



SPECIAL EDITION: VISIT BY UNITED STATES DELEGATION



On the 16th July 2025, Cato Manor Community Health Centre had the distinct honor of hosting a delegation from the United States including Charge d' Affaires David Green and Consul General Rebecca Gonzales. The purpose of this

visit was to observe first hand the impact of US funding in action, with Cato Manor CHC being the sole facility selected for this visit within the province. This presented a significant opportunity for the CHC to showcase its services on a

global scale. The delegation arrived just after 11:30 AM, ahead of the scheduled 12:00 PM start time in the boardroom. The US Government delegation included Dr. John Blandford (CDC Country Director), Dr. Arthur Fitzmaurice (CDC

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Santhana Gengiah (CDC Public Health Specialist), Ms. Baphiwe Nxumalo (KZN PEPFAR Partner Liaison), Ms. Jaclyn Cole (Public Affairs Officer), and Ms. Mmaphala Mothwa (Digital Production Coordinator).

Also in attendance were representatives from the Implementing Partner, Health Systems Trust (HST), Ms. Sibongile Shezi and Mr. Bulelani Kuwane. The KwaZulu-Natal Department of Health was represented by Mr. Jabulani Mndebele (Chief Director District Health Services), Mrs. Ntsiki Shandu (EThekweni District Director), and Ms. Stusile Mbambo (EThekweni Acting District Director). Supporting partner representatives from EThekweni were also present, led by Mrs. Ntokozo Mkhize. The facility was led by CEO Mrs. Makhosazane M Mkhize, accompanied by her EXCO members and Operational Managers.

The program commenced with introductions, followed by welcoming remarks from the Facility Manager, District Management, and Head Office. The CHC then delivered a presentation, prepared jointly with assistance from HST personnel, highlighting their services. A question and answer session followed, with KZN Health officials addressing queries and comments from the panel.

A walkabout of the facility, led by the management, began after the discussions. The first stop was the Patient Administration department, where Ms. Mumsy Khuzwayo, Patient Admin Supervisor, presented on the revamped Filing Room. This renovation, completed in January 2024 with HST's assistance, was previously shown through before-and-after pictures during the presentation. The leader of the delegation expressed appreciation for this improvement, noting it was his first time visiting a filing room.

The tour then moved to the Chronic department, with a presentation by Acting Operational Manager Mrs. Somkazi Malinga. The visit included the Vital Signs department and Lay Counsellors department before a comprehensive presentation on the Chronic Department. Clinical Nurse Practitioner Ms. Thembelihle Nala provided feedback on the program, emphasizing the supporting partner's role in improving patient care outcomes.

Operational Manager at MOU department Ms. Fikelephi Khumalo presented on all services offered in her department.

The Men's Clinic team Leader Ms. Sindi Matomela highlighted the effectiveness of the Men's Clinic, noting its positive impact on men's health and the significant growth in numbers since its opening.

Enrolled Nurse Mrs. Sindi Mzila and Community Health Worker Mrs. Sizakele Ngcobo demonstrated the Pele Box system, showcasing how parcels are placed and retrieved. The team was notably impressed by the system's efficiency.

The final stop was the AYFS department (Adolescent and Youth Friendly Services, the delegation was serenaded by a group of AYFS clients who sang enthusiastically as they led the way from the Pele Box to their department. Four community members shared their experiences with the facility's services.

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One young woman, born with HIV, spoke powerfully, while another became emotional. A young man commended the AYFS staff for their friendly and understanding approach to youth challenges, also mentioning community assistance like art and poetry. An older man, a beneficiary of the Men's Clinic, spoke highly of its advantages, including fostering engagement among men.

On their departure, Following all presentations and discussions, the CEO delivered her closing remarks, emphasizing the facility's positive transformation over the past three years due to the assistance of Supporting Partners.

The District Director and Chief Director also shared their final words. Finally, Charge d' Affaires David Green and Consul General Rebecca Gonzales expressed their appreciation.

As the team departed, the AYFS group accompanied them with music. A group photo was taken at the Pele Box before the delegation left for their vehicles. Towards the end of the tour, the Charge d' Affaires specifically praised the facility's impressive patient flow despite the large number of patients seen. The Cato Manor CHC management expressed their gratitude for the opportunity to host such esteemed guests.



US Delegate with the facility Management at the boardroom



Mrs N Shandu (EThekwini District Director with Mrs M.M Mkhize (CEO)

PHOTO GALLERY



Us Delegates at the boardroom



Boardroom meeting



Mr T Hlazo (M&E Manager)



Sr F.P Khumalo –(MOU Operational Manager)



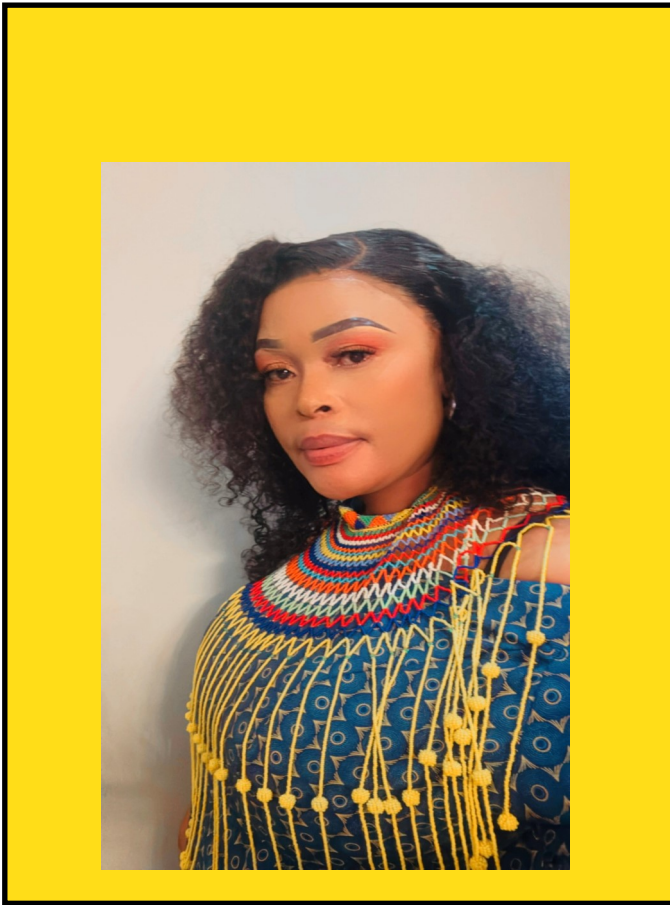
Acting EThekwi District Director Ms S. Mbambo with Mr Mndebele



S Mzila (Enrolled Nurse) demonstrating Pele Box system



ACKNOWLEDGEMENTS



Mrs L Mayoyo—Public Relations Officer

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