



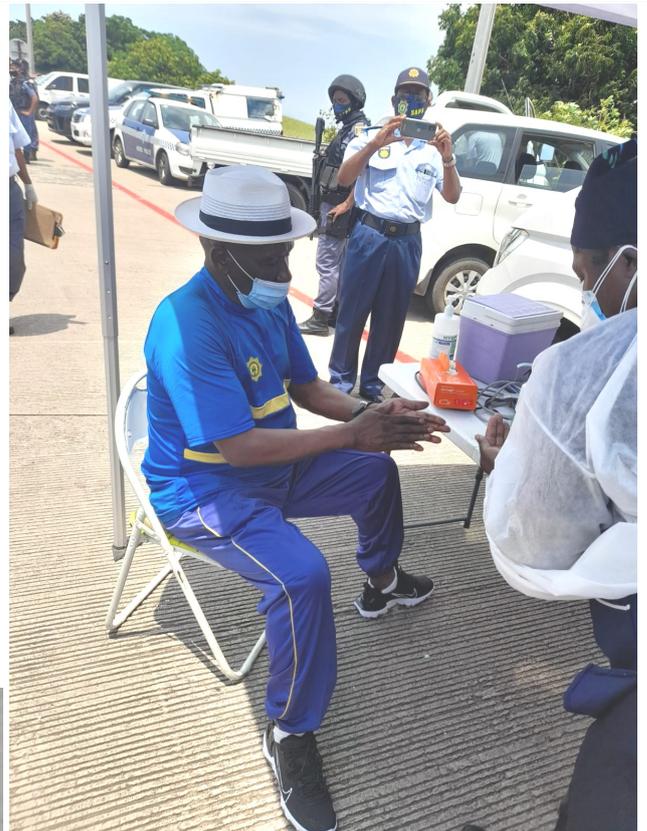
# UTHONGATHI NEWS

THIRD QUARTER

TONGAAT LEADS OTHERS FOLLOW...



*Mr. S Nkosi—Deputy Nursing Manager of Tongaat CHC with the Honourable Minister of Police Gen Bheki Cele , Municipality officials and SAPS officials during a road block in Tongaat.*



Gen Bheki Cele accessing health care services from Tongaat CHC staff members.



Tongaat CHC Staff during testing at the Shoprite Centre on Christmas Day (25 December 2020)

# COVID-19 CORNER

**IT REALLY IS IN OUR HANDS TO DEFEAT CORONAVIRUS**

On the 31 December 2019, the World Health Organisation (WHO) reported a cluster of pneumonia cases in Wuhan City, China. Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2) was confirmed as the causative agent of what we now know as Coronavirus Disease 2019 (COVID-19). Since then, the virus has spread to more than 100 countries including South Africa.

On the 6th January 2021 we have reached a grim milestone as a breach of 20 000 mark for new cases have been identified bringing the total cumulative COVID-19 cases in South Africa to 1 149 591. KwaZulu Natal accounting for 20 percent of the total cases of 230 283.

Since the beginning of the spread of the virus Tongaat CHC has been on the front line to ensure that the community is safe, tested and treated during the difficult times. With the tracing team, testing team in the community as well as the dedicated staff members inside the facility keeping other programmes afloat as well.

Emergency plans had to be put in place to ensure that the health facilities are equipped and ready to assist in flattening the curb and providing emergency services to the community we serve. Demarcation of green, yellow and red zones were identified.



TONGAAT CHC TESTING TEAM

The flu clinic whereby people that are screened and suspected to be having respiratory systems get treated and tested without entering the other areas in facility which was also a strategy to curb the spreading of the virus.



Sr. S Tundzi—Operational Manager—Outreach services during health education at the Tongaat Sports Centre testing site



# PHOTO GALLERY



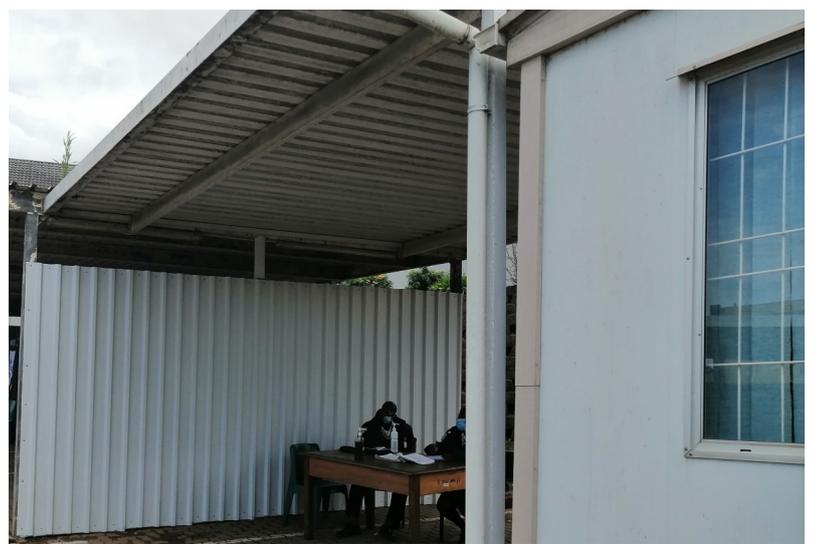
Senior management team walkabout in preparation of the first wave of COVID-19.



Sr. V Rampersad—Infection Prevention and Control Coordinator monitoring the temporal structure during the first wave of COVID-19.



One of the permanent structures—Cough booth at Flu Clinic



Permanent structures at the entrance of Flu Clinic.

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HEALTH  
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# QUALITY DAY

## CREATING CUSTOMER VALUE

November was set out as Quality Day for EThekweni District. The Quality Assurance team commemorated this day by visiting 6 facilities within the EThekweni District to roll out the plan of creating customer value by concentrating on Complaints, patient safety incidents and safety.

Tongaat CHC was not amongst the chosen facilities for the roll out of the Quality day however the Tongaat CHC team decided to commemorate the day nonetheless.

The day started off with a brief in-service training for senior management team and extended management team. The key presentations were on Patient Safety Incidents (PSI), Complaints, Compliments, Suggestions (CCS) and Safety of staff and patients at Tongaat CHC.

After the training the team proceeded to the admissions unit and maternal and child health unit for the commemoration of the day. Songs on the three key subjects were sang in waiting areas and staff and patients were engaged on the three subjects.

It was a fun filled and educational day for everyone.



Sr. S.H Buthelezi—Quality Assurance Coordinator and Mr. N.N Kawula leading the team during Quality Day.



Tongaat CHC Quality Day Team



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# PHOTO GALLERY



Mr. S Nkosi—Deputy Nurse Manager addressing staff about PSIs and Complaints in MCWH Unit.



Senior Management Team listening attentively to the Complaints, Compliments and Suggestions training.



Mr. N.N Kawula—Occupational Health and Safety Officer emphasizing on safety in the workplace.



Sr. S.H Buthelezi—Quality Assurance Coordinator speaking about Patient Safety Incidents.

“If we fall in love with serving people, creating value, solving problems, building value connections and doing work that matters, it makes it far more likely we’re going to do important work.”  
Seth Godin.



# OUTREACH TEAM

*Reaching one household at a time*



MOBILE TEAM DURING THE FRASERS WELLNESS CAMPAIGN



Ms. Gugu Ntuli distributing condoms at Frasers.



Miss Zanele Mkhize distributing pamphlets on

Tongaat CHC mobile services embarked on a wellness campaign in Frasers, Thuthukani and Magwaveni mobile points.

The aim for this wellness was to screen and test for COVID-19, TB, HIV, awareness on teenage pregnancy, cervical screening, family planning, condom distribution and nutritional advice.

The awareness started at Magwaveni in October 2020 then moved to Frasers in November 2020 and ended at Thuthukani in December 2020.

Mobile services in a diverse community like Tongaat plays a vital role in ensuring that the underprivileged who cannot access services due to transport and financial issues get these mobile services coming to where they reside which is walking distance from their homes. Mobile services or outreach services also include services like school health teams, family health teams and community care givers who are also important to the community as a whole. Not forgetting the role they play in ensuring that the elderly, sick and frail access their services.

This is evident through the number of people that come through to the points to access services.



# PHOTO GALLERY



Mobile staff preparing to start the campaign at Magwaveni mobile point.



Outreach services team led by Sr. S Tundzi.



Mobile team at Frasers



Nurse conducting a COVID-19 swab at the campaign.



Nurse T Mbedu speaking about the importance of wearing a mask.



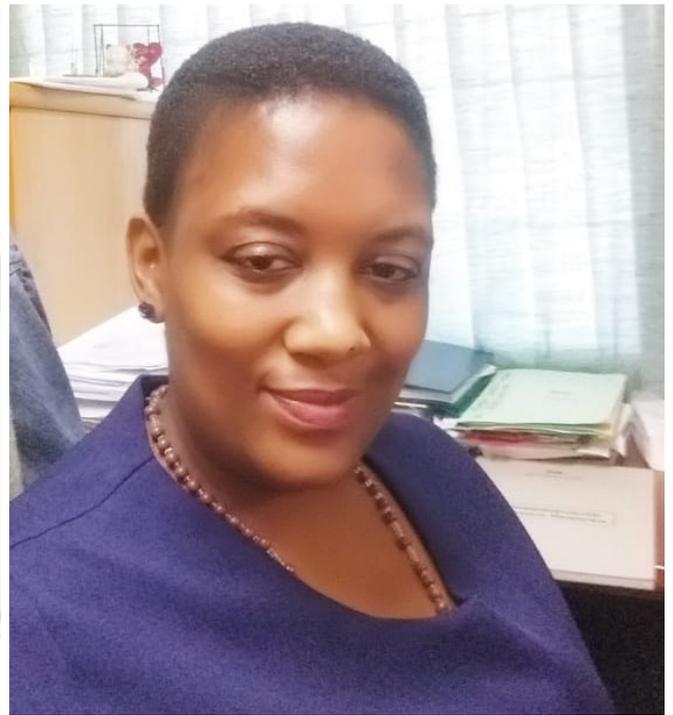
Nurses rendering services at Frasers.



# FAREWELL/R.I.P



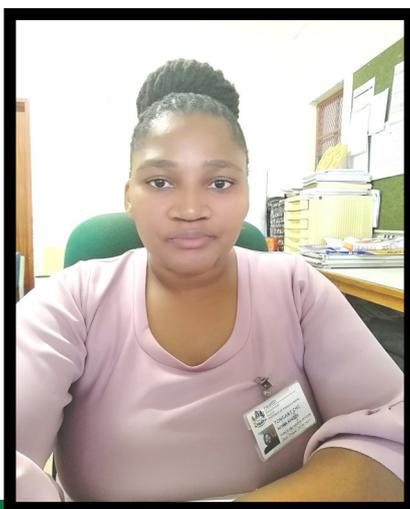
Farewell to Sr. S Buthelezi—Quality Assurance Coordinator who took a transfer to Hlengisizwe CHC.



Rest In Peace to Ms. Senzi Mwandla—Secretary to the CEO. She will dearly be missed.

# ACKNOWLEDGEMENTS

## EDITORIAL TEAM / DETAILS



NOMA KHOZA—PUBLIC RELATIONS OFFICER

2020 has been a challenging year both personally and at work since the first wave of COVID-19. People have lost lives, some have lost loved ones and some have lost their jobs. The second wave is now amongst us and as a country it is up to us to stop the spread of COVID-19 as the virus does not move but we move.

Let us follow the below steps:

- ⇒ Maintain a distance of one-and-a-half metres from other people.
- ⇒ Meet outdoors or in a space with good ventilation.
- ⇒ Avoid crowds and gatherings.

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