



HEALTH
KwaZulu-Natal

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A WALK THROUGH eMBIZWENI

Umzimkulu Hospital is one of the providers of Mental Health Care services in KwaZulu Natal.

Umzimkulu Hospital as one of Mental Health Care institutions in KwaZulu Natal has come a long way. The rich history of the hospital can be better told through its buildings, from milking sheds to pig sties, from prison cells to health care wards (good sheds)- (read more on the website.)

Although the buildings tell their own story, the life inside those buildings is one

of acceptance and welcoming to mental health care users.

The team of medical doctors is led by Dr Avutia.

The team of nurse practitioner led by Mrs Mthethwa.

Support personnel is led by Miss V Khumalo.

The teams work tirelessly through the various committees to put the hospital to where it is now.

The strength of the hospital lies in the ability to offer rehabilitative service and facilitate integration into the community .

IN PATIENT CARE

Consists of:-

1. Severe psychiatric disorder (These are energetic, and they keep everybody on toes) Thank you to the 72 hrs referral hospital.
2. Forensic observation state. (These patients are full of energy, rebel the service, business people, creative minds).
3. Mentally retarded (Is also part of the hospital family)



FAREWELLS & WELCOMINGS



“A picture is a thousand words.”

ABOVE: Mrs. Mthethwa—NSM , Mrs. Novukela—HR Officer & Ms. Khumalo - Administrator, entertaining themselves in one of our farewells & welcoming parties.

ABOVE LEFT: Mr. Tshaka— former Hospital Manager, Ms Ntlokwana, CPN & Ms Nzuza, OT.

Centre Left: Mrs Tshaka, Ms Nzuza & Mrs Zuma at the f farewell / welcoming party.

Below : Mr Dzanibe (Umzimkulu Mayor), Bishop Phungula (Maintanance Supervisor), Mrs Zuma (New Hospital Manager), & Mrs Tshaka.



THANK YOU TATA FOR YOUR TIME THAT YOU SPENT WITH US IN THIS HOSPITAL AND WELCOME MAMA LETS SHARE THIS BREAD OF SERVING COMMUNITY WITH PEACE.



LEFT: UMZIMKULU STAFF, CLIENTS AND THE COMMUNITY SINGING & ENJOYING THE PARTY.



ITS ALL ABOUT QUALITY

We all demand quality in the services we are providing. Quality is something that every organization strives to achieve, as it makes the name reputable. Quality is in the eyes of the customer, therefore there is a need for continuous quality improvement initiatives which include client satisfaction surveys. That

we provide as an institution. According to the Quality coordinator Matron Mbombo, quality can be said to be a “set of activities that are carried out to set standards, and which monitor and improve performance, so that the care provided is as effective and as safe as possible”. It is important to meet the customers

expectations and this means doing it right the first time. A client can recognize a quality service by :- example, cleanliness, courtesy etc. ***“As the quality team, we are there to assess and monitor that we, as the hospital provide the best to our customers.”***



Come and see nature's beauty at Umzimkulu

•IMPORTANT THINGS TO REMEMBER:

1. Think carefully– it is the source of power.
2. Be friendly– it is the road to happiness.
3. Laugh– it is the music of the soul.
4. Read– it is the fountain of wisdom.
5. Work– it is the price of success.
6. **QUALITY IS IN THE EYES OF THE CUSTOMER!!!!!!**

WHERE TO FIND US!!

UMZIMKULU PSYCHIATRIC HOSPITAL

PRIVATE BAG X 514

UMZIMKULU

3279

PHONE: 039 259 0310 / 170 / 148

FAX: 039 259 0149

EMAIL: lindiwe.zuma@kznhealth.gov.za

Prepared by Mrs Mbombo - Quality Assurance co-ordinator