



health

Department: Health

PROVINCE OF KWAZULU-NATAL

JULY TO DECEMBER 2014

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THULA-DU MAGAZINE

ZULULAND HEALTH DISTRICT QUALITY DAY

Mrs. PP Ndlovu, Provincial
Quality Coordinator (left) and
Mrs. D.T. Memela, Zululand
District Manager (right) awarded
Dr. O.E. Ngam (middle) a
certificate of appreciation, cup
and medal for best performer in
MDR-TB Management in
Zululand Health District





Ms. P.M. Mtshali also awarded with certificate and medal for good performance in complaints management

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STOP TB Mr. T.D. Ndaba Chief Executive Officer (Acting) Finance Manager



I would like to take this opportunity to thank hospital management and all staff of Thulasizwe Hospital for your hard work and continued commitment to improve service delivery over the year of 2014/2015, the hospital achieved a lot through your positive caring attitude. The management would like to congratulate the following personnel who have achieved following Awards:

- Thulasizwe Hospital was one of the number one Hospitals in South Africa by getting 100% on Staff
 Attitude on the Africa

 National Healthcare Facilities Audit Conference held on the 03-04 September 2014 at Garden Court, Umhlanga (Durban). This was detected by conducting Staff Satisfaction

 Survey by PRO, Ms. P.M. Mtshali
- Dr. O.E. Ngam was awarded with a certificate of appreciation, trophy and medal for best performer /Doctor in MDR-TB Management in Zululand Health District
- 3. Mrs. R.T.L. Buthelezi received a certificate of appreciation and medal for best performer in MDR-TB Management in Zululand Hospitals
- 4. Mrs. D.M. Mohlala also received a certificate of appreciation awarded for good performance and Actively Monitoring Nosocomial Infection in Zululand Health Districts sitting in the third place
- 5. Ms. P.M.. Mtshali, Acting PRO was also awarded a certificate and medal for good performance in Complaints Management in Zululand Hospitals sitting in a second place
- 6. I also like to take this opportunity to say farewell to Dr. O.E. Ngam and thank him for a great contribution that he has made for the past 5 years as he got a transfer to FOSA Hospital we will never forget the service that he have made. Our patients, management and staff will miss you. Good luck for your future plan and God bless you.

The management would also like to take this opportunity to appreciate the officials who have left Thulasizwe Hospital to further their studies and also transferred to other Hospitals as they contributed a lot on our achievements ever since they have been with our Institution.

Lastly, I would also like to send deepest condolences to staff and family who have lost their loved ones, whereby the hospital lost two of our employees Mr. J.M. Dlamini (Office Assistant: Driver) and Mr. M.W. Buthelezi (General Orderly).

Ephesians 05 vs 20 says

Giving praise at all times for all things in the name of our Lord Jesus Christ, to God even the father Ephesians 06 vs 10 says



He has done more than belonging, he participated. He has done more than caring, he helped. He has done more than believing, he practiced. He has done more than fair, he has been kind. His name is Dr. O.E. Ngam "Eric" started working at Thulasizwe Hospital in October 2010 as a PMO Grade II, in 2012 he acted as Medical Manager which he lastly got the post of Clinical Manager on the 01/05/2012. Dr. O.E. Ngam has also been the Acting CEO from the 01/05/2013 and stepped down on the 30/08/2014. He served Thulasizwe TBMDR patients with passion, care and dedicate as he was the only available Doctor for the hospital for several years. He not only served Ceza Community but Zululand District patients dedicated for TBMDR management. We wish you all the best and continuity of care. We will miss you



Batho PeleA better life for all South Africans by putting people first Together beating the drum for Service Delivery

DISTRICT QUALITY DAY



Mrs. PP Ndlovu, Provincial Quality Coordinator (left) and Mrs. D.T. Memela, Zululand District Manager (right) awarded Dr. O.E. Ngam (middle) a certificate of appreciation, cup and medal for best performer in MDR-TB Management in Zululand Health District Hospitals. Congratulations!!!!!



From left: Ms. P.M. Mtshali, Ms. K.M. Hadebe; Systems Manager and Ms. N.P. Ntuli FIO who also attended District Quality Day for support

Ms. P.M.. Mtshali, Acting PRO was also awarded a certificate and medal for good performance in Complaints Management in Zululand Hospitals sitting in a second place, I would like thank Management, Complaints Management Committee and the Nursing Manager for support, I wouldn't have done it on my own, you made me do it. My kind request for continuity of support. I thank you







Mrs. RTL Buthelezi received a medal for best performer in MDR-TB Management in Zululand Hospitals. She has been working in MDR-TB Outreach Clinic which serves the community of Zululand Health District, hospitals and also the clinics. Mrs. RTL Buthelezi has also achieved a lot this year 2014/2015 she successfully leaded the Outreach Programme and also been promoted to Occupational Health & Safety Nurse from the 1st of November 2014, Double Congratulations on your great achievements!!!

Mrs. D.M. Mohlala also received a certificate of appreciation awarded for good performance and Actively Monitoring Nosocomial Infection in Zululand Health Districts sitting in the third place. Congratulations!!!

Fighting Disease, Fighting Poverty, Giving Hope



VISIT BY PROVINCIAL INFECTION PREVENTION AND CONTROL CORDINATOR

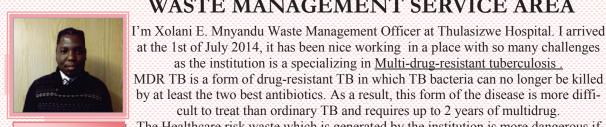
Zero Infection

From left: Ms. N. Ntuli (FIO), Mr. X.I. Shezi (Artisan Plumber), Mrs. Masinga (Provincial IPC Coordinator), Mrs. N. Ndaba, District IPC Co-ordinator And Mr. E.Z. Mathunjwa (Sir in-charge in Female Ward)



From left: Mr. X.E. Mnyandu (Waste Management Officer), Ms. K.M. Hadebe (Systems Manager), Mrs. L. Mbatha (District IPC & Quality Coordinator) and Mrs. D.M. Mohlala Hospital IPC Coordinator

WASTE MANAGEMENT SERVICE AREA



Mr. X.E. Mnvandu Waste Management Officer

at the 1st of July 2014, it has been nice working in a place with so many challenges as the institution is a specializing in Multi-drug-resistant tuberculosis. MDR TB is a form of drug-resistant TB in which TB bacteria can no longer be killed by at least the two best antibiotics. As a result, this form of the disease is more difficult to treat than ordinary TB and requires up to 2 years of multidrug. The Healthcare risk waste which is generated by the institution is more dangerous if compared from other Healthcare facilities. I as waste management officer of the institution have to control and prevent the spread of the infections at the institution and surrounding communities around our institution as well as to protect our environment as a whole at all times.

I ensure that our institution segregate waste at the point of generation .I have trained staff to know proper containerization for all HCRW. Ensure the waste is stored safely and collected on time. I ensure HCRW is managed and records are kept and there is a fully functional tracking system

I have appointed the full functioning waste management committee which is combined with the IPC committee as we deal with similar issues. The committee was appointed with the help of the CEO. Waste management committee sit and discourse waste management related issues on a month bases. I also ensure that the institution has all the policies and relevant legislations and that the institution complies

A better life for all South Africans by putting people first

NEW APPOINTMENTS

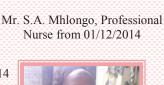






Mrs. R.T.L. Buthelezi, Occupational Health & Safety Nurse from 01 December 2014

Ms H.S. Zondo, Profes-





Ms S.S. Yaka, Professional Nurse

from 01 December 2014

Ms. B.K. Mncube, Food Service 15/12/2014







(Supervisor) from 01 January 2015

Mr. X.B. Sibisi, Finance Clerk



Mr. MMK Thabede Professional Nurse, started on the 01/03/2015 from Nkonjeni Hospital



Mr. T. Mathenjwa, Staff

Nurse started on the

01/04/2015

Ms. F. Sithole, Pharmacist Grade I from Port Elizabeth, started on the 01/01/2015



Community Service, started on the 01/03/15 from King Edward Hospital.

Ms. Z. Ndokweni, Pharmacist:



01/04/2015

Mr. P.L. Mkhabela Staff Nurse, started on the 01/04/2015



Ms. S.T. Makhaye, Staff Nurse started on the



Mr. M.S. Ndlela, SCM Intern, started on the 01/04/2015

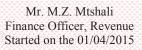


01/04/2015

Ms. N.P. Dzanibe, Staff Nurse started on the



Mrs. N.S. Buthelezi General Ordely, started on the 01/05/2015



The management team of Thulasizwe Hospital would like to welcome you all and wish you a healthy stay, your fruitful presence in this hospital will make a huge difference, increase the patient satisfaction results and minimizes patients waiting time.



STAFF DEVELOPMENT PAGE



P/N L.E. Xulu who is studying a PHC Course in UKZN





Mrs. H.H. Sibiya, who's studying a bridging course leading to Registered Nurse at Hlabisa



P/N P.Z. Buthelezi who is studying a PHC Course in **UKZN**



Mr. Luvuno Lay Councillor who is studying ENA course at Nkonjeni Campus



Ms H.Z. Sangweni who is studying a bridging course leading to Registered Nurse at Hlabisa Campus



Mrs. Z.P. Mthimkhulu who is studying a bridging course leading to Registered Nurse at Bethesta Campus



Ms. P. Njapha who completed her further studies in Post Basic (Pharmacist Assistant)

Congratulations!!!



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FAREWELL!!!!!!



Mr. M.V. Mkhize, Pharmacist who transferred to St. Francis Hospital

Mr. D.S. Zondo, Pharmacy Assistant who took a transfer to King **Edward Hospital**





Ms. N.F. Gambushe, Finance Clerk Supervisor, who got the same post with the Dpt. of Agriculture, PMburg



Ms. A. B. Kubheka, Food

Ms. M.P. Nxumalo, Enrolled Nurse who took a transfer to Ncemaneni Clinic under Nkonjeni Hospital



Mr. D.S. S'biya, TB ASO left the Dept. to do Environmental Health Studies with NOSA in Richard's Bay



Mr. M.W. Buthelezi, Lay Councilor, left the Dept. to complete his Diploma in Social Worker



Sir. M. Buthelezi, got the post from Private Hospital in Johannesburg



Clinic under Benedictine Hospital







Mr. J.M. Dlamini Office Assistant: Driver 20 January 2015

Jobe 7 vs 6—9 6.Imihla yami iyashesha nesaluko, iphela ingenathemba

- 7. Khumbula ukuthi ukuphila kwami kungumoya, iso lami aliyikubuye libone okuhle
 - 8. Iso longibonayo alisayikungibuka, amehlo akho esekimi, angisekho
- 9. Ifu liphela lihamba, kanjalo owehlele endaweni yabafileyo akasayikukhuphuka.



Mr. M.W. Buthelezi General Orderly 11 March 2015

LALA NGOKUTHULA MALANDELA! MFOLOZ' EMNYAMA EKHETHA ABAW-ELI! ZUMANE LUKANDABA!

SIZOKUKHUMBULA LAPHO USUTHI "NIZIPHATHE ZINGANE ZAMI"



LALA NGOKUTHULA SHENGE!SOKWALISA, WEN' OKANQENGELELE, MLAMBO KANYATHI, PHUNG-ASHE! SONDIYA WEN' OMUHLE NGOMLOMO!

SIZOKUKHUMBULA LAPHO USUTHI "AWUU HHEE-WAMUHLE MHLABA SESIHAMBA"

RETIREMENT FAREWELL PARTY



Ms. T.G. Ntombela **General Orderly**



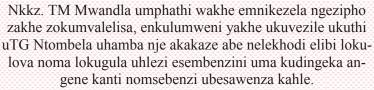
Ujabule waze wakhala inyembezi umsebenzi wasibhedlela sakwaThulasizwe uTG Ntombela owaziwa ngelika "Matoto" lapho abasebenzi bemenzele iphathi yokumvalelisa ebiyimflihlo, nalapho sebemnikezela ngezipho.

Bekuyinjabulo yodwa kuNksz. TG Ntombela Kanye nabasebenzi bakwaThulasizwe kuvaleliswa yena njengomsebenzi osethatha umhlalaphansi. Ngenkathi esezibongela ubonge insebenziswano enhle nabasebenzi bonke, kubaphathi bonke besibhedlela, kakhulu kubaphathi besiyingi sakhe "Systems Service Section" uMnu. TD Ndaba, Nksz. K.M. Hadebe Kanye no Nkkz. TM Mwandla. Okuhle kakhulu akubalulayo ukuthi agqugquzele abasebenzi abasele ukuba bazimisele emsebenzini wabo, bawuthande umsebenzi ngoba uyisinkwa sokuphila kakhulu kakhulu bathobele abaphathi Kanye nemithetho ebekelwe abasebenzi.





Mnu. TD Ndaba uMphathi Sibhedlela Kanye no Nksz. KM Hadebe, Systems Manager bebekhona bezomfisela indlela enhle.

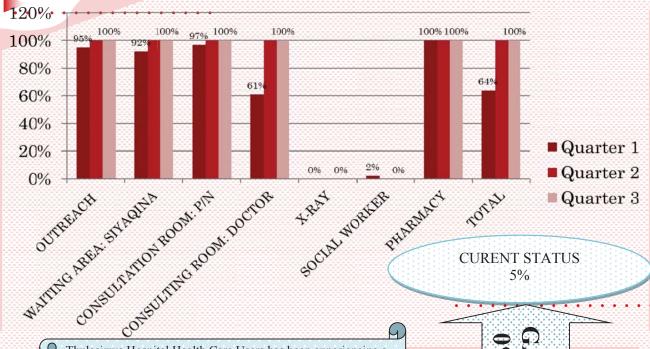






WAITING TIME SURVEY PAGE





Thulasizwe Hospital Health Care Users has been experiencing a high waiting time due to unavailability of Doctors, the hospital management recruited 3 Sessional Doctors which made a huge difference in terms of waiting time and minimization of complaints for our outpatients and inpatients during 3rd and 4th quar-



1. Cervical Screening

2. HIV/AIDS Counseling & Testing

3. Health Education: TB & Screening

4. Health Education: sexual transmission infection

5. Checking of Vital Signs

6. Social Welfare Services

P/N N.F. Madondo Hast Campaign Coordinator

In 2014/2015 financial year we managed to see 339 patients when conducting our Community Hast Campaign's, thank you for support to Hast Team even though we had a challenge of transport but we managed to do our campaign's successfully.

Date	Venue	No. Of Patients seen
18/06/2014	Dayingubo	89
17/08/2014	Mbambangocu	71
10/12/2014	Nsukangihlale	108
25/02/2015	Qhiph'khowe	71

DESIRED STATE 5%



SPORT & RECREATION PAGE

On the 21/03/2015 Thulasizwe visted Nkandla as they were going to practice healthy life style by playing several games which keeps the staff healthy and fit, not only that this minimizes health risks to our staff since they exercise their bodies. On this day we had Inter-Departmental Games by Nkandla Hospital, Ekhombe Hospital, Thulasizwe Hospital, NUF Masters, Forensic—Eshowe and Ntunjambili. Thulasizwe Glamour Boys played their games as follows:

First game, Thulasizwe vs Forensic 1:1 Second game, (Semi-final) Thulasizwe vs Ntunjambili 3:1 Final, Nkandla vs Thulasizwe 1: 0 The last game was tuff and the Boys lost the game to Nkandla Hospital on Final game, they received medals







This is the team that have done wonders when they played in the sport ground as it was their first play, they never played netball before only 3 of them were well trained in Netball. From top left: Xolie Mthimkhulu, Sihle Sibisi, Zuziwe Ndokweni (Captain), Khanyi Mncube, Simphiwe Zulu. Bottom left: Cebi Khumalo, Fikile Sithole, Nokwazi Ntuli, Zinhle And Makhosi Mtshali

On the other side the ladies perform at their best whilst they were playing, game results are as follows:

Nkandla vs Thulasizwe 06:05 Thulasizwe vs Ekhombe 07:11 Nkonjeni vs Thulasizwe 00:03

The ladies took a third place, in second place was Nkandla Hospital and in the first place was Ekhombe Hospital





Sport & Recreation Team would like to take this opportunity to that all staff that left their commitments on this day to participate in the games and paid from their pockets and also used their cars in order to make this day a successful day. Thank You so much, we therefor kindly extend the invitation to all staff to participate on the following games.

If you want to book us for games, please do not hesitate to contact our hospital PRO/Mncedisi/Mr. Wiseman Buthelezi 073 495 9116 or use our landline: 035 832 6000 email: mandla.qwabe2@kznhealth.gov.za or fax: 035 832 0061/2

Lesson of time:

When a bird is alive, it eats Ants, when the bird is dead, Ants eat the bird. Time & Circumstances can change at any time. Don't devalue or hurt anyone in life. You may be powerful today, but remember. Time is more powerful than you! One tree makes million match sticks. Only one match stick needed to burn a million of trees. SO BE GOOD AND DO GOOD



It is pleasure & honor to announce that Thulasizwe Hospital was highly recognized as one of the number one Hospitals in South Africa by getting 100% results on Staff Attitude on the Africa-National Healthcare Facilities Audit Conference held on the 03-04 September 2014 at Garden Court, Umhlanga, other hospital that were highly recognized where Thulasizwe Hospital was one of them, this recognition was done by the office of the Minister of Health and Africa: National Health Care Facilities Audit Team The results were detected by conducting Staff Satisfaction Survey by

the acting PRO, Ms. P.M. Mtshali and again the acting PRO was also awarded with a certificate of appreciation and medal for good performance in Complaints Management in Zululand Hospitals sitting in a second place.

Ms. P.M. Mtshali Acting PRO

Communications Section performed very well in 2014/2015 financial year, I wouldn't have done it alone without the support from staff of Thulasizwe Team and Patient Satisfaction Survey Team whom they excel from their working environment and to their work, this shows that Thulasizwe Hospital staff is highly dedicated, Innovated, Initiative and has high level of integrity. Most of all I would to thank Thulasizwe Management Team for support, Mr. TD Ndaba, Ms. PZ Mthabela, Dr. OE Ngam and Ms. KM Hadebe for putting more effort to make our hospital look the best. Lastly it is very sad that Dr. Ngam has left Thulasizwe, I wish him all the best, we love you

When visiting our health facility we promise that you will: Be treated with respect and your confidentiality will be maintained Be assisted to the best of our ability Be provided with necessary care, treatment and support in line with your needs

Be assisted with directions to the department that you seek or follow signage Be referred to the appropriate level of care according to your condition using up referral & down referral system. We belong, We care, We Serve





You can contact the Acting PRO, Ms. P.M. Mtshali on Fax: O35 832 OO61 Tel: 035-832 6000/6018 Mobile: 082 3999 543

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