



KWAZULU-NATAL PROVINCE
HEALTH
REPUBLIC OF SOUTH AFRICA

UGU HEALTH DISTRICT

DISTRICT OFFICE

UGU

NEWS

OCTOBER-DECEMBER 2023

UGU HEALTH DISTRICT REWARDING EXCELLENCE FOR HEALTH CARE WORKERS



Ms DESREE DU RADNT, MR YOGAN GOVENDER, Ms NOKUBONGA MADLALA, MRS THABISILE MATHENJWA, Ms SIBONGILE SHEZI, MRS LINDA DLAMINI, Ms CALUZA AND MRS CYNTHIA MKHWANAZI

Service Excellence Awards are any Awards that seek to reward and recognize organizations and individuals who excel in serving clients. The aim of these awards is to acknowledge and celebrate individuals or organizations that have demonstrated exceptional performance, achievements, or contributions in a specific field.

On the 6th of December 2023 UGU Health District planned to host an awards ceremony in order to acknowledge and recognize individuals and teams that have been enablers, catalysts and

contributors towards achieving improved quality health service. Recognizing success formally emphasizes the importance of doing things right using available resources and providing quality healthcare services. Ugu Health District Service Excellence Awards aims to motivate teams and individuals to strive for continuous quality improvement. There had been various accolades received by employees for their outstanding achievements in the district previously from the Provincial MEC and National Minister

of Health. One of the eleven Batho Pele Principles which are the guiding principles for all public servants is Rewarding Excellence, the Ugu Health District Office Management Team took it upon itself to also reward excellence locally as a means of appreciation and to boost healthcare provider's morale.

The purpose was to make teams and individuals more competitive in providing quality health care services and improving health outcomes for the communities' served.

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UGU HEALTH DISTRICT REWARDING EXCELLENCE FOR HEALTH CARE WORKERS



Every health facility, management and employees will be motivated to do their level best to improve outcomes thereby contributing to public value.

This successful and elegant event was at Uvongo Town Hall. The event started at 10h00, all hospitals and CHCs in Ugu District which includes Port Shepstone Hospital, Murchison Hospital, St Andrews Hospital, GJ Crookes Hospital, Gamalakhe CHC, Mfundo Arnold Lushaba CHC and all clinics reporting under these facilities attended the event. All these facilities received awards in the areas they excel. It was very exciting to see Hospital CEOs and their staff members taking up the stage as they were being awarded. This will also encourage the employees to work hard as the District Office also arranged individual awards for those who are doing better.

Emergency Services and Forensic and Pathology Services were part of the invitees and they were very pleased to receive their awards as well. Head Office management and supporting partners were also invited to the event.

Giving her address, speaker of the day Ms Sibongile Shezi from HST, encouraged all employees in Ugu to continue to do good. She reminded everyone that it is very important to make sure that they serve accordingly as public servants, but making sure that they are being taken care of mentally as they deal with different difficult situations daily.

Mrs Linda Dlamini, the District Director for Ugu Health District, told the employees attended the event that as the management it is their responsibility to acknowledge the work which is done by health care workers in Ugu. "In these days, it is really not easy to be the health care worker because of the pandemics and complications that we encounter while doing our work. In all that we need to continue to work and we lose our beloved colleagues because of these pandemics. Hard as it is, some of us are still able to wear a smile and provide the service which is expected." said Mrs Dlamini.

Employees were very excited to be hosted by the district, they were given the opportunity to mingle and take photos showing their awards they received, they were also encouraged to work even harder so they will get more in 2024.

Rewarding Excellence®

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PHOTO GALLERY



bBrt Shepstone Hospital Team and their CEO Mr Bigboy Khawula during Awards Event at Uvongo Town Hall



Murchison Hospital Team and their CEO Mr Edward Manyokole during Awards Event at Uvongo Town Hall



Gamalakhe CHC Management Team during Awards Event at Uvongo Town Hall



St Andrews Hospital Management Team and their CEO Ms Mandisa Vane during Awards Event at Uvongo Town Hall



GJ Crookes Hospital Management Team during Awards Event at Uvongo Town Hall



Mrs Sbusisiwe Cele, Mrs Linda Dlamini, Mr Hinrich Ahrense with Dr Zanele Bikisha MAL CHC CEO, as she receives the award

Rewarding
Excellence[®]

And The
Award
Goes To...



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UGU HEALTH DISTRICT DIRECTOR CORNER



Mrs Linda Dlamini-Ugu Health District Director

As we reflect on the past months in the Ugu Health District, it's evident that the pursuit of well-being has been both a triumph and a challenge. From October to December, our community has faced various health issues, demanding resilience and adaptability from the dedicated individuals at the forefront of healthcare.

Throughout this period, the district has shown commendable efforts in managing the ongoing health crises. The collaboration between healthcare professionals, local authorities, and the community has been crucial in navigating the complexities of the ever-evolving landscape. This we saw through community participation in NHI community engagements, Isibhedlela Kubantu, applications to be on committees and calls received during the various radio shows.

Addressing the global pandemic, Ugu Health District has demonstrated a commitment to public health by implementing vaccination drives, disseminating accurate information, and adapting strategies to mitigate the impact of the virus.

The vaccination program has been extended to children 5 years to 12 years as well. The tireless efforts of healthcare workers deserve our utmost

appreciation as they work diligently to safeguard the well-being of our community. The district office organized the district awards to celebrate this commitment by health care workers.

However, challenges persist, highlighting the importance of continued vigilance. The strain on healthcare resources, mental health concerns, and the need for sustained public awareness remain focal points. The district must prioritize addressing these issues to ensure a comprehensive and holistic approach to health.

As we move forward, fostering community engagement and education will be pivotal. Empowering individuals with the knowledge to make informed health decisions contributes significantly to the overall well-being of our district.

The past months have been a testament to the resilience of the Ugu Health District. While celebrating the successes, let us collectively acknowledge the challenges and work towards a healthier future. By embracing innovation, community collaboration, and a commitment to holistic well-being, Ugu Health District can continue to be a beacon of health and hope for its residents.

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ROTARY CLUB IN UGU HEALTH DISTRICT



Rotary Club members and Ugu Health employees



Ms Andisiwe Bauer and Rotary Club members

Rotary Club is a global service organization that brings together business and professional leaders to provide humanitarian service, encourage high ethical standards in all vocations, and help build goodwill and peace in the world. One of the seven pillars of Rotary Club is fighting diseases which is why Ugu Health District has at least has Rotary days once a year. In 2023, together with health care workers Rotarians visited Margate Clinic on the 7th of November, and Ntabeni Clinic

on the 9th of November. According to Ms Andisiwe Bauer, Ugu Health District Non-Communicable Diseases and Control these two days were very successful and they will appreciate another collaboration as usual going forward. Theme for 2023 Rotary Club is **"Create Hope in the World"**

Ugu Health District appreciates Rotarians and look forward to the next Rotarians days.

UGU HEALTH AT MARGATE RETIREMENT VILLAGE FOR DIABETES



Mobile Clinic assisting elderly people during diabetes day

Ugu Health District health care workers visited Margate Retirement Village on the 14th of November 2023 to spend time with old people staying in the village. Every November 14, World Diabetes Day is commemorated. This is an opportunity to raise awareness about the impact of diabetes on the health of people and to highlight the opportunities to strengthen the prevention, diagnosis, and treatment of diabetes. During this day health care workers join forces and educate communities about diabetes.



World Diabetes day (WDD) is an important healthcare event marked on **14 November** every year to highlight the shooting prevalence of diabetes and its impact simultaneously educate people about the preventive tips of diabetes.



Addressing the elders Ms Andisiwe Bauer, Manager responsible for Non-Communicable Diseases at the District Office said it is important for every person to regularly visit health facilities and check health status as these assist in preventing opportunistic disease and also to get assistance at an early stage.

Management of the village welcomed health care workers and they were very excited about the visit. They also appreciated the partnership with the department



UGU HEALTH DISTRICT TAKING PART IN WELLNESS AND SPORTS DAY FOR KZN



Ugu Health District participated on Sports and Wellness Programme for the KwaZulu-Natal Department of Health which took place on the 25th of November 2023 at Ethekwini District.

The aim of this programme is to raise health awareness on mental wellbeing, build teamwork and encourage participation. This programme also helps health care workers regarding their health status as they are encouraged to check their health status.

Ugu Health District participated on different sports codes such as netball, soccer, pool, tug of war, umlabalaba, volley ball, etc. During this day all district in a province gather in one place and enjoy this day out of their work places.

This day is very important to health workers as they are allowed to spend time playing which assist in mental wellbeing.

Netball team for Ugu Health District during sports and wellness day

UGU HEALTH DISTRICT MANAGEMENT BIDDING FAREWELL TO BROAD REACH WHILE WELCOMING MATCH AS NEW SUPPORTING PARTNER



keeping clients to care.

Their role and ideas assisted a lot as they were able to improve data management and also introducing monitoring and evaluation programme for HAST.

MatCH Institute was recently introduced to continue with the work started by BroadReach many years ago. They started in Ugu and other neighboring districts in November 2023 and their contract is anticipated to end in 2028. The goal is to promote long, healthy lives for the population of the KwaZulu-Natal Province by achieving and sustaining HIV/TB epidemic control.

Ugu Health District Management warmly welcomed MatCH Institute and appreciated BroadReach for their support since they started working in Ugu as they exit as the supporting partner.

Ugu Health District Management with Broad Reach and MatCH Management

BroadReach who has been in Ugu Health District as a supporting partner for more than 15 years has left and MatCH Institute was introduced in their place. BroadReach came into Ugu to assist introduce and roll out of ART programme in the early 2000s. They played a huge role in assisting initiating clients and also



UGU HEALTH DISTRICT SENIOR MANAGEMENT TEAM DURING THEIR YEAR END FUNCTION AT JAXX IN UMTENTWENI



ACKNOWLEDGEMENTS

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