Sibisi

Tel: 066 487 7554

Email : sitholinhlanhla.biyela@kznhealth.gov.za

